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## Coronavirus: COVID-19



### Situation update

(31.03.2020)

People tested **positive** for COVID-19: **2.178**

- › Residents: **1.833**
- › Non-residents: **295**

Tests **carried out** since the beginning of the crisis: **17.511**

**Deaths: 23 \***

Next update:

**01.04.2020 between 17:30 - 18:00**

*(\* does not include the decease of 1 person from the French region Great East who was hospitalized in Luxembourg)*

## HOTLINE

Citizens and businesses

**8002 8080**

From abroad

**+352 4977 1 9200**

A psychological support service is available 7 days a week, from 7:00 to 19:00.

## WHAT IS CORONAVIRUS?

Definition of Coronavirus

Where did the new coronavirus appear?

What is a pandemic?

## SYMPTOMS

What are the symptoms?

What if I have a health problem?

Can a blood test detect the presence of the virus?

Can my family doctor prescribe a laboratory test to identify the SARS-CoV-2-virus?

If I am suspected of being infected with COVID-19 and a test was executed, who receives the result of the test?

## TRANSMISSION AND TREATMENT

Where do I have to go to find out if I have Coronavirus?

What is the purpose of a thoracic scanner to detect Coronavirus?

How is COVID-19 coronavirus spread?

Is COVID-19 transmissible during sexual intercourse?

Does the new coronavirus pose a threat to pregnant women or fetuses?

How should I behave in order to be as little exposed as possible?

Can pets transmit COVID-19?

Is there a vaccine against COVID-19?

What treatment exists for COVID-19 infection?

How can I see my family doctor?

How do medical centres operate in the context of the coronavirus?

What to do in case of anxiety?

## PROTECTION

What should I do to protect myself and to avoid being contaminated?

Who is considered vulnerable

I am a vulnerable person, what should I do?

For immunosuppressed people, is the wearing of a mask recommended to protect against the a coronavirus infection?

When to wear a mask?

What does an isolation measure mean?

What does an auto-isolation measure mean?

What does an auto-quarantine measure mean?  
What does an auto-monitoring measure mean?  
What happens if the virus' spread cannot be contained by confinement measures?  
Can I still visit elderly people in a care facility?  
Which protective measures are taken in hospital facilities?

## HOW IS LUXEMBOURG PREPARING?

I am a volunteer, whom should I contact to offer my help?  
A preparation at various levels  
What does the High Commission for National Protection (HCPN) do?  
What is the composition of the crisis unit?  
What are the missions of the crisis unit?  
Are our hospitals and health services prepared to accommodate many patients?  
Why has the government decided to limit or forbid certain activities, visits, events and others?  
Which commercial activities continue to be available?  
Are administrations and public institutions impacted by these restrictions?  
Which essential activities for society are maintained?  
Which activities have been cancelled or severely limited?

## TRAVEL INFO

Any unnecessary travel must be cancelled or postponed.

What does the closure of the "Schengen borders" mean?

For all other questions related to COVID-2019, please consult the websites of the Luxembourg Government [www.covid19.lu](http://www.covid19.lu), the European Center for Disease Prevention and Control (ECDC) [www.ecdc.eu](http://www.ecdc.eu) or the World Health Organization (WHO) [www.who.int](http://www.who.int).

## Advanced Care Centers



**CENTRES  
DE SOINS AVANCÉS**

Medical Teleconsultation

AGENCE  
**eSanté**  
L U X E M B O U R G

Health professionals

**PROFESSIONNELS  
DE SANTÉ**

[Link to covid19.lu](https://covid19.lu)



#BLEIFTDOHEEM

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PLEASE STAY AT HOME.

**#BLEIFTDOHEEM**

RESTEZ À LA MAISON.



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG

Decision tree

©Ministère de la Santé

#BLEIFTDOHEEM YOU DON'T HAVE TO GO OUTSIDE? PLEASE STAY AT HOME!

PLEASE APPLY THE GENERAL RECOMMENDATIONS.

- Avoid close contact. Keep a distance of 2 meters at all times.
- Stop vulnerable people safe!
- Avoid shaking hands or kissing.
- Avoid public transportation and delay necessary travel.
- Wash your hands regularly and properly using water and soap.
- If you don't have to go to work, stay at home!
- Cough or sneeze into a tissue or into the crook of the elbow.
- Avoid touching your face with your hands.

ONLY GO OUTSIDE IF

- You have to go to work.
- You go grocery shopping for yourself or vulnerable people.
- In case of an emergency.

FURTHER INFORMATIONS

gouvernement.lu/coronavirus

## I AM VULNERABLE

I am over 65 years old. and/or I suffer from one of the following medical conditions:

- Diabetes Type 1 or Type 2
- Cardiovascular diseases
- Chronic diseases of the respiratory tract
- Cancer
- An immune deficiency due to a condition or therapy

### I SHOW SYMPTOMS

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8888.
- In case of a vital emergency (severe symptoms), call 112.

### I DO NOT SHOW ANY SYMPTOMS

**A**

I have been in "occasional" contact with a person who was confirmed with COVID-19.

\*Does not correspond to case B.

