

## COVID-19

If you are feeling unwell and have



Cough



Runny nose



Sore throat



Fever



Difficulty breathing

Stay indoors, avoid contact with others



Call the Hospital for advice **28000**

## What You Need To Know About COVID-19

COVID-19 is an infectious disease of growing global concern. This page is to provide up-to-date information and links for Falkland Islanders and others so they can stay well informed and take steps to protect their health.

Below are a set of frequently asked questions. These will be updated so please check regularly. As well, there are downloadable information sheets and posters for your use., and links to useful overseas information sources.

### Latest Update

### Support Package Applications

### Frequently Asked Questions

Information you can use (Translations: [Spanish](#), [Filipino](#), [Zimbabwean](#))

### Useful Links



### COVID-19 Public Update – 6 April 2020

#### KEMH Update:

There has been no change in the number of COVID-19 confirmed cases today, with further test results due from the UK expected late tomorrow.

Yesterday it was announced a second positive test result had been received for COVID-19, involving an individual at the Mount Pleasant Complex who has been resident there for some time.

More recently the individual has been in isolation there as part of the ongoing MPC arrangements for dealing with possible cases.

The young girl who came down with a serious respiratory condition unrelated to COVID-19 is being cared for in the non-isolation part of the hospital and is continuing to improve.

The Falkland Islands Government is working closely with BFSAI to manage movements between Stanley and Mount Pleasant Complex.

The first patient to test positive for COVID-19 is also from MPC and has been in the isolation section at King Edward Memorial Hospital receiving care. Their condition is improving.

A second patient under care in isolation at KEMH is improving. They were admitted last week from MPC. Their test result is due this week.

As of Saturday, 137 samples have been taken and we have received 116 results. 114 have been negative and 2 have been positive. 1 was not tested as it was from one of the patients that we already had a positive result for.

The remaining 20 samples have now arrived by Airbridge in the UK for laboratory testing.

The remaining 20 samples have now arrived by Airbridge in the UK for laboratory testing.

Once we have received the results the Government will consider whether the existing restrictions need to continue. A statement on the status of the current restrictions will be announced on Wednesday by the Chief Executive.

#### **New arrivals must self-isolate:**

For the sake of our community, people who arrive back in the Falkland Islands must follow the strict guidance to self-isolate.

Those returning on the Airbridge must self-isolate for 14 days from their arrival.

That means staying **AT HOME** as stated in the guidance.

It is vital you follow the guidelines given to you when you arrive.

It's essential for our community that you do this and we thank those who are self-isolating.

Please also note that any household where an arriving person or persons is staying must ensure that the new arrival self-isolates for 14 days. If the new arrival is not able to isolate from other members of the household, the whole household **MUST** self-isolate for 14 days.

For further guidance on how to self-isolate, go to the 'Information You Can Use' section of the [fig.gov.fk/covid-19](http://fig.gov.fk/covid-19) web page and see the self-isolation advice sheet. I

The Education Department has been liaising closely with parents of returning students around the self-isolation requirements and will continue contact with families should they have issues, such as accommodation, that need support. The Department can be reached on 27289.

- Advice around the Falkland Islands Government's COVID-19 response can change. Please watch out for further statements from the Government in local media and through the FIG and Community Facebook pages, the web page [fig.gov.fk/covid-19](http://fig.gov.fk/covid-19) and other channels.

#### **Port contract signed:**

The Falkland Islands Government is pleased to announce that it has completed and signed a contract with BAM Nuttall for the design and build of a new port in Stanley Harbour.

It follows the announcement in February 2020 that BAM Nuttall had been selected as development partner after an extensive global procurement process.

Development and Commercial Services portfolio holder, MLA Dr Barry Elsby, welcomed the contract signing.

"Whilst COVID-19 may be dominating our thoughts at this time, we will be ready to start work with BAM Nuttall on the first steps towards delivering this vital national infrastructure once the restrictions related to COVID-19 are lifted. The absolute need for a new port to support our fishing and other industries remains."

Due to the current circumstances, stakeholder engagement with key industry sectors will not begin immediately. The situation will be kept under review, with a view to starting as soon as practicable.

