STATE LEVEL BANKERS COMMITTEE, GOA SPECIAL SLBC MEET 2nd APRIL 2020

A Special SLBC meet was held at 4 PM on 2nd April 2020 at State Bank of India, Zonal office, St Inez, Panjim.

The meet was chaired by the Finance Secretary Shri Daulat Havaldar, IAS. While State Bank of India was represented by its Dy.General Manager Mr.MVR Ravi Kumar, Reserve Bank of India was represented by Dy.General Manager Smt Meenakshi Gad.

Following resolutions were adopted:

- 1. The SLBC has taken notice that Banking and Finance has been categorized as an essential service by the Government and any violations may be treated seriously.
- 2. Adequate liquidity shall be maintained in all the ATMs/branches and necessary arrangements are to be made on a continuous basis.
- 3. The respective bank heads are to remain in continuous touch with the administration.
- 4. Adequate arrangements and Health Protocols like Physical distancing etc are to be put in place at the branches keeping in mind the expected rush on account of DBT, Salary and Pension payments.
- 5. Business hours shall be normal ie 10 AM to 4 PM
- 6. Staffing pattern is left to the discretion of the individual banks while keeping in mind the overarching Principle of Customer convenience.
- 7. SLBC shall convene its next meet 15 days from today or as decided.
- 8. Police Dept may please be informed for being in readiness for Crowd Management at some of the branches in the state where more than normal footfall is expected on account of DBT, Pensions, Salaries.
- 9. The SLBC has recorded its gratitude to the State Administration for being accessible and quickly resolving logistical and other issues during the lockdown. The SLBC also thanked the Finance Secretary Shri Daulat Havaldar for attending today's meet and guiding the banks at this crucial juncture.

CONVENOR

STATE LEVEL BANKERS COMMITTEE

DT:2nd April 2020