



Search

Q

Diseases and

Home > Our work > conditions

> COVID-19

# **COVID-19 (novel coronavirus)**

There are currently outbreaks overseas of a new disease called COVID-19. This section provides the latest updates, information and advice on COVID-19.

### **Current situation**

The fourth case of COVID-19 has been confirmed in New Zealand. See the media release for more information.

With continued vigilance the chance of widespread community outbreak is expected to remain low.

People coming into New Zealand should check our <u>information for travellers arriving to New Zealand</u> as they may be subject to border controls or asked to self-isolate.

We're also asking people who have visited <u>countries or areas of concern</u> and who have developed symptoms of fever, cough or shortness of breath to seek medical advice – phone Healthline's dedicated COVID-19 number <u>0800 358 5453</u> or contact your GP, including phoning ahead of your visit.

For COVID-19 health advice and information, contact the Healthline team (for free) on <u>0800 358 5453</u> or <u>+64 9 358 5453</u> for international SIMS.

### Health advice for the public

- Latest advice: Symptoms, prevention, treatment, how it spreads & more
- Countries and areas of concern
- Face mask and hygiene advice
- Home care information
- Managing your mental wellbeing
- Questions and answers
- Self-isolation information

### **Information for:**

- Health professionals
- Airline staff

- Cleaning services
- Hotels and hotel staff
- Public events and mass gatherings
- Travellers arriving to New Zealand

# Information in other languages

- <u>COVID-19 新型冠状病毒信息</u>
- New Zealand Sign Language
- Farsi
- Italian
- Japanese
- Korean
- Thai

## **News and media updates**

- <u>6 March COVID-19 livestream</u>
- 6 March Fourth case confirmed in NZ
- 5 March Third case confirmed in NZ
- 5 March COVID-19 livestream

All news and media updates

### **Resources**

- Welfare support factsheet
- Factsheets for contacts of suspected or confirmed cases
- Border advisories
- Posters
- Ministry social media

### Latest updates

Our advice is under active review and is updated regularly. The latest updates include the following changes to the website:

#### 6 March:

- Updated questions and answers for primary health care workers
- Information in Japanese and Thai language

#### 5 March:

- Self-isolation guidance updated
- Information in Farsi, Italian and Korean languages
- Advice on clinical coding
- <u>Updated factsheets for contacts of suspected or confirmed cases</u>

#### 4 March:

• COVID-19 - managing your mental wellbeing advice page

#### 3 March:

- Protect yourself from coronavirus English poster updated
- Advice for health professionals updated

#### 2 March:

- A second 2 March Border advisory added
- People who have been in or transited through northern Italy or the Republic of Korea are now being asked to self-isolate
- Information for hotels and hotel staff added
- 2 March Border advisory added

#### 28 February:

- Revised case definition for health professionals
- New interim infection prevention and control guidelines for primary care
- Updated formatting for primary care triage checklist

#### 27 February:

- Resources for health professionals updated
- Face mask and infection prevention information for the general public

Page last updated: 06 March 2020









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**Emergencies** 

Dial 111 (for ambulance, fire or police)

Healthline

Dial 0800 611 116

**Poisons** 

Dial 0800 POISON (0800 764 766)

Mental health crisis
Emergency contact numbers

New Zealand Government

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