



WEBSITE CORONAVIRUS (COVID-19)

www.covid19.lu

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Coronavirus: COVID-19



HOTLINE

Citizens and businesses

8002 8080

From abroad

+352 4977 1 9200

A psychological support service is available 7 days a week, from 7:00 to 23:00

Situation update

(26.04.2020)

[Current situation](#) COVID-19: New infections, hospitalisations in intensive care, deaths.



3.723 People tested positive for COVID-19
39.003 Persons tested since the beginning of the crisis
88* Deaths
146 Hospitalizations (COVID-19 and suspected cases)
Next update: 27.04.2020 between 17:30 - 18:00

THE CORONAVIRUS

Definition

What is a pandemic?

How is COVID-19 coronavirus spread?

PROTECTION

The Government's strategy

How should I behave in order to be as little exposed as possible?

What should I do to protect myself and to avoid being contaminated?

When to wear a mask?

Who is considered vulnerable

I am a vulnerable person, what should I do?

Is the new coronavirus dangerous for children?

Does the new coronavirus pose a threat to pregnant women or fetuses?

Can I still visit elderly people in a care facility?

What to do in case of anxiety?

How to avoid fake news contamination?

SYMPTOMS AND SCREENING

What are the symptoms?

How do I know if I have COVID-19 or hay fever?

What if I have a health problem?

How does teleconsultation work?

How can I see my family doctor?

I urgently need a dentist, where can I go?

Where do I have to go to find out if I have Coronavirus?

What is the purpose of a thoracic scanner in case of suspicion of COVID-19?

Can my family doctor prescribe a laboratory test to identify the SARS-CoV-2-virus?

If I am suspected of being infected with COVID-19 and a test was executed, who receives the result of the test?

Can a blood test detect the presence of the virus?

Is there a vaccine against COVID-19?

MEASURES AND MEDICAL TREATMENT

I have been tested positive, what's the procedure?

- What does an isolation measure mean?
- What does an self-isolation measure mean?
- What does an self-quarantine measure mean?
- What does an self-monitoring measure mean?
- What treatment exists for COVID-19 infection?
- Are chloroquine or hydroxychloroquine effective against COVID-19?

MANAGEMENT OF THE HEALTH CRISIS

- What is the gradual exit strategy from confinement?
- Why has the government decided to limit or forbid certain activities, visits, events and others?
- Which protective measures are taken in hospital facilities?
- Are our hospitals and health services prepared to accommodate many patients?
- Which activities have been cancelled or severely limited?
- I am a volunteer, whom should I contact to offer my help?
- For all other questions related to COVID-2019, please consult the websites of the Luxembourg Government www.covid19.lu, the European Center for Disease Prevention and Control (ECDC) www.ecdc.eu or the World Health Organization (WHO) www.who.int.

The exit

- [The exit strategy](#)
- [The exit - Phase 1](#)
- [Temporary health recommendations](#) (fr)

Advanced Care Centers



**CENTRES
DE SOINS AVANCÉS**

Medical Teleconsultation

AGENCE eSanté

L U X E M B O U R G

Health professionals

**PROFESSIONNELS
DE SANTÉ**

Mask

- [Wearing a mask as additional precautionary measure](#)
- [Instruction Guide](#)
- [How to use a mask \(video\)](#)



#BLEIFTDOHEEM

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PLEASE STAY AT HOME.

#BLEIFTDOHEEM

RESTEZ À LA MAISON.



LE GOUVERNEMENT
DU GRAND-DUCHÉ DE LUXEMBOURG

Decision tree

©Ministère de la Santé

#BLEIFTDOHEEM YOU DON'T HAVE TO GO OUTSIDE? PLEASE STAY AT HOME!

PLEASE APPLY THE GENERAL RECOMMENDATIONS.

- Avoid close contact. Keep a distance of 2 meters at all times.
- Wash your hands regularly and properly using water and soap.
- Avoid shaking hands or kissing.
- Cough or sneeze into a tissue or into the crook of the elbow.
- Avoid public transportation and delay any necessary travel.
- Avoid touching your face with your hands.

ONLY GO OUTSIDE IF

- You have to go to work.
- You go grocery shopping for yourself or vulnerable people.
- In case of an emergency.

FURTHER INFORMATIONS

gouvernement.lu/coronavirus

I AM VULNERABLE

I AM NOT VULNERABLE

I am over 65 years old.

and/or

I suffer from one of the following medical conditions:

- Diabetes Type 1 or Type 2
- Cardiovascular diseases
- Chronic diseases of the respiratory tract
- Cancer
- An immune deficiency due to a condition or therapy

I SHOW SYMPTOMS

FEVER BREATHING DIFFICULTIES COUGH

- Call your physician.
- If the latter is not available, or if you do not have an attending physician, call the HOTLINE 9002 8888
- In case of a vital emergency (severe symptoms), call 112

I SHOW SYMPTOMS

FEVER BREATHING DIFFICULTIES COUGH

- Call your physician.
- If the latter is not available, or if you do not have an attending physician, call the HOTLINE 9002 8888
- In case of a vital emergency (severe symptoms), call 112

