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## Coronavirus: COVID-19



## HOTLINE

Citizens and businesses

**8002 8080**

From abroad

**+352 4977 1 9200**

A psychological support service is available from Monday to Friday, from 8:00 to 16:00

## Situation update

(28.05.2020)

**Current situation** COVID-19: New infections, hospitalisations in intensive care, deaths.



4.008 People tested positive for COVID-19

71.098 Persons tested since the beginning of the crisis

110 Deaths

38 Hospitalizations (COVID-19 and suspected cases)

0,580 Reproduction rate  $R_{t\_eff}$

Next update: **29.05.2020 between 17:30 - 18:00**

## THE CORONAVIRUS

Definition

What is a pandemic?

How is COVID-19 coronavirus spread?

## PROTECTION

How should I behave in order to be as little exposed as possible?

What should I do to protect myself and to avoid being contaminated?

When to wear a mask?

I am a cross-border worker, will I receive a box of masks?

Are gloves effective in protecting yourself against coronavirus?

I've recovered from COVID-19, am I immune?

Who is considered vulnerable

Who are the vulnerable children?

I am a vulnerable person, what should I do?

Is the new coronavirus dangerous for children?

Does the new coronavirus pose a threat to pregnant women or fetuses?

What to do in case of anxiety?

How to avoid fake news contamination?

## SYMPTOMS AND SCREENING

What are the symptoms?

How do I know if I have COVID-19 or hay fever?

What if I have a health problem?

How does teleconsultation work?

How can I see my regular doctor?

I urgently need a dentist, where can I go?

What types of tests are available?

How can I participate in the large-scale tests?

Are the tests voluntary?

Where do I have to go to find out if I have Coronavirus?

I am a cross-border worker, can I get tested in Luxembourg?

What is the purpose of a thoracic scanner in case of suspicion of COVID-19?

Can my family doctor prescribe a laboratory test to identify COVID-19?

If I am suspected of being infected with COVID-19 and a test was executed, who receives the result of the test?

Can a blood test detect the presence of the virus?

Is there a vaccine against COVID-19?

## MEASURES AND MEDICAL TREATMENT

I have been tested positive, what's the procedure?

What does an isolation measure mean?

What does a quarantine measure mean?

What does an self-monitoring measure mean?

What treatment exists for COVID-19 infection?

## MANAGEMENT OF THE HEALTH CRISIS

What is the gradual exit strategy from confinement?

Why has the government decided to limit or forbid certain activities, visits, events and others?

Can I still visit elderly people in a care facility?

Which protective measures are taken in hospital structures?

Can I visit my relatives in the hospital?

Are our hospitals and health services prepared to accommodate a large number of patients?

What activities are allowed after the 2nd phase of deconfinement?

For all other questions related to COVID-2019, please consult the websites of the Luxembourg Government [www.covid19.lu](http://www.covid19.lu), the European Center for Disease Prevention and Control (ECDC) [www.ecdc.eu](http://www.ecdc.eu) or the World Health Organization (WHO) [www.who.int](http://www.who.int).

## The exit

- › [The exit strategy](#)
- › [The exit - Phase 1](#)
- › [The exit - Phase 2](#)
- › [The exit - Phase 3](#)
- › [Temporary health recommendations \(fr\)](#)
- › [Resumption of commercial activity, public notice](#)

## Resumption of medical activities from 4 May

# CORONAVIRUS COVID-19

## RESUMPTION OF MEDICAL ACTIVITIES FROM 4 MAY



**DOCTOR'S CONSULTATION ARE AGAIN POSSIBLE FOR ALL HEALTH PROBLEMS!**



If possible, use teleconsultation rather than personal consultation.



Follow the protective measures put in place by your doctor.

### SCHEDULE AN APPOINTMENT:



Please always make an appointment by telephone.



Telephone screening for COVID-19 symptoms.



Doctor's decision:

- Practice consultation
- Teleconsultation
- Advanced care centre
- Emergency room

### AT YOUR DOCTOR'S



See the doctor alone. Only if necessary, one single person may accompany you.



At the entrance: disinfect your hands and put on the mask provided for you.



Show up at the scheduled time to avoid meeting other patients.



