

## COVID-19

If you are feeling unwell and have



Cough



Runny nose



Sore throat



Fever



Difficulty breathing

Stay indoors,  
avoid contact  
with others



Call the  
Hospital for  
advice **28000**

## What You Need To Know About COVID-19

COVID-19 is an infectious disease of growing global concern. This page is to provide up-to-date information and links for Falkland Islanders and others so they can stay well informed and take steps to protect their health.

Below are a set of frequently asked questions. These will be updated so please check regularly. As well, there are downloadable information sheets and posters for your use., and links to useful overseas information sources.

[Latest Update](#)

[Essential Travel Application](#)

[Support Package Applications](#)

[Frequently Asked Questions](#)

[Information you can use](#) (Translations: [Spanish](#), [Filipino](#))

[Useful Links](#)



### KEMH UPDATE

Processing of a large batch of test results sent to the UK has been completed overnight, with six further positive cases of COVID-19 identified. The individuals are located at the Mount Pleasant Complex.

We have now received a total of 11 positive COVID-19 results. These individuals are being isolated at MPC in line with their normal public health measures.

One of the positive individuals continues to receive care at KEMH while a second positive patient was discharged from the hospital last week.

118 swabs were sent on the South Atlantic Airbridge at the weekend, for processing at a specialist laboratory.

In total, 255 samples have been processed to date in the UK.

### AN UPDATE ON SUPPLIES

A regular assessment of supplies in, and on the way to the islands is being carried out by the Falkland Islands Government.

Overall the supply position appears good with no major pressures.

All domestic fuel products are in good supply and no problems are foreseen.

Supermarkets and stores did initially report some unusual buying activity as customers stocked up, with milk being an example where stock was in shorter supply than normal, but new deliveries have arrived in the past week.

Full stock orders are already en route for future shipping deliveries to the supermarkets, and there are only occasional issues with some items also being in heavy demand in the UK.

A key message remains that there is no need for people to alter their shopping patterns.

Stores remain open for shopping, but please respect any social distancing rules they have in place, and send only one person to do the shopping.

If you are utilising home delivery, please send in fewer but bigger shopping orders to help the stores to meet demand.

FIG will continue to work closely with our businesses to monitor the situation.

#### SUPPORT SCHEME EXTENDED

On April 2 the government launched the Private Sector and Self-Employment Support Scheme, in part, as a response to the Public Update that we provided on March 26 in which we advised all non-essential workers to stay home effective March 27. We realise that the 14 day period of payroll support for non-essential workers, who cannot work from home, as allowed for in the Support Scheme effectively expired at midnight April 10.

From 10 April, this date has now been extended for a further period of 14 days until April 24 for non-essential workers who as a result of government advice are required to stay home and who cannot work from home. All other conditions of the Support Scheme remain the same.

A wider package of measures to support individuals and business is also under consideration by the Government and will be considered by ExCo this week. The Falkland Islands Government is constantly evaluating the level of its COVID-19 response and will advise the public if there is to be a change in present restrictions.

Details of who is covered, and how to apply, under the Support Scheme can be found on the [fig.gov.fk/covid-19](https://fig.gov.fk/covid-19) web page.

#### COVID-19: EXEMPTION FOR HEALTH SERVICE CHARGING

Yesterday ExCo today agreed to exempt diagnosis and treatment for suspected or confirmed Covid-19 from the existing charging regime ensuring that there is a public health benefit for all persons present in the Falkland Islands to have confidence to access appropriate health advice and treatment in relation to Covid-19. For further information please refer to ExCo Paper 54/20 Covid-19: Exemption for Health Service Charging

#### RECENT TRAVEL BETWEEN STANLEY AND MPC

KEMH would like to invite civilians who reside in Stanley and have had cause to travel between Stanley and Mount Pleasant Complex within the last 14 days, to call the hospital to arrange for a surveillance COVID-19 swab to be taken.

Please call the KEMH reception on 28000 to make an appointment for your swab to be taken.

#### ESSENTIAL TRAVEL PROCESS INTRODUCED

BFSAI have stringent restrictions in place and are working hard to reduce movement from MPC to Stanley; this is in order to limit travel to that which is essential only. FIG has explored options including the introduction of a process so that essential travel is specifically authorised, this will support efforts already in place by BFSAI.

From today we have introduced a registration scheme under which all journeys will need to be approved.

The scheme is intended to reduce travel between the two population centres and thereby minimise the risk of COVID19 across the Falklands.

