

Coronavirus: COVID-19

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HOTLINE: 8002 8080

## Current situation (11.03.2020):

7 people infected, 93 people placed in quarantine

- Risk areas: extension to the French departments of Oise and Haut-Rhin and the German Länder of Nordrhein-Westfalen and Baden-Württemberg due to the large number of new cases.

## WHAT IS CORONAVIRUS?

Definition of Coronavirus Where did the new coronavirus appear? What is a pandemic?

### **SYMPTOMS**

What are the symptoms?

If I am sick after having been in contact with a person (teacher, trainer, class colleague, etc.) who returned from a risk zone and is also ill, what should I do?

Can a blood test detect the presence of the virus?

Can my personal physician prescribe a laboratory test to identify the SARS-CoV-2-virus?

If there is a suspicion that I am infected with COVID-19 and a test was executed, who receives the test results?

## TRANSMISSION AND TREATMENT

How is COVID-19 coronavirus spread?

Can I be contaminated by a package from a risk zone?

Is COVID-19 transmissible during sexual intercourse?

Is there a vaccine against COVID-19?

What treatment exists for COVID-19 infection?

Can my physician refuse to receive me if I return from a risk zone?

## **PROTECTION**

What should I do to protect myself and to avoid being contaminated?

I am a vulnerable person, what should I do?

For immunosupressed people, is the wearing of a mask recommended to protect against the a coronavirus infection?

When to wear a mask?

What does quarantine mean?

What does isolation mean?

What will happen if the spreading of the virus can no longer be stopped by confinement measures?

Can the school administration (or the employer) ask to see a negative coronavirus test before admitting the pupil (or the employee) to attend classes again (the workplace)?

Should children, who show signs of an acute respiratory infection, be restricted to access schools/ maison relais/ nurseries, in order to limit the risk of transmission of the new coronavirus?

## HOW IS LUXEMBOURG PREPARING?

A preparation at various levels

What does the High Commission for National Protection do?

What is the composition of the crisis unit?

What are the missions of the crisis unit?

What is the role of the Health Inspectorate (Inspection sanitaire)?

Why is there no screening at Luxembourg Airport?

Are our hospitals and health services prepared to accommodate many patients?

I am the organiser of an event or demonstration that will bring together many people, and potentially people from high-risk exposure areas.

Should I maintain this event?

Does the government recommend restricting certain commercial activities or visits due to the health situation linked to the new coronavirus?

### TRAVFI INFO

Which areas are currently declared at risk?

Can I travel to a risk zone?

I have been in a risk area in the past 14 days and have the following symptoms: fever, cough, breathing problems. What should I do? I have symptoms (cough, fever, breathing problems), but I have not been in a risk zone in the past 14 days. What should I do: If you return from a risk zone without showing symptoms, but you have been potentially in casual contact with infected people, do the following for the next 14 days upon your return:

I was in close contact with infected people, even without showing symptoms. What should I do in the 14 days following the contact? Can children and teenagers, returning from a risk zone go to school or day care?

Can adults returning from a risk zone resume their professional activity?

Can my employer force me to stay at home after my return from a risk zone and in the absence of symptoms?

### INFORMATION AND RECOMMENDATIONS FOR BUSINESSES

For information and recommendations for Businesses please select the following Link

For all other questions related to COVID-2019, please consult the websites of the Ministry of Health www.sante.lu/coronavirus, the European Center for Disease Prevention and Control (ECDC) www.ecdc.eu or the World Health Organization (WHO) www.who.int.

## INFORMATION AND RECOMMENDATIONS FOR FRONTIER WORKERS

For information and recommendations for frontier workers please select the following Link

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## Health professionals



Poster - Information and Guidelines

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## CORONAVIRUS COVID-19 INFORMATION AND GUIDELINES

#### **HOW TO PROTECT YOURSELF?**



Wash your hands regularly and properly with water and soap.



Cough or sneeze into the crease of the elbow or in a tissue.



Avoid shaking hands or kissing.



Avoid touching your face with your hands.



Avoid close contact with sick people.



Stay home if you are sick. Don't go to work or school.

### WHAT ARE THE SYMPTOMS?







Symptoms resemble those of the flu. The infection remains mild for the majority of cases.

### HOW DOES THE VIRUS SPREAD?



A normal mask does not protect against contamination.



The virus is spread via respiratory droplets expelled when a person coughs or sneezes.

# FOR INFORMATION: 8002 - 8080

IN CASE OF EMERGENCY: 112







Information and Guidelines - Screenreader version

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Health Portal



## For more information

### News

> All the news flashes on the Coronavirus in Luxembourg - french

### **Publications**

- > Flyer Coronavirus Information and guidelines (Pdf 2.01 Mb)
- > Poster Coronavirus Information and guidelines (landscape) (Pdf 1.56 Mb)
- > Poster Coronavirus Information and guidelines (vertical) (Jpeg 1.72 Mb)
- > Travellers' advice (03.03.2020) French (Pdf 1.03 Mb)
- > Link to Flyer "When to wash your hands" French

## Further information

- > Portail santé
- > Centre européen de prévention et de contrôle des maladies (ECDC)
- > Organisation mondiale de la Santé (OMS)
- > EU Commission information on coronavirus

## Related procedures

Online Questionnaire

### Other

> Coping with stress (Pdf - 55 Kb)

## Urganisation(s)

- > Health directorate
- > High Commission for National Protection
- Ministry of Health
- Ministry of Labour, Employment and the Social and Solidarity Economy

## **Topics**

> Health / Well-being

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Topics

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