Keep a distance of two meters in the waiting room.

**GENERAL INFORMATION:**  
[www.gouvernement.lu/coronavirus](http://www.gouvernement.lu/coronavirus)

Version 1.2

Advanced Care Centers

# CENTRES DE SOINS AVANCÉS

Medical Teleconsultation

AGENCE  
**eSanté**  
L U X E M B O U R G

Health professionals

**PROFESSIONNELS  
DE SANTÉ**

Mask

› [Manual - NotWithoutMyMask](#)

- › [Wearing a mask as additional precautionary measure](#)
- › [How to use a mask \(video\)](#)
- › [#NotWithoutMyMask](#)
- › [My masks protects other people](#)



Health Portal

 Retrait des produits infantiles PICOT et MILUMEL >>

Retrait de médicament pour non-conformité : Lansoyl Paraffine gel oral 225gr >>

Voir toutes les alertes →

SAVE THE DATE

10<sup>ÈME</sup>

MEcredi 9 mai 2018

DI<sup>X</sup>IÈME CONFÉRENCE NATIONALE DE LA SANTÉ

PLAN NATIONAL SANTÉ: DÉFIS & PRIORITÉS

LUXEMBOURG INVITATION ENTER VORBEREIDUNG  
A PLAZZ DES EUROPE  
L 1488 LUXEMBOURG  
ENTREE GRATUITE

15-01-2018  
10ème Conférence nationale Santé

Sante.lu

ACTUALITÉS

SUIVEZ LA MINISTRE...



Information and recommendations for Businesses

## CORONAVIRUS COVID-19 ECONOMIC SUPPORT PACKAGE

### 4 OBJECTIVES



Meeting short-term liquidity needs



Helping to cope with cash-flow difficulties



Facilitate corporate lending through state-backed guarantees



Job retention

### 8 NEW MEASURES

For more information

Documents

- › [Precautionary measures](#) (Pdf - 258 Kb)
- › [Resumption of commercial activity, public notice](#) (Pdf - 597 Kb)
- › [Resumption of medical activities from 4 May](#) (Pdf - 1.81 Mb)
- › [The exit strategy](#) (Jpeg - 1.46 Mb)
- › [Exit - Phase 1](#) (Pdf - 427 Kb)
- › [Exit - Phase 2](#) (Pdf - 899 Kb)
- › [Phase 3 of deconfinement](#) (Pdf - 3.96 Mb)
- › [Manual - NotWithoutMyMask](#) (Pdf - 530 Kb)
- › [#NotWithoutMyMask](#) (Pdf - 2.17 Mb)
- › [My mask protects other people](#) (Jpeg - 367 Kb)
- › [Wearing a mask as additional precautionary measure](#)
- › [What do you and people close to you \(living under the same roof, intimate relations\) have to do if you are isolated at home?](#) (Pdf - 726 Kb)
- › [What you have to do if you are in quarantine](#) (Pdf - 667 Kb)
- › [La capacité du système de santé - French](#) - (Pdf - 593 Kb)

## News

- › [Official communications on the Coronavirus in Luxembourg - french](#)

## Publications

- › [Manual - NotWithoutMyMask](#) (Pdf - 530 Kb)
- › [How to Handwash?](#) (Pdf - 143 Kb)
- › [When to wash your hands - French](#)
- › [What is phase 2 of deconfinement?](#) (Pdf - 306 Kb)
- › [Phase 3 of deconfinement](#) (Pdf - 3.96 Mb)
- › [Coping with stress](#) (Pdf - 55 Kb)

## Multimedia

- › [Media Centre](#)

## Related procedures

- › [Research Luxembourg - Covid-19 Task Force](#)
- › [LISER \(Luxembourg Institute of Socio-Economic Research\) - Economic effects of Covid-19 in Luxembourg](#)

## Further information

- › [Portail santé](#)
- › [Open Data - Données COVID-19](#)
- › [Centre européen de prévention et de contrôle des maladies \(ECDC\)](#)
- › [Organisation mondiale de la Santé \(OMS\)](#)
- › [EU Commission information on coronavirus](#)

## Organisation(s)

- › [Health directorate](#)
- › [High Commission for National Protection](#)
- › [Ministry of Health](#)



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