Martin Bellamy, BAM Nuttall's Managing Director, said: "BAM is proud to be working with the Falkland Islands Government to develop a new port that will support the local economy and facilitate for future forecasted economic growth. We look forward to initially engaging with the key stakeholders and working with Falkland Islanders to develop such a critical piece of infrastructure."

The new facility will be in the vicinity of the current port in Stanley Harbour, offering new facilities that will benefit key users in the fishing, tourism and shipping sectors, as well as many other parts of the economy.

#### **GET COVID-19 SMART**

It is highly important that COVID-19 advice is followed.

This is especially so for anyone in the community who is advised to self-isolate. This is a very tangible and effective way you can play your part and keep yourself and our community safe.

Our guidance on social distancing is also very important to follow. It helps reduce the chance of COVID-19 being passed from person to person. There are information sheets available on [fig.gov.fk/covid-19](http://fig.gov.fk/covid-19) and watch out for our Facebook handy messages.

#### **HEALTH**

KEMH has put into effect its well-developed plans for handling COVID-19 cases.

Patients requiring emergency treatment of any sort including respiratory, and cold like symptoms are asked to contact the hospital on 28000 and discuss their condition with a member of the clinical staff who will then advise.

If you have been asked by the Hospital to self-isolate because you have cold/flu symptoms AND you have developed a fever (a high temperature), your whole household – all those living with you, must self-isolate for 14 days

Those in the community identified as vulnerable by KEMH staff have since Wednesday, 25 March, been advised to be in isolation for up to 12 weeks.

Routine GP and Dental appointments have been suspended. Those affected will be contacted by KEMH.

The Pharmacy is able to take prescription requests. But please do NOT come to the Pharmacy solely for the purpose of ordering a prescription, nor if you have COVID-19 like symptoms. Please either e-mail [pharmacyoffice@kemh.gov.fk](mailto:pharmacyoffice@kemh.gov.fk) or call 28011 to leave a message on the answerphone.

#### **AIRBRIDGE**

The FIGO office in London advise that until further notice, there will be a new fortnightly rotation for civilian passenger Southbound flights.

The rotation pattern is as follows:

SAA1: Southbound civilian (April 3, completed)

SAA2: Freight (7 April)

SAA3: BFSAI passengers (10 April)

SAA4: Freight (14 April)

Therefore, the next Southbound civilian passenger flight will be 17 April. Northbound civilian passengers can be booked on each Northbound flight as normal, but please note that numbers will be restricted and journeys should only be made if they are essential.

#### **CURRENT GUIDANCE ON ESSENTIAL WORK CATEGORIES**

We are currently advising everyone to reduce all non-essential activities until further notice; everyone should stay at home where they can, and work from home where possible.

Essential activities, at this stage, include critical and key work, where this cannot be done from home.

Essential work categories are available on our [fig.gov.fk/covid-19](http://fig.gov.fk/covid-19) website under the 26 March update.

If you are unclear about where your function or activities sit please contact the Secretariat on 28450.

#### **EDUCATION CHILDCARE**

The Education Department is providing childcare for the children of essential key workers to enable them to go to work. Parents in this category have been contacted directly.

If you think you have been missed, please call 27294. If you have not been contacted, please do not try to bring your child to school.

Schools and playgrounds remain closed.

#### **HOW TO ACCESS EMPLOYER AND EMPLOYEE SUPPORT PACKAGE**

Applications can now be made for the Falkland Islands Government's support package that was announced on 25 March 2020 for private sector employers with employees, as well as the self-employed who have been affected by the COVID-19 pandemic.

The Government is doing this to reinforce and support the strong public health action which the Falkland Islands Government is taking to protect the population and minimise the social and economic impact of this challenging issue.

How to apply --

Application forms along with other guidance are available through:

Falkland Islands Government -

[www.Fig.gov.fk/covid-19](http://www.Fig.gov.fk/covid-19)

Falkland Islands Development Corporation

<http://www.fidc.co.fk/library/covid-19>

If you need assistance filling out the forms, contact Sian Davies, Business Development Officer, at FIDC telephone 51211.

