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## Coronavirus: COVID-19



## HOTLINE

Citizens and businesses

**8002 8080**

From abroad

**+352 4977 1 9200**

A psychological support service is available from Monday to Friday, from 8:00 to 16:00

## Situation update

(21.05.2020)

**Current situation** COVID-19: New infections, hospitalisations in intensive care, deaths.



3.980 People tested positive for COVID-19

64.981 Persons tested since the beginning of the crisis

109 Deaths

62 Hospitalizations (COVID-19 and suspected cases)

0,997 reproduction rate (Rt)

Next update: **22.05.2020 between 17:30 - 18:00**

## THE CORONAVIRUS

Definition

What is a pandemic?

How is COVID-19 coronavirus spread?

## PROTECTION

How should I behave in order to be as little exposed as possible?

What should I do to protect myself and to avoid being contaminated?

When to wear a mask?

I am a cross-border worker, will I receive a box of masks?

Are gloves effective in protecting yourself against coronavirus?

I've recovered from COVID-19, am I immune?

Who is considered vulnerable

Who are the vulnerable children?

I am a vulnerable person, what should I do?

Is the new coronavirus dangerous for children?

Does the new coronavirus pose a threat to pregnant women or fetuses?

Can I still visit elderly people in a care facility?

What to do in case of anxiety?

How to avoid fake news contamination?

## SYMPTOMS AND SCREENING

What are the symptoms?

How do I know if I have COVID-19 or hay fever?

What if I have a health problem?

How does teleconsultation work?

How can I see my regular doctor?

I urgently need a dentist, where can I go?

What types of tests are available?

Can I get tested as part of the large-scale tests?

Are the tests voluntary?

Where do I have to go to find out if I have Coronavirus?

I am a cross-border worker, can I get tested in Luxembourg?

What is the purpose of a thoracic scanner in case of suspicion of COVID-19?

Can my family doctor prescribe a laboratory test to identify COVID-19?

If I am suspected of being infected with COVID-19 and a test was executed, who receives the result of the test?

Can a blood test detect the presence of the virus?

Is there a vaccine against COVID-19?

# MEASURES AND MEDICAL TREATMENT

I have been tested positive, what's the procedure?

What does an isolation measure mean?

What does a quarantine measure mean?

What does an self-monitoring measure mean?

What treatment exists for COVID-19 infection?

Are chloroquine or hydroxychloroquine effective against COVID-19?

# MANAGEMENT OF THE HEALTH CRISIS

What is the gradual exit strategy from confinement?

Why has the government decided to limit or forbid certain activities, visits, events and others?

Which protective measures are taken in hospital structures?

Can I visit my relatives in the hospital?

Are our hospitals and health services prepared to accommodate a large number of patients?

What activities are allowed after the 2nd phase of deconfinement?

For all other questions related to COVID-2019, please consult the websites of the Luxembourg Government [www.covid19.lu](http://www.covid19.lu), the European Center for Disease Prevention and Control (ECDC) [www.ecdc.eu](http://www.ecdc.eu) or the World Health Organization (WHO) [www.who.int](http://www.who.int).

## The exit

- › [The exit strategy](#)
- › [The exit - Phase 1](#)
- › [The exit - Phase 2](#)
- › [Temporary health recommendations \(fr\)](#)
- › [Resumption of commercial activity, public notice](#)

## Resumption of medical activities from 4 May

# CORONAVIRUS COVID-19

## RESUMPTION OF MEDICAL ACTIVITIES FROM 4 MAY



**DOCTOR'S CONSULTATION ARE AGAIN POSSIBLE  
FOR ALL HEALTH PROBLEMS!**



If possible, use teleconsultation rather than personal consultation.



Follow the protective measures put in place by your doctor.

### SCHEDULE AN APPOINTMENT:



Please always make an appointment by telephone.



Telephone screening for COVID-19 symptoms.



Doctor's decision:

- Practice consultation
- Teleconsultation
- Advanced care centre
- Emergency room

### AT YOUR DOCTOR'S



See the doctor alone. Only if necessary, one single person may accompany you.



At the entrance: disinfect your hands and put on the mask provided for you.



Show up at the scheduled time to avoid meeting other patients.



