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COVID-19 (novel coronavirus)

This section provides the latest updates, information and advice on COVID-19.

Current situation

New Zealand has **1,497** confirmed and probable cases of COVID-19. More information is available on our [current cases page](#).

Alert Level 2

On Thursday 14 May New Zealand moved to **Alert Level 2 - Reduce**.

- Find out about [Health and disability services at Alert Level 2](#).
- More information about Alert Level 2 is available on the [COVID 19 website](#).

Following the move to Alert Level 2 we're working hard to get our content updated as soon as possible.

Important updates

- **Contact tracing phone calls:** If you have been identified as a close contact, you can expect calls from Ministry of Health and Healthline. It is important to answer your phone. Find out how to recognise a call from the Ministry or Healthline at [Contact tracing](#).
- **Personal protective equipment (PPE):** [What's important for you to know about PPE](#).
- **Breaches of COVID-19 restrictions:** If you're concerned about a breach of current COVID-19 restrictions, you can report it to the [COVID-19 Compliance Centre](#).

For COVID-19 health advice and information, contact the Healthline team (for free) on [0800 358 5453](#) or [+64 9 358 5453](#) for international SIMS.

Health advice for the public

- [Latest advice: Symptoms, prevention, treatment, how it spreads & more](#)
- [Self-isolation](#)
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Current situation

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News and media updates

- [13 May - No new cases](#)
- [13 May - Media update](#)
- [12 May - No new cases](#)
- [12 May - Media update](#)
- [11 May - 3 new cases](#)
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Resources

- [New Zealand Sign Language](#)
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Latest updates

Our advice is under active review and is updated regularly. The latest updates include the following changes to the website:

13 May:

- [Updated: Advice for community allied health, scientific and technical providers](#)
- [Updated: Advice for older people and their family and whanau](#)
- [Alert Level 2 guidance for Well Child Tamariki Ora](#)
- [Deaths, funerals and tangihanga: what happens at Alert Level 2](#)
- [Updated: Information for pregnant women, and those who have recently given birth](#)
- [Information for radiologists on community-based maternity ultrasounds at Alert Level 2](#)
- [Health and disability services at Alert Level 2](#)
- [Updated: COVID-19: Information for parents during Alert Level 2](#)

12 May:

- [Support for parents with new babies](#)
- [Health Act \(COVID-19 Alert Level 3\) Amendment Order 2020](#)
- [Updated data on COVID-19 testing rates for ethnicity and DHB](#)
- [Clinical guidance for responding to patients with an intellectual \(learning\) disability during COVID-19 in Aotearoa New Zealand](#)
- [Funded temporary accommodation for front-line workers](#)

11 May:

- [Added: Guidelines for mental health and addiction providers](#)
- [Updated: Personal protective equipment use for non-health workers](#)
- [Updated: Ventilators and ICU bed capacity](#)
- [Mental health resources for disability support service providers](#)
- [Border advisory - 9 May 2020](#)

9 May:

- [Case and contact management: Monitoring and reporting to achieve and sustain elimination of COVID-19](#)

8 May:

- [Updated: PPE use in health care](#)
- [Added: Frequently asked questions about PPE](#)
- [Scenarios to help you keep your bubble safe under Alert Level 3](#)
- [Advice for community allied health, scientific and technical providers](#)
- [Updated: Advice to airline crew on precautions to reduce risk of COVID-19 infection](#)
- [Working paper: Background and overview of approaches to COVID-19 pandemic control in Aotearoa/New Zealand](#)
- [Deaths, funerals and tangihanga updated](#)
- [Managing your bubble during COVID-19](#)

7 May:

- [Guidelines for personal protective equipment: Disability support and care workers who work in client's homes](#)
- [Updated: Personal protective equipment requirement for community care providers who are providing care in people's place of residence](#)
- [Updated: Frequently asked questions about personal protective equipment](#)
- [Review of science and policy around face masks and COVID-19](#)
- [Updated: Advice to airline crew on precautions to reduce risk of COVID-19 infection](#)

6 May:

- [Updated: Essential services in the health and disability system](#)
- [Updated: Recording COVID-19](#)
- [National Close Contact Tracing Metrics Snapshot: April 13 - 27 2020](#)

Page last updated: **13 May 2020**



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Emergencies

Dial 111 (for ambulance, fire or police)

Healthline

Dial 0800 611 116

Poisons

Dial 0800 POISON (0800 764 766)

Mental health crisis

Emergency contact numbers

[New Zealand Government](#)

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