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COVID-19 (novel coronavirus)

This section provides the latest updates, information and advice on COVID-19.

Current situation

New Zealand has **1,497** confirmed and probable cases of COVID-19. More information is available on our [current cases page](#). With continued vigilance the chance of widespread community outbreak is expected to remain low.

New Zealand is currently at **Alert Level 3 – Restrict**. To find out more see:

- [Health and disability services at Alert Level 3](#)
- [Alert Level 3 information on the COVID-19 website](#).

On Thursday 14 May New Zealand will move to to **Alert Level 2 - Reduce**. Information about Alert Level 2 is available on the [COVID 19 website](#). Detailed information about health and disability services will be available soon.

Important updates

- **Contact tracing phone calls:** If you have been identified as a close contact, you can expect calls from Ministry of Health and Healthline. It is important to answer your phone. Find out how to recognise a call from the Ministry or Healthline at [Contact tracing](#).
- **Personal protective equipment (PPE):** [What's important for you to know about PPE](#).
- **Breaches of COVID-19 restrictions:** If you're concerned about a breach of current COVID-19 restrictions, you can report it to the [COVID-19 Compliance Centre](#).

For COVID-19 health advice and information, contact the Healthline team (for free) on [0800 358 5453](#) or [+64 9 358 5453](#) for international SIMS.

Health advice for the public

- [Latest advice: Symptoms, prevention, treatment, how it spreads & more](#)
- [Self-isolation](#)
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Current situation

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- [Border controls](#)
- [Epidemic Notice](#)
- [Health and disability services at Alert Level 3](#)
- [COVID-19 modelling reports and background papers](#)

News and media updates

- [11 May - 3 new cases](#)
- [11 May - Media update at 4 pm today](#)
- [11 May - Epidemic Response Committee](#)
- [10 May - 2 new cases](#)
- [9 May - 2 new cases](#)
- [8 May - Statement on exemption reviews](#)

[All news and media updates](#)

Resources

- [New Zealand Sign Language](#)
- [Easy Read](#)
- [Learning modules](#)
- [Information sheets for the general public](#)
- [Posters](#)
- [Ministry social media](#)
- [Information in other languages](#)

Latest updates

Our advice is under active review and is updated regularly. The latest updates include the following changes to the website:

11 May:

- [Added: Guidelines for mental health and addiction providers](#)
- [Updated: Personal protective equipment use for non-health workers](#)
- [Updated: Ventilators and ICU bed capacity](#)
- [Mental health resources for disability support service providers](#)
- [Border advisory - 9 May 2020](#)

9 May:

- [Case and contact management: Monitoring and reporting to achieve and sustain elimination of COVID-19](#)

8 May:

- [Updated: PPE use in health care](#)
- [Added: Frequently asked questions about PPE](#)
- [Scenarios to help you keep your bubble safe under Alert Level 3](#)
- [Advice for community allied health, scientific and technical providers](#)
- [Updated: Advice to airline crew on precautions to reduce risk of COVID-19 infection](#)
- [Working paper: Background and overview of approaches to COVID-19 pandemic control in Aotearoa/New Zealand](#)
- [Deaths, funerals and tangihanga updated](#)
- [Managing your bubble during COVID-19](#)

7 May:

- [Guidelines for personal protective equipment: Disability support and care workers who work in client's homes](#)
- [Updated: Personal protective equipment requirement for community care providers who are providing care in people's place of residence](#)
- [Updated: Frequently asked questions about personal protective equipment](#)
- [Review of science and policy around face masks and COVID-19](#)
- [Updated: Advice to airline crew on precautions to reduce risk of COVID-19 infection](#)

6 May:

- [Updated: Essential services in the health and disability system](#)
- [Updated: Recording COVID-19](#)
- [National Close Contact Tracing Metrics Snapshot: April 13 - 27 2020](#)
- [Updated data on COVID-19 testing rates for ethnicity and DHB](#)

5 May:

- [Screening Form: For a person to enter an aged residential care facility](#)
- [COVID-19 testing in Alert Levels 3 and 2 to support New Zealand's elimination strategy](#)

Page last updated: **11 May 2020**



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Emergencies

Dial 111 (for ambulance, fire or police)

Healthline

Dial 0800 611 116

Poisons

Dial 0800 POISON (0800 764 766)

Mental health crisis

Emergency contact numbers

[New Zealand Government](#)

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