#### **VOLUNTEERING**

The Falkland Islands Government are looking for members of the public to join the Community Volunteers to help those who are currently self-isolating. Vicky Collier is the Volunteer Coordinator.

Community Volunteers will assist in a range of duties:

- Delivering goods
- Running errands for those in isolation (shopping, banking, post etc.)
- Schedule and make telephone calls
- Schedule and make video calls
- To run a puzzle swap/bank
- To run a board games swap/bank
- To give free advice on technology over the phone

If you are interested in being a volunteer, email [volunteers@sec.gov.fk](mailto:volunteers@sec.gov.fk) with your name and the following information:

- Contact details
- What would you like to volunteer for
- Any particular skills you can offer
- If you are happy for your contact details to be shared

If you are in self-isolation or know someone who is that may need support contact Vicky on [volunteers@sec.gov.fk](mailto:volunteers@sec.gov.fk) or 27451.

#### FIGO SERVICES

While the Falkland Islands Government Office in London is closed all staff are working from home to help all Islanders in the UK, Falkland Islands organisations, FIG, and anyone traveling to and from the Islands. Please do not hesitate to contact them:

For Airbridge – Please contact our Travel Co-Ordinator Teryn Joshua on either 07984 096 726 or [travel@falklands.gov.fk](mailto:travel@falklands.gov.fk).

For Medical – Please contact our Medical Co-Ordinator Gemma Clayphan on either 07903 379 006 or [reception@falklands.gov.fk](mailto:reception@falklands.gov.fk).

For Students – Please contact the Deputy Representative Michael Betts on [deputyrep@falklands.gov.fk](mailto:deputyrep@falklands.gov.fk).

For all other queries regarding COVID-19 or any other issues, we can be reached via 020 7222 2542 (message will provide a range of contact information) or [reception@falklands.gov.fk](mailto:reception@falklands.gov.fk)

#### EXECUTIVE COUNCIL AND LEGISLATIVE ASSEMBLY

Executive Council is meeting regularly to consider response and make other policy related to the COVID-19 response. MLAs are also meeting regularly to consider COVID19 related matters.

Regular portfolio and other meetings are postponed until mid-April 2020.

#### HELP US FIGHT COVID-19

What to do if you feel unwell and are worried you might have COVID-19.

If you have flu-like symptoms, phone the Hospital on 28000. Staff will provide advice. DO NOT come to KEMH directly.

The symptoms of COVID-19 are:

- a cough
- a high temperature
- sore throat
- shortness of breath
- aches and pains in muscles and joints

But these symptoms do not necessarily mean you have the illness. The symptoms are similar to other illnesses that are much more common, such as cold and flu.

Please remember the importance of good public health hygiene measures:

- Always cough and sneeze into a tissue and dispose of the tissue safely in a bin and wash your hands afterwards. If you do not have a tissue, sneeze and cough into the crook of your elbow.
- If you are unwell with any infectious illness, please act responsibly and stay away from people and crowds and isolate yourself as much as possible.
- Avoid close contact with people who appear unwell and avoid sharing personal items.
- Wash your hands regularly with soap and water for 20 seconds or use a disinfectant, especially after coughing and sneezing, and always before handling and consuming food and after using the toilet.

[COVID-19 Public Update – 5 April 2020](#)

[COVID-19 Public Update – 3 April 2020](#)

[COVID-19 Public Update – 2 April 2020](#)

[COVID-19 Public Update – 1 April 2020](#)

[COVID-19 Public Update – 31 March 2020](#)

[New stage in Government COVID-19 response - 26 March 2020](#)

[Infectious Diseases Control Regulations - 24 March 2020](#)

[Summary – Next stage in COVID-19 Response - 20 March 2020](#)

[What is social distancing and why is it important - 20 March 2020](#)

[NEW TRAVEL ADVISORY - 17 March 2020](#)

[INFECTIOUS DISEASES PLAN PUBLIC - 16 March 2020](#)

## Support Package Applications Now Open

Applications can now be made for the Falkland Islands Government's support package that was announced on 25 March 2020 for private sector employers with employees, as well as the self-employed who have been affected by the COVID-19 pandemic.

