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COVID-19 (novel coronavirus)

This section provides the latest updates, information and advice on COVID-19.

Current situation

New Zealand has **1,497** confirmed and probable cases of COVID-19. More information is available on our [current cases page](#).

Alert Level 2

On Thursday 14 May New Zealand moved to **Alert Level 2 - Reduce**.

- Find out about [Health and disability services at Alert Level 2](#).
- More information about Alert Level 2 is available on the [COVID 19 website](#).

Following the move to Alert Level 2 we're working hard to get our content updated as soon as possible.

Important updates

- **Contact tracing phone calls:** If you have been identified as a close contact, you can expect calls from Ministry of Health and Healthline. It is important to answer your phone. Find out how to recognise a call from the Ministry or Healthline at [Contact tracing](#).
- **Personal protective equipment (PPE):** [What's important for you to know about PPE](#).
- **Breaches of COVID-19 restrictions:** If you're concerned about a breach of current COVID-19 restrictions, you can report it to the [COVID-19 Compliance Centre](#).

For COVID-19 health advice and information, contact the Healthline team (for free) on [0800 358 5453](#) or [+64 9 358 5453](#) for international SIMS.

Health advice for the public

- [About COVID-19: Symptoms, spread and where to get help](#)
- [Assessment and testing](#)
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- [Contact tracing](#)
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Current situation

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News and media updates

- [14 May - Quarantine, managed isolation and exemptions](#)
- [14 May - No new cases](#)
- [14 May - No live media update today](#)
- [13 May - No new cases](#)
- [13 May - Media update](#)

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Resources

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Latest updates

Our advice is under active review and is updated regularly. The latest updates include the following changes to the website:

14 May:

- [Updated: Visiting policy in aged residential care under Alert Level 2](#)
- [Added: Information on Alert Level 2 for disabled people](#)
- [Added: Disability Support Services at Alert Level 2](#)
- [Added: About COVID-19](#)
- [Added: Assessment and testing for COVID-19](#)
- [Added: Protecting yourself and others from COVID-19](#)
- [COVID-19 quarantine and managed isolation numbers](#)
- [Quarantine and managed isolation at Alert Level 2](#)

13 May:

- [Updated: Advice for community allied health, scientific and technical providers](#)
- [Updated: Advice for older people and their family and whanau](#)

- [Alert Level 2 guidance for Well Child Tamariki Ora](#)
- [Deaths, funerals and tangihanga: what happens at Alert Level 2](#)
- [Updated: Information for pregnant women, and those who have recently given birth](#)
- [Information for radiologists on community-based maternity ultrasounds at Alert Level 2](#)
- [Health and disability services at Alert Level 2](#)
- [Updated: COVID-19: Information for parents during Alert Level 2](#)

12 May:

- [Support for parents with new babies](#)
- [Health Act \(COVID-19 Alert Level 3\) Amendment Order 2020](#)
- [Updated data on COVID-19 testing rates for ethnicity and DHB](#)
- [Clinical guidance for responding to patients with an intellectual \(learning\) disability during COVID-19 in Aotearoa New Zealand](#)
- [Funded temporary accommodation for front-line workers](#)

11 May:

- [Added: Guidelines for mental health and addiction providers](#)
- [Updated: Personal protective equipment use for non-health workers](#)
- [Updated: Ventilators and ICU bed capacity](#)
- [Mental health resources for disability support service providers](#)
- [Border advisory - 9 May 2020](#)

9 May:

- [Case and contact management: Monitoring and reporting to achieve and sustain elimination of COVID-19](#)

8 May:

- [Updated: PPE use in health care](#)
- [Added: Frequently asked questions about PPE](#)
- [Scenarios to help you keep your bubble safe under Alert Level 3](#)
- [Advice for community allied health, scientific and technical providers](#)
- [Updated: Advice to airline crew on precautions to reduce risk of COVID-19 infection](#)
- [Working paper: Background and overview of approaches to COVID-19 pandemic control in Aotearoa/New Zealand](#)
- [Deaths, funerals and tangihanga updated](#)
- [Managing your bubble during COVID-19](#)

7 May:

- [Guidelines for personal protective equipment: Disability support and care workers who work in client's homes](#)
- [Updated: Personal protective equipment requirement for community care providers who are providing care in people's place of residence](#)
- [Updated: Frequently asked questions about personal protective equipment](#)
- [Review of science and policy around face masks and COVID-19](#)
- [Updated: Advice to airline crew on precautions to reduce risk of COVID-19 infection](#)

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Where to go for help

Emergencies

Dial 111 (for ambulance, fire or police)

Healthline

Dial 0800 611 116

Poisons

Dial 0800 POISON (0800 764 766)

Mental health crisis

Emergency contact numbers

[New Zealand Government](#)

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