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COVID-19 (novel coronavirus)

This section provides the latest updates, information and advice on COVID-19.

Current situation

New Zealand has **1,497** confirmed and probable cases of COVID-19. More information is available on our [current cases page](#). With continued vigilance the chance of widespread community outbreak is expected to remain low.

New Zealand is currently at **Alert Level 3 – Restrict**. To find out more see:

- [Health and disability services at Alert Level 3](#)
- [Alert Level 3 information on the COVID-19 website](#).

On Thursday 14 May New Zealand will move to to **Alert Level 2 - Reduce**. Information about Alert Level 2 is available on the [COVID 19 website](#). Detailed information about health and disability services will be available soon.

Important updates

- **Contact tracing phone calls:** If you have been identified as a close contact, you can expect calls from Ministry of Health and Healthline. It is important to answer your phone. Find out how to recognise a call from the Ministry or Healthline at [Contact tracing](#).
- **Personal protective equipment (PPE):** [What's important for you to know about PPE](#).
- **Breaches of COVID-19 restrictions:** If you're concerned about a breach of current COVID-19 restrictions, you can report it to the [COVID-19 Compliance Centre](#).

For COVID-19 health advice and information, contact the Healthline team (for free) on [0800 358 5453](#) or [+64 9 358 5453](#) for international SIMS.

Health advice for the public

- [Latest advice: Symptoms, prevention, treatment, how it spreads & more](#)
- [Self-isolation](#)
- [Contact tracing](#)
- [Face mask and hygiene advice](#)
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- [Managing your bubble](#)
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Health professionals

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Information for:

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Current situation

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- [Significant clusters of cases](#)
- [Border controls](#)
- [Epidemic Notice](#)
- [Health and disability services at Alert Level 3](#)
- [COVID-19 modelling reports and background papers](#)

News and media updates

- [12 May - Media update](#)
- [11 May - 3 new cases](#)
- [11 May - Media update at 4 pm today](#)
- [11 May - Epidemic Response Committee](#)
- [10 May - 2 new cases](#)
- [9 May - 2 new cases](#)

[All news and media updates](#)

Resources

- [New Zealand Sign Language](#)
- [Easy Read](#)
- [Learning modules](#)
- [Information sheets for the general public](#)
- [Posters](#)
- [Ministry social media](#)
- [Information in other languages](#)

Latest updates

Our advice is under active review and is updated regularly. The latest updates include the following changes to the website:

12 May:

- [Clinical guidance for responding to patients with an intellectual \(learning\) disability during COVID-19 in Aotearoa New Zealand](#)
- [Funded temporary accommodation for front-line workers](#)

11 May:

- [Added: Guidelines for mental health and addiction providers](#)
- [Updated: Personal protective equipment use for non-health workers](#)
- [Updated: Ventilators and ICU bed capacity](#)
- [Mental health resources for disability support service providers](#)
- [Border advisory - 9 May 2020](#)

9 May:

- [Case and contact management: Monitoring and reporting to achieve and sustain elimination of COVID-19](#)

8 May:

- [Updated: PPE use in health care](#)
- [Added: Frequently asked questions about PPE](#)
- [Scenarios to help you keep your bubble safe under Alert Level 3](#)
- [Advice for community allied health, scientific and technical providers](#)
- [Updated: Advice to airline crew on precautions to reduce risk of COVID-19 infection](#)
- [Working paper: Background and overview of approaches to COVID-19 pandemic control in Aotearoa/New Zealand](#)
- [Deaths, funerals and tangihanga updated](#)
- [Managing your bubble during COVID-19](#)

7 May:

- [Guidelines for personal protective equipment: Disability support and care workers who work in client's homes](#)
- [Updated: Personal protective equipment requirement for community care providers who are providing care in people's place of residence](#)
- [Updated: Frequently asked questions about personal protective equipment](#)
- [Review of science and policy around face masks and COVID-19](#)
- [Updated: Advice to airline crew on precautions to reduce risk of COVID-19 infection](#)

6 May:

- [Updated: Essential services in the health and disability system](#)
- [Updated: Recording COVID-19](#)
- [National Close Contact Tracing Metrics Snapshot: April 13 - 27 2020](#)
- [Updated data on COVID-19 testing rates for ethnicity and DHB](#)

Page last updated: **12 May 2020**



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Official Information Act requests

Information releases

Consultations

Where to go for help

Emergencies

Dial 111 (for ambulance, fire or police)

Healthline

Dial 0800 611 116

Poisons

Dial 0800 POISON (0800 764 766)

Mental health crisis

Emergency contact numbers