Keep a distance of two meters in the waiting room.

**GENERAL INFORMATION:**  
[www.gouvernement.lu/coronavirus](http://www.gouvernement.lu/coronavirus)

Version 1.2

Advanced Care Centers

# CENTRES DE SOINS AVANCÉS

Medical Teleconsultation

AGENCE  
**eSanté**  
L U X E M B O U R G

Health professionals

**PROFESSIONNELS  
DE SANTÉ**

Mask

› [Manual - NotWithoutMyMask](#)

- › [Wearing a mask as additional precautionary measure](#)
- › [How to use a mask \(video\)](#)
- › [#NotWithoutMyMask](#)
- › [My masks protects other people](#)



Health Portal

 Retrait des produits infantiles PICOT et MILUMEL >>

Retrait de médicament pour non-conformité : Lansoyl Paraffine gel oral 225gr >>

Voir toutes les alertes →

SAVE THE DATE

10<sup>ÈME</sup>

MEcredi 9 mai 2018

DI<sup>X</sup>IÈME CONFÉRENCE NATIONALE DE LA SANTÉ

PLAN NATIONAL SANTÉ: DÉFIS & PRIORITÉS

LUXEMBOURG INVITATION ENTER VORBEREIDUNG  
à PLACE DE L'EUROPE  
L-1480 LUXEMBOURG  
ENTREE GRATUITE

15-01-2018  
10ème Conférence nationale Santé

Sante.lu

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ACTUALITÉS

SUIVEZ LA MINISTRE...



Information and recommendations for Businesses

## CORONAVIRUS COVID-19 ECONOMIC SUPPORT PACKAGE

### 4 OBJECTIVES



Meeting short-term liquidity needs



Helping to cope with cash-flow difficulties



Facilitate corporate lending through state-backed guarantees



Job retention

### 8 NEW MEASURES

For more information

Documents

- › [Precautionary measures](#) (Pdf - 258 Kb)
- › [Resumption of commercial activity, public notice](#) (Pdf - 597 Kb)
- › [Resumption of medical activities from 4 May](#) (Pdf - 1.81 Mb)
- › [The exit strategy](#) (Jpeg - 1.46 Mb)
- › [Exit - Phase 1](#) (Pdf - 427 Kb)
- › [Exit - Phase 2](#) (Pdf - 899 Kb)
- › [Manual - NotWithoutMyMask](#) (Pdf - 530 Kb)
- › [#NotWithoutMyMask](#) (Pdf - 2.17 Mb)
- › [My mask protects other people](#) (Jpeg - 367 Kb)
- › [Wearing a mask as additional precautionary measure](#)
- › [What do you and people close to you \(living under the same roof, intimate relations\) have to do if you are isolated at home?](#) (Pdf - 726 Kb)
- › [What you have to do if you are in quarantine](#) (Pdf - 667 Kb)
- › [La capacité du système de santé - French](#) - (Pdf - 593 Kb)

## News

- › [Official communications on the Coronavirus in Luxembourg - french](#)

## Publications

- › [Manual - NotWithoutMyMask](#) (Pdf - 530 Kb)
- › [How to Handwash?](#) (Pdf - 143 Kb)
- › [When to wash your hands - French](#)
- › [What is phase 2 of deconfinement?](#) (Pdf - 306 Kb)
- › [Coping with stress](#) (Pdf - 55 Kb)

## Multimedia

- › [Media Centre](#)

## Related procedures

- › [Research Luxembourg - Covid-19 Task Force](#)
- › [LISER \(Luxembourg Institute of Socio-Economic Research\) - Economic effects of Covid-19 in Luxembourg](#)

## Further information

- › [Portail santé](#)
- › [Open Data - Données COVID-19](#)
- › [Centre européen de prévention et de contrôle des maladies \(ECDC\)](#)
- › [Organisation mondiale de la Santé \(OMS\)](#)
- › [EU Commission information on coronavirus](#)

## Organisation(s)

- › [Health directorate](#)
- › [High Commission for National Protection](#)
- › [Ministry of Health](#)
- › [Ministry of Labour, Employment and the Social and Solidarity Economy](#)



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Last update 21.05.2020

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