I DO NOT SHOW ANY SYMPTOMS

FURTHER INFORMATION

gouvernement.lu/coronavirus

I DO NOT SHOW ANY SYMPTOMS

A I have been in occasional* contact with a person who was confirmed with COVID-19

THEN

Quarantine yourself and isolate yourself from the infected person. Monitor the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

B I live under the same roof as person who was confirmed with COVID-19, or I have had intimate relations with a person who was confirmed with COVID-19

and/or

I have been in close or direct contact with a person who was confirmed with COVID-19, i.e. within 2 meters of that person for over 15 minutes, or for example have shaken hands

THEN

STRICT RECOMMENDATION: Quarantine yourself and isolate yourself from the infected person. Monitor the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

- Call your physician.
- If the latter is not available, or if you do not have an attending physician, call the HOTLINE 9002 8888
- In case of a vital emergency (severe symptoms), call 112

I DO NOT SHOW ANY SYMPTOMS

A I live under the same roof as person who was confirmed with COVID-19, or I have had intimate relations with a person who was confirmed with COVID-19

THEN

WEEK 1 - the 7 days

Quarantine yourself and isolate yourself from the infected person. Monitor the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

WEEK 2 - the following 7 days

Continue monitoring yourself for 7 days, by looking out for the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

C I have been in close or direct contact with a person who was confirmed with COVID-19, i.e. within 2 meters of that person for over 15 minutes, or for example have shaken hands

THEN

Monitor yourself for 14 days, while checking for the following symptoms:

FEVER BREATHING DIFFICULTIES COUGH

- Call your physician.
- If the latter is not available, or if you do not have an attending physician, call the HOTLINE 9002 8888
- In case of a vital emergency (severe symptoms), call 112

Cope with confinement - Gestures of well-being

@HOME

**A FEW SIMPLE GESTURES OF WELL-BEING THAT
WILL HELP YOU COPE WITH CONFINEMENT**



**I CHECK OUT THE NEWS AND I RESPECT
THE OFFICIAL RECOMMENDATIONS**



I PLAN MY DAY



I REMAIN ACTIVE



I TAKE CARE OF MYSELF



I CONTROL MY ENVIRONMENT



I STAY CONNECTED TO MY SOCIAL NETWORK



I WATCH MY STATE OF MIND

 Retrait des produits infantiles PICOT et MILUMEL >>

Retrait de médicament pour non-conformité : Lansoyl Paraffine gel oral 225gr >>

Voir toutes les alertes →

SAVE THE DATE

10^{ÈME}

MEcredi 9 mai 2018

DI^XIÈME CONFÉRENCE NATIONALE DE LA SANTÉ

PLAN NATIONAL SANTÉ: DÉFIS & PRIORITÉS

LUXEMBOURG INVITATION ENTER VORBEREUNG
A PLAZZ DES EUROPE
L 1488 LUXEMBOURG
ENTREE GRATUITE

15-01-2018

10ème Conférence nationale Santé

Sante.lu



ACTUALITÉS

SUIVEZ LA MINISTRE...



Information and recommendations for Businesses

CORONAVIRUS COVID-19 ECONOMIC SUPPORT PACKAGE

4 OBJECTIVES



Meeting short-term liquidity needs



Helping to cope with cash-flow difficulties



Facilitate corporate lending through state-backed guarantees



Job retention

8 NEW MEASURES

For more information

Documents

- [The exit strategy](#) (Jpeg - 1.46 Mb)
- [Exit - Phase 1](#) (Pdf - 427 Kb)
- [Wearing a mask as additional precautionary measure](#) (Pdf - 302 Kb)
- [Instruction Guide](#) (Pdf - 3.10 Mb)
- [What you have to do if you are in auto-quarantine](#) (Pdf - 668 Kb)
- [What to do if you suffer from a fever an cough and you stay at home](#) (Pdf - 691 Kb)
- [What do you and people close to you \(living under the same roof, intimate relations\) have to do if you are isolated at home?](#) (Pdf - 1.07 Mb)
- [Decision tree - how to behave](#) (Pdf - 585 Kb)
- [La capacité du système de santé - French -](#) (Pdf - 593 Kb)

News

- [Official communications on the Coronavirus in Luxembourg - french](#)

Publications

- [Hotline - Psychological Support](#) (Pdf - 1.22 Mb)
- [#BLEIFTDOHEEM and follow the recommandations](#) (Pdf - 1.07 Mb)
- [Link to Flyer "When to wash your hands" - French](#)
- [Coping with stress](#) (Pdf - 55 Kb)

Multimedia

- [Media Centre](#)

Related procedures

- [Research Luxembourg - Covid-19 Task Force](#)
- [LISER \(Luxembourg Institute of Socio-Economic Research\) - Economic effects of Covid-19 in Luxembourg](#)

Further information

- [Portail santé](#)
- [Centre européen de prévention et de contrôle des maladies \(ECDC\)](#)
- [Organisation mondiale de la Santé \(OMS\)](#)
- [EU Commission information on coronavirus](#)

Organisation(s)

- [Health directorate](#)
- [High Commission for National Protection](#)
- [Ministry of Health](#)
- [Ministry of Labour, Employment and the Social and Solidarity Economy](#)

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- [Health / Well-being](#)

Last update 26.04.2020

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