The Government is doing this to reinforce and support the strong public health action which the Falkland Islands Government is taking to protect the population and minimise the social and economic impact of this challenging issue.

### How to apply:

Application forms along with other guidance are available through:

Falkland Islands Government - [Here](#)

<https://www.fig.gov.fk/covid-19>

Falkland Islands Development Corporation –

<http://www.fidc.co.fk/library/covid-19>

The Falkland Islands Development Corporation (FIDC) is tasked to develop the commercial sector of the Falkland Islands by being one of the principal partners delivering the Economic, Rural and Tourism Strategies.

If you need assistance filling out the forms, contact Sian Davies, Business Development Officer, at FIDC telephone 51211.

Relevant documents will be translated into Spanish and Filipino and posted to the websites within the next few days.

The package provisions apply to the following categories.

- All employees with symptoms who are advised by KEMH to self-isolate for 14 days will continue to be paid by their employer (regardless of whether they are entitled to leave or sick pay). Employers will be able to seek reimbursement of the costs of this measure from the Government, up to a cap of £1,250 for the 14 calendar days per employee for the period of isolation.
- All self-employed people with symptoms who are advised in writing by KEMH to self-isolate for 14 calendar days will similarly be able to claim a sum of up to £1,250 for the 14 calendar days of self-isolation.
- All “vulnerable” self-employed people who are advised in writing by KEMH to self-isolate for an initial period of 3 months, and who are unable to work from home, will be able to claim a sum of up to £2,500 per month for the period of isolation.
- All “vulnerable” employees who are advised by KEMH to self-isolate for an initial period of 3 months, and who are unable to work from home, will continue to be paid by their employer (regardless of whether they are entitled to leave or sick pay). Employers will be able to seek reimbursement for this measure from the Government, up to a cap of £2,500 per employee per month for the period of isolation.
- When private sector employees without symptoms are
  - a) advised by KEMH to self-isolate due to a household member being symptomatic with a fever and with that household member having been advised by KEMH to self-isolate; or
  - b) advised by the government to stay home due to being classified as a non-essential worker.
  - and who in both instances cannot work from home, they will continue to be paid by their employer (regardless of whether they are entitled to leave or sick pay) for a period of up to 14 days.
- When self-employed people without symptoms are
  - a) advised by KEMH to self-isolate due to a household member being symptomatic with a fever and with that household member having been advised by KEMH to self-isolate.

- or b) advised by the government to stay home due to being classified as a non-essential worker,
- and who in both instances cannot work from home, they will be able to claim a sum of up to £1,250 for a period of up to 14 calendar days.

All funds will be considered taxable and subject to the usual deductions from payroll.

If employees or self-employed persons are able to work from home during any period of isolation, we would expect them to do so and not to claim re-imbursment from Government.

These measures are designed to ensure that everyone can make the right choice to take necessary public health measures, for the benefit of all, whilst ensuring that the impact on the economy is minimised.

The Government will be announcing further measures to assist the private sector more generally within the next several days.

In addition, the Government continues to offer a range of benefits and allowances to Falkland Islands residents through the Department of Health and Social Services.

	<b>Application Form and Guidelines - Employer</b> Created: 2020-04-02   Size: 321.06 KB	<a href="#">Download</a>
	<b>Application Form and Guidelines - Self-Employed</b> Created: 2020-04-02   Size: 307.71 KB	<a href="#">Download</a>
	<b>Employer flowchart</b> Created: 2020-04-02   Size: 72.56 KB	<a href="#">Download</a>
	<b>EMPLOYEE FAQ</b> Created: 2020-04-02   Size: 50.36 KB	<a href="#">Download</a>
	<b>EMPLOYER FAQ</b> Created: 2020-04-02   Size: 52.31 KB	<a href="#">Download</a>
	<b>SELF EMPLOYED FAQ</b> Created: 2020-04-02   Size: 54.28 KB	<a href="#">Download</a>
	<b>Self-Employed flowchart</b> Created: 2020-04-02   Size: 59.69 KB	<a href="#">Download</a>
	<b>Employers Claim form template</b> Created: 2020-04-06   Size: 171.5 KB	<a href="#">Download</a>

## COVID-19 Frequently Asked Questions

*This information was last updated on 17 March, 2020.*

### What is COVID-19?

COVID-19 is an illness caused by the new novel coronavirus strain, SARS-CoV-2.