Monitoring will continue over the coming days and weeks. Please only travel between the two locations if absolutely necessary; we ask the public for their support in this.

Anyone travelling from MPC must have written authorisation with them.

People travelling in from Camp may get stopped, in which case they will be offered advice on social distancing.

Persons who use the MPA road for reasons, such as travel to and around Camp, do not need to register.

In relation to the registration process itself enquiries should be addressed to your employer in the first instance [opa.desis@sec.gov.fk](mailto:opa.desis@sec.gov.fk)

You can also access the form on the [fig.gov.fk/covid-19](https://fig.gov.fk/covid-19) web page

#### SOCIAL DISTANCING

Please remember that people should only be in the company of people from their own household. Anything else is not appropriate.

Social distancing is very tangible and effective way to protect all our community from COVID-19. If you play your part, you protect yourself, and everyone else.

#### ELECTORAL FORM

The Registration Officer would like to remind the public that the final date to return the Electoral Form V (Request for Information from Householder), is Wednesday 15 April 2020.

Failure to return the form may result in your name being removed from the Register of Electors.

In line with the current social distancing measures if you are unable to complete and return your form please contact the Registration Officer on 27271 or email [registrargeneral@townhall.gov.fk](mailto:registrargeneral@townhall.gov.fk) as confirmation of your details by phone or email are being accepted for this year's Canvass.

#### WHERE TO FIND HELP

There are many sources of help, support or advice that you can reach out to during these uncertain times.

If you have any concerns or queries regarding financial matters, welfare or safeguarding concerns for yourself, your family or someone you know, please contact Social Services on 27296.

They operate a 24 hour service and an after-office hours you can call on 28100.

Issues can also be raised by contacting KEMH and its CPN Service (see below under YOUR WELLBEING).

You can also call the Early Help Service for advice or support on 52281 or [earlyhelp@sec.gov.fk](mailto:earlyhelp@sec.gov.fk)

Alternatively, you can also contact the Community Volunteers for additional support and a listening ear [volunteers@sec.gov.fk](mailto:volunteers@sec.gov.fk) or on 22829

#### YOUR WELLBEING

**YOUR WELLBEING.**

It is understandable if you are worried about your safety and that of your loved ones during the COVID-19 pandemic. It is natural that we want to know exactly what is going on, but the current level of uncertainty and lack of control can make us feel unsafe and anxious.

Local support is available as a 7-day service from the emotional wellbeing team at KEMH on 28082.

You may also find the following contacts helpful:

Samaritans (UK based charity): 51515 or email [jo@samaritans.org](mailto:jo@samaritans.org)

NSPCC: 28888

Citizens Advice Bureau: 55355

Advice around the Falkland Islands Government's COVID-19 response can change. Please watch out for further statements from the Government in local media and through the FIG and Community Facebook pages, the web [pagefig.gov.fk/covid-19](http://pagefig.gov.fk/covid-19) and other channels.

**[COVID-19 Public Update - 9 April 2020](#)**

**[COVID-19 Public Update - 8 April 2020](#)**

**[COVID-19 Public Update - 7 April 2020](#)**

**[COVID-19 Public Update – 6 April 2020](#)**

**[COVID-19 Public Update – 5 April 2020](#)**

**[COVID-19 Public Update – 3 April 2020](#)**

**[COVID-19 Public Update – 2 April 2020](#)**

**[COVID-19 Public Update – 1 April 2020](#)**

**[COVID-19 Public Update – 31 March 2020](#)**

[New stage in Government COVID-19 response - 26 March 2020](#)

[Infectious Diseases Control Regulations - 24 March 2020](#)

[Summary – Next stage in COVID-19 Response - 20 March 2020](#)

[What is social distancing and why is it important - 20 March 2020](#)

[NEW TRAVEL ADVISORY - 17 March 2020](#)

[INFECTIOUS DISEASES PLAN PUBLIC - 16 March 2020](#)

## Essential Travel Application

BFSAI have stringent restrictions in place and are working hard to reduce movement from MPC to Stanley; this is in order to limit travel to that which is essential only

FIG has explored options around the introduction of a process so that essential travel is specifically authorised, this will support efforts already in place by BFSAI

FIG have decided to jointly sign registrations under this scheme.

The scheme is intended to reduce travel between the two population centres and thereby minimise the risk of COVID19 across the Falklands..

Anyone travelling from MPC must have written authorisation with them.

People travelling in from Camp may get stopped, in which case they will be offered advice on social distancing.

