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## COVID-19 Coronavirus - Testing results

These pages were last updated on 27 March 2020 at 16.30 hrs.

### Coronavirus Contacts

**Clinical questions**  
01481 756938 or 01481 756969 or email [publichealth@gov.gg](mailto:publichealth@gov.gg)  
*(Monday to Sunday 08:00-22:00)*

**Businesses with financial concerns**  
01481 743803 or email [business.support@gov.gg](mailto:business.support@gov.gg)  
*(Monday to Friday 09:00-17:00)*

**Guidance for critical businesses and workers**  
01481 743803 or email [trade@gov.gg](mailto:trade@gov.gg)  
*(Monday to Friday 09:00-17:00)*

**Non-clinical enquiries**  
01481 717118 or email [covid19enquiries@gov.gg](mailto:covid19enquiries@gov.gg)  
*(Monday to Friday 09:00-17:00)*

**Individuals with financial concerns**  
01481 732516 or email [hardshipfund@gov.gg](mailto:hardshipfund@gov.gg)  
*(Monday to Friday 08:30-16:00)*

As stated in the above image: If you have any clinical questions regarding the coronavirus please call the dedicated helpline on 01481 756938 or 01481 756969. These two numbers will be manned between 8am and 10pm every day by trained call handlers from the Joint Emergency Services Call Centre (JESCC).

### Testing undertaken by Public Health Services in Guernsey

On 9 March 2020, The Director of Public Health, Dr Nicola Brink, announced the first positive case of COVID-19, in the island. See the [media release \[437kb\]](#) for more details.

Number of samples tested	Positive results	Negative results	Awaiting results
472	36	365	71

The positive results are a result of infections acquired in UK, France, Tenerife, Mainland Spain, Germany, Austria, Switzerland, Jersey and Guernsey.

Over the last 24 hours, 2 new positive cases cases have been identified.

Using modelling from other jurisdictions we would expect in the region of 8 - 15% of total infected cases require hospital care.

The next 7 days will be critical as we determine if the cases introduced to Guernsey have resulted in secondary cases that have affected the more vulnerable in our community.

Using modelling from other jurisdictions we would expect in the region of 8 - 15% of total infected cases require hospital care.

The next 7 - 14 days will be critical as we determine if the cases introduced to Guernsey have resulted in secondary cases that have affected the more vulnerable in our community.

## Deaths

No COVID-19 deaths reported.

## Contact Tracing

Contact tracing is on-going for the contacts of the cases identified. This occurs on a daily basis and on into the evening. This is progressing well and at least two of the new cases were identified through the contact tracing process.

## Compulsory Self-Isolation

It is estimated there are 1,439 islanders under compulsory self-isolation, which equates to 2.2% of the island's population.

## Case Linking

Among 10 cases we have identified 4 clusters:

- Cluster 1 - (French ski trip)
- Cluster 2 - (2nd French ski trip)
- Cluster 3 - (Germany / Austria ski trip)
- Cluster 4 - (3rd French ski trip)

## Daily Welfare Calls

Public Health Services do regular (but not always daily) welfare checks on people they have directed to self isolate. For example, confirmed cases of COVID-19; contacts of positive cases under active follow-up; people booked for testing; people tested and awaiting results. If Public Health Services are concerned for the welfare of an individual, or for public safety, staff may ask the Police to carry out a visit.

Public Health Services DO NOT do regular checks on recent arrivals into the Island who are obliged to

self-isolate for 14 days from the day of arrival. Though they do carry out occasional spot checks to gauge compliance with the self-isolation orders. If a traveller persistently breaks their isolation or is in a public place we would ask the Police to attend.

## UK Laboratory Testing

Testing for COVID-19 is carried out by a UK specialist laboratory. The increase in demand on the UK laboratories has increased the time it takes to receive confirmed results from the standard 48 hours. For those individuals for whom we are awaiting the results, it is important to emphasize that they could be suffering from flu or another ailment. The delay in results is not an indication of a potential positive result.

The virus was originally referred to as 2019-nCoV novel coronavirus. On 11 February 2020 the International Committee on Taxonomy of Viruses designated a name to this new coronavirus-Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2). On the same day, the World Health Organization named the disease that is caused by the SARS-CoV-2 as COVID-19.

## Downloads

= [Facts And Useful Information](#)

= [Factos E Informação Úteis \(Portuguese\)](#)

= [Fakti Un Noderīga Informācija \(Latvian\)](#)

= [Fakty I Użyteczne Informacje \(Polish\)](#)

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## Useful Pages

▶ [Media Enquiries](#)

▶ [COVID-19 Coronavirus - Resources, News & Statements](#)

▶ [COVID-19 Coronavirus - General Guidance](#)

▶ [COVID-19 Coronavirus - Travel Advice](#)

▶ [COVID-19 Coronavirus - Frequently Asked Questions](#)

▶ [COVID-19 Coronavirus - Help & support if you are self-isolating](#)

- ▶ [COVID-19 Coronavirus - Travel advice Pre-March 19th](#)
- ▶ [COVID-19: Restrictions on bars, clubs and all licensed premises from 6.30pm today](#)
- ▶ [Second case of COVID-19 in the Bailiwick confirmed](#)
- ▶ [COVID-19: Critical worker list released following decision to temporarily pause education \(updated on 22 March 2020\)](#)

#### Useful Links

- ▶ [World Health Organisation SARS-CoV-2 myth busting advice](#)

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