### Symptoms of COVID-19

### What preparations have been made for COVID-19 in the Falkland Islands?

### How COVID-19 is spread

### How can I avoid catching COVID-19?

### What should I do if I feel unwell?

### What is the advice on those returning to or travelling to the Falklands?

What steps will be taken if there is a suspected COVID-19 case in the Falkland Islands?

Why can't we test in the Falklands?

What is self-isolation?

Treatment for COVID-19

Who is most at risk of COVID-19?

Can I catch COVID-19 off parcels from overseas

Can I get COVID-19 from food or takeaways?

Are face masks useful for preventing COVID-19?

Is there a vaccine for COVID-19?

I have a child studying in the UK – should they come home?

Do I need to avoid public places?

Should I stock up on supplies?

## Information you can use

Here is more information you can read. These can be downloaded and printed out.

The material covers:

### Covid-19 - What you need to know



#### Covid-19 - What you need to know

Created: 2020-04-03 | Size: 108.68 KB

Download

### Feeling Unwell Poster



#### Feeling Unwell - Poster

Created: 2020-03-06 | Size: 192.49 KB

Download

### A COVID-19 information leaflet



#### COVID-19 Information Leaflet

Created: 2020-03-05 | Size: 468.66 KB

Download

### All about flu



#### Flu Leaflet

Created: 2020-03-05 | Size: 473.55 KB

Download

### Information for schools



#### COVID-19 Information For Schools

Created: 2020-03-05 | Size: 326.1 KB

Download

### Information for hotels and lodges



#### COVID-19 Advice For Hotels

Created: 2020-03-05 | Size: 266.56 KB

Download



### COVID-19 Cleaning Information

Created: 2020-03-05 | Size: 256.59 KB

Download

#### What is Social Distancing



### Social Distancing

Created: 2020-03-20 | Size: 128.77 KB

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### Social Distancing - Spanish

Created: 2020-03-27 | Size: 60.51 KB

Download



### Social Distancing - Filipino

Created: 2020-03-29 | Size: 107.03 KB

Download



### Social Distancing - Zimbabwean

Created: 2020-04-06 | Size: 97 KB

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#### Self-isolation – 10 tips



### Self-isolation - 10 tips

Created: 2020-03-05 | Size: 324.72 KB

Download



### Self-isolation - 10 tips - Spanish

Created: 2020-03-27 | Size: 27.41 KB

Download



### Self-isolation - 10 tips - Filipino

Created: 2020-03-27 | Size: 61.26 KB

Download



### Self-isolation - 10 tips - Zimbabwean

Created: 2020-04-06 | Size: 124.31 KB

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#### SPANISH COVID-19 Latest Updates



### COVID-19 Public Update - 6 April 2020 - Spanish

Created: 2020-04-07 | Size: 55.82 KB

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### COVID-19 Public Update - 5 April 2020 - Spanish

Created: 2020-04-06 | Size: 39.13 KB

Download



### COVID-19 Public Update - 3 April 2020 - Spanish

Created: 2020-04-06 | Size: 41.01 KB

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#### FILIPINO COVID-19 Latest Updates



### COVID-19 Public Update - 6 April 2020 - Filipino

Created: 2020-04-07 | Size: 101.67 KB

Download



### COVID-19 Public Update - 5 April 2020 - Filipino

Created: 2020-04-06 | Size: 91.04 KB

Download



### COVID-19 Public Update - 3 April 2020 - Filipino

Created: 2020-04-06 | Size: 89.12 KB

Download

#### ZIMBABWEAN COVID-19 Latest Updates

## Useful links concerning COVID-19

The following links cover the latest global information and from the UK.

World Health Organization information is here: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

National Health Service information is here: <https://www.nhs.uk/conditions/coronavirus-covid-19/>

UK Government latest information and advice: <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>



## Contact Us

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