Persons who use the MPA road for reasons, such as travel to and around Camp, do not need to register.

The form below is for anyone wishing to make an Essential Travel Application. In relation to the registration process itself enquiries should be addressed to your employer in the first instance or [pa.desis@sec.gov.fk](mailto:pa.desis@sec.gov.fk)



**Essential Travel Application**

Created: 2020-04-14 | Size: 97.82 KB

Download

## Support Package Applications Now Open

Applications can now be made for the Falkland Islands Government's support package that was announced on 25 March 2020 for private sector employers with employees, as well as the self-employed who have been affected by the COVID-19 pandemic.

The Government is doing this to reinforce and support the strong public health action which the Falkland Islands Government is taking to protect the population and minimise the social and economic impact of this challenging issue.

### How to apply:

Application forms along with other guidance are available through:

Falkland Islands Government - [Here](#)

<https://www.fig.gov.fk/covid-19>

Falkland Islands Development Corporation –

<http://www.fidc.co.fk/library/covid-19>

The Falkland Islands Development Corporation (FIDC) is tasked to develop the commercial sector of the Falkland Islands by being one of the principal partners delivering the Economic, Rural and Tourism Strategies.

If you need assistance filling out the forms, contact Sian Davies, Business Development Officer, at FIDC telephone 51211.

Relevant documents will be translated into Spanish and Filipino and posted to the websites within the next few days.

The package provisions apply to the following categories.

- All employees with symptoms who are advised by KEMH to self-isolate for 14 days will continue to be paid by their employer (regardless of whether they are entitled to leave or sick pay). Employers will be able to seek reimbursement of the costs of this measure from the Government, up to a cap of £1,250 for the 14 calendar days per employee for the period of isolation.
- All self-employed people with symptoms who are advised in writing by KEMH to self-isolate for 14 calendar days will similarly be able to claim a sum of up to £1,250 for the 14 calendar days of self-isolation.

- All “vulnerable” self-employed people who are advised in writing by KEMH to self-isolate for an initial period of 3 months, and who are unable to work from home, will be able to claim a sum of up to £2,500 per month for the period of isolation.
  
- All “vulnerable” employees who are advised by KEMH to self-isolate for an initial period of 3 months, and who are unable to work from home, will continue to be paid by their employer (regardless of whether they are entitled to leave or sick pay). Employers will be able to seek reimbursement for this measure from the Government, up to a cap of £2,500 per employee per month for the period of isolation.
  
- When private sector employees without symptoms are
  - a) advised by KEMH to self-isolate due to a household member being symptomatic with a fever and with that household member having been advised by KEMH to self-isolate; or
  - b) advised by the government to stay home due to being classified as a non-essential worker.
  - and who in both instances cannot work from home, they will continue to be paid by their employer (regardless of whether they are entitled to leave or sick pay) for a period of up to 14 days.
  
- When self-employed people without symptoms are
  - a) advised by KEMH to self-isolate due to a household member being symptomatic with a fever and with that household member having been advised by KEMH to self-isolate.
  - or b) advised by the government to stay home due to being classified as a non-essential worker,
  - and who in both instances cannot work from home, they will be able to claim a sum of up to £1,250 for a period of up to 14 calendar days.

All funds will be considered taxable and subject to the usual deductions from payroll.

If employees or self-employed persons are able to work from home during any period of isolation, we would expect them to do so and not to claim re-imburement from Government.

These measures are designed to ensure that everyone can make the right choice to take necessary public health measures, for the benefit of all, whilst ensuring that the impact on the economy is minimised.

The Government will be announcing further measures to assist the private sector more generally within the next several days.

In addition, the Government continues to offer a range of benefits and allowances to Falkland Islands residents through the Department of Health and Social Services.

## English



### Application Form and Guidelines - Employer

Created: 2020-04-02 | Size: 321.06 KB

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### Application Form and Guidelines - Self-Employed

Created: 2020-04-02 | Size: 307.71 KB

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### Employer flowchart

Created: 2020-04-02 | Size: 72.56 KB

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### Self-Employed flowchart

Created: 2020-04-02 | Size: 59.69 KB

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### EMPLOYEE FAQ

Created: 2020-04-02 | Size: 50.36 KB

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### EMPLOYER FAQ

Created: 2020-04-02 | Size: 52.31 KB

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### SELF EMPLOYED FAQ

Created: 2020-04-02 | Size: 54.28 KB

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### Employers Claim form template

Created: 2020-04-06 | Size: 171.5 KB

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## Spanish

## COVID-19 Frequently Asked Questions

*This information was last updated on 17 March, 2020.*

### What is COVID-19?

COVID-19 is an illness caused by the new novel coronavirus strain, SARS-CoV-2.

