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## Coronavirus: COVID-19

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HOTLINE: 8002 8080

HOTLINE from abroad: +352 4977 1 9200

### **Situation update (28.03.2020):**

1.831 confirmed cases

18 deaths

WHAT IS CORONAVIRUS?

Definition of Coronavirus

Where did the new coronavirus appear?

What is a pandemic?

## SYMPTOMS

What are the symptoms?

Can a blood test detect the presence of the virus?

Can my family doctor prescribe a laboratory test to identify the SARS-CoV-2-virus?

If I am suspected of being infected with COVID-19 and a test was executed, who receives the result of the test?

## TRANSMISSION AND TREATMENT

Where do I have to go to find out if I have Coronavirus?

How is COVID-19 coronavirus spread?

Is COVID-19 transmissible during sexual intercourse?

Does the new coronavirus pose a threat to pregnant women or fetuses?

How should I behave in order to be as little exposed as possible?

Can pets transmit COVID-19?

Is there a vaccine against COVID-19?

What treatment exists for COVID-19 infection?

How can I see my family doctor?

How do medical centres operate in the context of the coronavirus?

What to do in case of anxiety?

## PROTECTION

What should I do to protect myself and to avoid being contaminated?

Who is considered vulnerable

I am a vulnerable person, what should I do?

For immunosuppressed people, is the wearing of a mask recommended to protect against the a coronavirus infection?

When to wear a mask?

What does an isolation measure mean?

What does an auto-isolation measure mean?

What does an auto-quarantine measure mean?

What does an auto-monitoring measure mean?

What happens if the virus' spread cannot be contained by confinement measures?

Can I still visit elderly people in a care facility?

Which protective measures are taken in hospital facilities?

## HOW IS LUXEMBOURG PREPARING?

I am a volunteer, whom should I contact to offer my help?

A preparation at various levels

What does the High Commission for National Protection (HCPN) do?

What is the composition of the crisis unit?

What are the missions of the crisis unit?

Are our hospitals and health services prepared to accommodate many patients?

Why has the government decided to limit or forbid certain activities, visits, events and others?

Which commercial activities continue to be available?

Are administrations and public institutions impacted by these restrictions?

Which essential activities for society are maintained?

Which activities have been cancelled or severely limited?

## TRAVEL INFO

Any unnecessary travel must be cancelled or postponed.

What does the closure of the "Schengen borders" mean?

What are the recommendations to follow when travelling?

Can adults returning from a trip abroad (private or professional), resume their professional activity?

For all other questions related to COVID-2019, please consult the websites of the Luxembourg Government [www.covid19.lu](http://www.covid19.lu), the European Center for Disease Prevention and Control (ECDC) [www.ecdc.eu](http://www.ecdc.eu) or the World Health Organization (WHO) [www.who.int](http://www.who.int).

## Advanced Care Centers



**CENTRES  
DE SOINS AVANCÉS**

## Medical Teleconsultation

AGENCE  
**eSanté**  
L U X E M B O U R G

Health professionals

**PROFESSIONNELS  
DE SANTÉ**

[Link to covid19.lu](https://covid19.lu)



#BLEIFTDOHEEM

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PLEASE STAY AT HOME.

**#BLEIFTDOHEEM**

RESTEZ À LA MAISON.



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG

Decision tree

©Ministère de la Santé

#BLEIFTDOHEEM YOU DON'T HAVE TO GO OUTSIDE? PLEASE STAY AT HOME! #BLEIFTDOHEEM YOU DON'T HAVE TO GO OUTSIDE? PLEASE STAY AT HOME! #BLEIFTDOHEEM

PLEASE APPLY THE GENERAL RECOMMENDATIONS. ONLY GO OUTSIDE IF FURTHER INFORMATIONS

- Avoid close contact. Keep a distance of 2 meters at all times.
- Wash your hands regularly and properly using water and soap.
- Stop vulnerable people safe!
- If you don't have to go to work, stay at home!
- Avoid shaking hands or kissing.
- Cough or sneeze into a tissue or into the crook of the elbow.
- Avoid public transportation and delay necessary travel.
- Avoid touching your face with your hands.
- You have to go to work.
- You go grocery shopping for yourself or vulnerable people.
- In case of an emergency.

gouvernement.lu/coronavirus

I AM VULNERABLE I AM NOT VULNERABLE

I am over 65 years old. and/or I suffer from one of the following medical conditions:

- Diabetes Type 1 or Type 2
- Cardiovascular diseases
- Chronic diseases of the respiratory tract
- Cancer
- An immune deficiency due to a condition or therapy

I SHOW SYMPTOMS

FEVER BREATHING DIFFICULTIES COUGH

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8000
- In case of a vital emergency (severe symptoms), call 112

I DO NOT SHOW ANY SYMPTOMS

**A** I have been in "occasional" contact with a person who was confirmed with COVID-19. \*Does not correspond to case B.

