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## Coronavirus: COVID-19

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HOTLINE: 8002 8080

**Current situation (06.03.2020):**  
3 infected people, 40 people placed in quarantine

## WHAT IS CORONAVIRUS?

Definition of Coronavirus

Where did the new coronavirus appear?

What is a pandemic?

## SYMPTOMS

What are the symptoms?

If I am sick after having been in contact with a person (teacher, trainer, class colleague, etc.) who returned from a risk zone and is also ill, what should I do?

Can a blood test detect the presence of the virus?

Can my personal physician prescribe a laboratory test to identify the SARS-CoV-2-virus?

If there is a suspicion that I am infected with COVID-19 and a test was executed, who receives the test results?

## TRANSMISSION AND TREATMENT

How is COVID-19 coronavirus spread?

Can I be contaminated by a package from a risk zone?

Is COVID-19 transmissible during sexual intercourse?

Is there a vaccine against COVID-19?

What treatment exists for COVID-19 infection?

Can my physician refuse to receive me if I return from a risk zone?

## PROTECTION

What should I do to protect myself and to avoid being contaminated?

I am a vulnerable person, what should I do?

For immunosuppressed people, is the wearing of a mask recommended to protect against the a coronavirus infection?

When to wear a mask?

What does quarantine mean?

What does isolation mean?

What will happen if the spreading of the virus can no longer be stopped by confinement measures?

Can the school administration (or the employer) ask to see a negative coronavirus test before admitting the pupil (or the employee) to attend classes again (the workplace)?

Should children, who show signs of an acute respiratory infection, be restricted to access schools/ maison relais/ nurseries, in order to limit the risk of transmission of the new coronavirus?

## HOW IS LUXEMBOURG PREPARING?

A preparation at various levels

What is the role of the Health Inspectorate (Inspection sanitaire)?

Why is there no screening at Luxembourg Airport?

Are our hospitals and health services prepared to accommodate many patients?

I am the organiser of an event or demonstration that will bring together many people, and potentially people from high-risk exposure areas. Should I maintain this event?

Does the government recommend restricting certain commercial activities or visits due to the health situation linked to the new coronavirus?

## TRAVEL INFO

Which areas are currently declared at risk?

Can I travel to a risk zone?

I have been in a risk area in the past 14 days and have the following symptoms: fever, cough, breathing problems. What should I do?

I have symptoms (cough, fever, breathing problems), but I have not been in a risk zone in the past 14 days. What should I do:  
If you return from a risk zone without showing symptoms, but you have been potentially in casual contact with infected people, do the following for the next 14 days upon your return:  
I was in close contact with infected people, even without showing symptoms. What should I do in the 14 days following the contact?  
Can children and teenagers, returning from a risk zone go to school or day care?  
Can adults returning from a risk zone resume their professional activity?  
Can my employer force me to stay at home after my return from a risk zone and in the absence of symptoms?

## INFORMATION AND RECOMMENDATIONS FOR BUSINESSES

### IMPACT ON THE EMPLOYMENT RELATIONSHIP WITH EMPLOYEES

Are employees, who have been quarantined by decision of the Health Inspectorate protected against dismissal?  
Will the quarantined employees be paid?  
Can the employee refuse to go to work for fear of catching the coronavirus?  
Does an employee have the right to refuse a service trip abroad?  
Can the employer refuse access to an employee with regard to the coronavirus?  
Can the employer force their employees to take legal or unpaid leave or, if necessary, to use their time-savings-account for fear of the coronavirus spreading in their business?  
Can teleworking be imposed in a preventive manner for employees whose kind of work permits it?  
Can the employee ask their employer to authorise teleworking activities for fear of catching the coronavirus?

### THE CASE OF CROSS-BORDER COMMUTERS

A cross-border commuter presents typical symptoms of infection, e.g. coughing or fever. What must they do? Whom should they contact?  
Are cross-border workers who have been quarantined by the national authority of their country of residence protected against dismissal?  
Will this certificate be accepted by the National Health Fund (Caisse nationale de santé - CNS) and the employer?  
A cross-border worker is already teleworking from its country of residence but will shortly reach the maximum number of teleworking days provided for in the double taxation agreement between Luxembourg and its country of residence. Can he still telework when asked to do so by its employer?  
Can cross-border workers ask their employer to be authorised to telework for fear of catching the coronavirus?  
Can the cross-border worker refuse to go to work by fear of catching the coronavirus?