### Symptoms of COVID-19

### What preparations have been made for COVID-19 in the Falkland Islands?

### How COVID-19 is spread

### How can I avoid catching COVID-19?

### What should I do if I feel unwell?

### What is the advice on those returning to or travelling to the Falklands?

### What steps are taken for a suspected COVID-19 case in the Falkland Islands?

### Why can't we test in the Falklands?

### What is self-isolation?

### Specific advice on self-isolation for different groups

[Can I go outside for exercise?](#)

[Can I go for a drive?](#)

[I have returned on the Airbridge and am in quarantine - can I go out for a walk or a drive?](#)

[Treatment for COVID-19](#)

[Who is most at risk of COVID-19?](#)

[Can I catch COVID-19 off parcels from overseas](#)

[Can I get COVID-19 from food or takeaways?](#)

[Should I wear a face mask?](#)

[Do gloves offer protection?](#)

[Is there a vaccine for COVID-19?](#)

[Do I need to avoid public places?](#)

[Should I stock up on supplies?](#)

## Information you can use

Here is more information you can read. These can be downloaded and printed out.

The material covers:

### Covid-19 - What you need to know



[Covid-19 - What you need to know](#)

Created: 2020-04-03 | Size: 108.68 KB

[Download](#)

### Feeling Unwell Poster



[Feeling Unwell - Poster](#)

Created: 2020-03-06 | Size: 192.49 KB

[Download](#)

### A COVID-19 information leaflet



[COVID-19 Information Leaflet](#)

Created: 2020-03-05 | Size: 468.66 KB

[Download](#)

### All about flu



[Flu Leaflet](#)

Created: 2020-03-05 | Size: 473.55 KB

[Download](#)

### Information for schools



[COVID-19 Information For Schools](#)

Created: 2020-03-05 | Size: 326.1 KB

[Download](#)

### Information for hotels and lodges



[COVID-19 Advice For Hotels](#)

Created: 2020-03-05 | Size: 266.56 KB

[Download](#)



### COVID-19 Cleaning Information

Created: 2020-03-05 | Size: 256.59 KB

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#### What is Social Distancing



### What is social distancing and why is it important

Created: 2020-04-13 | Size: 124.73 KB

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### Social Distancing - Spanish

Created: 2020-03-27 | Size: 60.51 KB

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### Social Distancing - Filipino

Created: 2020-03-29 | Size: 107.03 KB

Download



### Social Distancing - Zimbabwean

Created: 2020-04-06 | Size: 97 KB

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### What you need to know about Social Distancing

Created: 2020-04-13 | Size: 54.82 KB

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#### Self-isolation – 10 tips



### Self-isolation - 10 tips

Created: 2020-03-05 | Size: 324.72 KB

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### Self-isolation - 10 tips - Spanish

Created: 2020-03-27 | Size: 27.41 KB

Download



### Self-isolation - 10 tips - Filipino

Created: 2020-03-27 | Size: 61.26 KB

Download



### Self-isolation - 10 tips - Zimbabwean

Created: 2020-04-06 | Size: 124.31 KB

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#### SPANISH COVID-19 Latest Updates



### COVID-19 Public Update - 14 April 2020 PM - Spanish

Created: 2020-04-15 | Size: 89.34 KB

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### COVID-19 Public Update - 14 April 2020 AM - Spanish

Created: 2020-04-15 | Size: 60.81 KB

Download



### COVID-19 Public Update - 9 April 2020 - Spanish

Created: 2020-04-13 | Size: 44.03 KB

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#### FILIPINO COVID-19 Latest Updates



### COVID-19 Public Update - 14 April 2020 PM - Filipino

Created: 2020-04-15 | Size: 184.48 KB

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### COVID-19 Public Update - 14 April 2020 AM - Filipino

Created: 2020-04-15 | Size: 120.75 KB

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### COVID-19 Public Update - 9 April 2020 - Filipino

Created: 2020-04-13 | Size: 154.91 KB

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## Useful links concerning COVID-19

The following links cover the latest global information and from the UK.

World Health Organization information is here: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

National Health Service information is here: <https://www.nhs.uk/conditions/coronavirus-covid-19/>



## Contact Us

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