THEN

Quarantine yourself and isolate yourself from the infected person. Monitor the following symptoms:

- FEVER: Take your temperature twice a day.
- BREATHING DIFFICULTIES
- COUGH

**B**

I live under the same roof as person who was confirmed with COVID-19, or I have had intimate relations with a person who was confirmed with COVID-19.

and/or

I have been in close or direct contact with a person who was confirmed with COVID-19, i.e. within 2 meters of that person for over 15 minutes, or for example have shaken hands.

THEN

**STRICT RECOMMENDATION:** Quarantine yourself and isolate yourself from the infected person. Monitor the following symptoms:

- FEVER
- BREATHING DIFFICULTIES
- COUGH

If one of these symptoms appears:

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8888.
- In case of a vital emergency (severe symptoms), call 112.

## I AM NOT VULNERABLE

### I SHOW SYMPTOMS

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8888.
- In case of a vital emergency (severe symptoms), call 112.

### I DO NOT SHOW ANY SYMPTOMS

**A**

Please apply the general recommendations.

FURTHER INFORMATION

gouvernement.lu/coronavirus

**B**

I live under the same roof as person who was confirmed with COVID-19, or I have had intimate relations with a person who was confirmed with COVID-19.

THEN

**WEEK 1 - first 7 days**

Quarantine yourself and isolate yourself from the infected person. Monitor the following symptoms:

- FEVER
- BREATHING DIFFICULTIES
- COUGH

Take your temperature twice a day.

**WEEK 2 - the following 7 days**

Continue monitoring yourself for 7 days, by looking out for the following symptoms:

- FEVER
- BREATHING DIFFICULTIES
- COUGH

Take your temperature twice a day.

If one of these symptoms appears:

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8888.
- In case of a vital emergency (severe symptoms), call 112.

**C**

I have been in close or direct contact with a person who was confirmed with COVID-19, i.e. within 2 meters of that person for over 15 minutes, or for example have shaken hands.

THEN

Monitor yourself for 14 days, while checking for the following symptoms:

- FEVER
- BREATHING DIFFICULTIES
- COUGH

Take your temperature twice a day.

If one of these symptoms appears:

- Call your physician.
- If he/she is not available, or if you do not have an attending physician, call the HOTLINE 9002 8888.
- In case of a vital emergency (severe symptoms), call 112.

## Health Portal

LE GOUVERNEMENT DE LUXEMBOURG

luxembourg.lu | guichet.lu | gouvernement.lu | Autres sites

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Retrait de médicament pour non-conformité : Lansoyl Paraffine gel oral 225gr >>>

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10<sup>ÈME</sup>

10<sup>ÈME</sup> CONFÉRENCE NATIONALE DE LA SANTÉ

HERCÈRE 9 mai 2018

PLAN NATIONAL SANTÉ DÉFIS & PRIORITÉS

L'IMPACT ÉCONOMIQUE DE LA SANTÉ EN LUXEMBOURG

15-01-2018

10ème Conférence nationale Santé

Sante.lu

ACTUALITÉS

SUIVEZ LA MINISTRE...

## Information and recommendations for Businesses

# CORONAVIRUS COVID-19 ECONOMIC SUPPORT PACKAGE

## 4 OBJECTIVES



Meeting short-term  
liquidity needs



Helping to cope with  
cash-flow difficulties



Facilitate corporate  
lending through  
state-backed guarantees



Job retention

## 8 NEW MEASURES

For more information

Documents

- › [What you have to do if you are in auto-quarantine](#) (Pdf - 182 Kb)
- › [What to do if you suffer from a fever and cough and you stay at home](#) (Pdf - 690 Kb)
- › [What do you and people close to you \(living under the same roof, intimate relations\) have to do if you are isolated at home?](#) (Pdf - 724 Kb)
- › [Decision tree - how to behave](#) (Pdf - 585 Kb)
- › [La capacité du système de santé - French](#) - (Pdf - 593 Kb)

News

- › [Official communications on the Coronavirus in Luxembourg - french](#)

Publications

- › [Hotline - Psychological Support](#) (Pdf - 1.22 Mb)
- › [#BLEIFTDOHEEM and follow the recommendations](#) (Pdf - 1.07 Mb)
- › [Flyer Coronavirus - Information and guidelines](#) (Pdf - 993 Kb)
- › [Poster Coronavirus - Information and guidelines \(landscape\)](#) (Pdf - 173 Kb)
- › [Poster Coronavirus - Information and guidelines \(vertical\)](#) (Jpeg - 2.67 Mb)
- › [Link to Flyer "When to wash your hands" - French](#)
- › [Coping with stress](#) (Pdf - 55 Kb)

Multimedia



[› Media Centre](#)

## Further information

- [› Portail santé](#)
- [› Centre européen de prévention et de contrôle des maladies \(ECDC\)](#)
- [› Organisation mondiale de la Santé \(OMS\)](#)
- [› EU Commission information on coronavirus](#)

## Organisation(s)

- [› Health directorate](#)
- [› High Commission for National Protection](#)
- [› Ministry of Health](#)
- [› Ministry of Labour, Employment and the Social and Solidarity Economy](#)

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