**B** I have been under the same roof as person who was confirmed with COVID-19, or I have had intimate relations with a person who was confirmed with COVID-19. I.e. within 2 meters of that person for over 15 minutes, or for example have shaken hands.

**THEN**

Quarantine yourself and isolate yourself from the infected person. Monitor the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

STRICT RECOMMENDATION: Quarantine yourself and isolate yourself from the infected person. Monitor the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8000
- In case of a vital emergency (severe symptoms), call 112

I SHOW SYMPTOMS

FEVER BREATHING DIFFICULTIES COUGH

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8000
- In case of a vital emergency (severe symptoms), call 112

I DO NOT SHOW ANY SYMPTOMS

**A** Please apply the general recommendations. FURTHER INFORMATION: gouvernement.lu/coronavirus

**B** I live under the same roof as person who was confirmed with COVID-19, or I have had intimate relations with a person who was confirmed with COVID-19.

**WEEK 1 - first 7 days**

Quarantine yourself and isolate yourself from the infected person. Monitor the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

Take your temperature twice a day.

**WEEK 2 - the following 7 days**

Continue monitoring yourself for 7 days, by looking out for the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

Take your temperature twice a day.

If one of these symptoms appears:

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8000
- In case of a vital emergency (severe symptoms), call 112

**C** I have been in close or direct contact with a person who was confirmed with COVID-19, i.e. within 2 meters of that person for over 15 minutes, or for example have shaken hands.

**THEN**

Monitor yourself for 14 days, while checking for the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

Take your temperature twice a day.

If one of these symptoms appears:

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8000
- In case of a vital emergency (severe symptoms), call 112

Health Portal

LE GOUVERNEMENT DE LUXEMBOURG

luxe.mbourg.lu guichet.lu gouvernement.lu Autres sites

Sante.lu

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Retrait des produits infantiles PICOT et MILUMEL >>>

Retrait de médicament pour non-conformité : Lansoyl Paraffine gel oral 225gr >>>

Voir toutes les alertes →

SAVE THE DATE

10<sup>ÈME</sup>

DIÈME CONFÉRENCE NATIONALE DE LA SANTÉ

PLAN NATIONAL SANTÉ DÉFIS & PRIORITÉS

LUXEMBOURG BRUXELLES PARIS STRASBOURG

15-01-2018

10ème Conférence nationale Santé

Sante.lu

ACTUALITÉS SUIVEZ LA MINISTRE...

For more information

## Documents

- › [What you have to do if you are in auto-quarantine \(Pdf - 182 Kb\)](#)
- › [What to do if you suffer from a fever and cough and you stay at home \(Pdf - 690 Kb\)](#)
- › [What do you and people close to you \(living under the same roof, intimate relations\) have to do if you are isolated at home? \(Pdf - 724 Kb\)](#)
- › [Decision tree - how to behave \(Pdf - 585 Kb\)](#)
- › [La capacité du système de santé - French - \(Pdf - 593 Kb\)](#)

## News

- › [Official communications on the Coronavirus in Luxembourg - french](#)

## Publications

- › [#BLEIFDOHEEM and follow the recommendations \(Pdf - 1.07 Mb\)](#)
- › [Flyer Coronavirus - Information and guidelines \(Pdf - 993 Kb\)](#)
- › [Poster Coronavirus - Information and guidelines \(landscape\) \(Pdf - 173 Kb\)](#)
- › [Poster Coronavirus - Information and guidelines \(vertical\) \(Jpeg - 2.67 Mb\)](#)
- › [Link to Flyer "When to wash your hands" - French](#)
- › [Coping with stress \(Pdf - 55 Kb\)](#)

## Multimedia

- › [Media Centre](#)

## Further information

- › [Portail santé](#)
- › [Centre européen de prévention et de contrôle des maladies \(ECDC\)](#)
- › [Organisation mondiale de la Santé \(OMS\)](#)
- › [EU Commission information on coronavirus](#)

## Organisation(s)

- › [Health directorate](#)
- › [High Commission for National Protection](#)
- › [Ministry of Health](#)
- › [Ministry of Labour, Employment and the Social and Solidarity Economy](#)

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Last update 29.03.2020

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