### ECONOMIC IMPACT

What impact does the coronavirus have on the Luxembourg economy?  
What effects will the coronavirus have on national economic growth?

### SUPPORT TO BUSINESSES

What general aid measures exist for businesses established in Luxembourg?  
How to avoid dismissals in the event of a decline in activity?  
What about companies exporting goods and services in regions at risk?

For all other questions related to COVID-2019, please consult the websites of the Ministry of Health [www.sante.lu/coronavirus](http://www.sante.lu/coronavirus), the European Center for Disease Prevention and Control (ECDC) [www.ecdc.eu](http://www.ecdc.eu) or the World Health Organization (WHO) [www.who.int](http://www.who.int).

## Documents for health professionals

[Documents COVID-19](#)

## Poster - Information and Guidelines

©MSAN

# CORONAVIRUS COVID-19 INFORMATION AND GUIDELINES

## HOW TO PROTECT YOURSELF?



Wash your hands regularly and properly with water and soap.



Cough or sneeze into the crease of the elbow or in a tissue.



Avoid shaking hands or kissing.



Avoid touching your face with your hands.



Avoid close contact with sick people.



Stay home if you are sick. Don't go to work or school.

## WHAT ARE THE SYMPTOMS?



Symptoms resemble those of the flu. The infection remains mild for the majority of cases.

## HOW DOES THE VIRUS SPREAD?



A normal mask does not protect against contamination.



The virus is spread via respiratory droplets expelled when a person coughs or sneezes.

FOR INFORMATION:  
8002 - 8080

IN CASE OF EMERGENCY:  
112

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Retrait des produits infantiles PICOT et MILUMEL &gt;&gt;

Retrait de médicament pour non-conformité : Lansoyl Paraffine gel oral 225gr &gt;&gt;

Voir toutes les alertes →

SAVE  
THE DATE10<sup>ÈME</sup>MERCREDI  
9 mai 2018DI<sup>X</sup> IÈME  
CONFÉRENCE  
NATIONALE  
DE LA SAN<sup>TÉ</sup>PLAN NATIONAL SANTÉ:  
DÉFIS & PRIORITÉSLUXEMBOURG - BRUXELLES - GENEVE - VANDOEUVRE  
à PLACÉ DE L'EUROPE  
L-1480 LUXEMBOURG  
ENTRÉE GRATUITE

15-01-2018

10ème Conférence nationale Santé

Sante.lu

ACTUALITÉS

SUIVEZ LA MINISTRE...



## For more information

### Publications

- › [Flyer Coronavirus - Information and guidelines \(Pdf - 2.01 Mb\)](#)
- › [Poster Coronavirus - Information and guidelines \(landscape\) \(Pdf - 1.56 Mb\)](#)
- › [Travellers' advice \(03.03.2020\) - French - \(Pdf - 1.03 Mb\)](#)

### News

- › [COVID-19: la Coopération luxembourgeoise octroie 400.000 euros pour la lutte contre le virus](#)
- › [Rapatriement au Luxembourg de deux ressortissants depuis Wuhan](#)
- › [Mise sous quarantaine par les autorités sanitaires espagnoles d'un hôtel sur l'île de Ténériffe suite à la découverte d'un touriste italien infecté par le virus du COVID-19](#)
- › [Présence de quatre ressortissants luxembourgeois à l'hôtel H10 Costa Adeje Palace à Ténériffe](#)
- › [Situation du COVID-19 en Italie](#)

### Further information

- › [Portail santé](#)
- › [Centre européen de prévention et de contrôle des maladies \(ECDC\)](#)
- › [Organisation mondiale de la Santé \(OMS\)](#)
- › [EU Commission information on coronavirus](#)

### Related procedures

- › [Risk assessment of mass gatherings in the context of the COVID-19 epidemic \(Pdf - 85 Kb\)](#)
- › [Online Questionnaire](#)

### Other

› [Coping with stress](#) (Pdf - 55 Kb)

## Organisation(s)

- › [Health directorate](#)
- › [High Commission for National Protection](#)
- › [Ministry of Health](#)
- › [Ministry of Labour, Employment and the Social and Solidarity Economy](#)

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