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COVID-19 (novel coronavirus)

This section provides the latest updates, information and advice on COVID-19.

Current situation

Anyone who has cold or flu symptoms should get a test and stay home until you have a negative test result.

Case numbers

There are 4 new cases of COVID-19 as of 9 am 17 November 2020. There are now 61 active cases of COVID-19 in New Zealand. See our [Current cases page](#) and the latest [News and media updates](#).

Alert Levels

All of New Zealand is at Alert Level 1. Find out more on the [Unite Against COVID-19 website](#).

From 11.59pm on Wednesday 18 November, the use of face coverings will be mandatory for:

- people travelling on public transport services in, into and out of the Auckland region (except for children under 12 years of age)
- the drivers of small passenger service vehicles in Auckland, such as taxis and app-based ride services, but not their passengers
- people travelling on passenger flights throughout New Zealand.

Children and young people travelling to and from school are exempt from face covering requirements on school buses and other school transport.

For the rest of New Zealand, while it is not mandatory to wear a mask on public transport during Alert Level 1, it is encouraged.

All of New Zealand should continue to do the following:

- sign into places, using the [NZ COVID Tracer app](#) or keep a record
- maintain [good hygiene practices](#)
- [stay home if you're unwell](#) and [get a test](#).

For COVID-19 health advice and information, contact the Healthline team (for free) on [0800 358 5453](#) or [+64 9 358 5453](#) for international SIMS.

Health & Disability Services at:

[Alert Level 1](#)

All of New Zealand

NZ COVID Tracer app

The official Ministry of Health contact tracing app helps you keep a digital diary of the places you've been.

[Find out more >](#)



Health advice for the public

He kupu āwhina mā te marea

- [About COVID-19 – symptoms and spread](#)
- [Assessment and testing](#)
- [Contact tracing](#)
- [Contact tracing locations of interest](#)
- [Masks and face coverings](#)
- [Mental health and wellbeing](#)
- [Protecting yourself and others](#)
- [Self isolation](#)

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Health professionals

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- [Advice for all health professionals](#)
- [Aged care providers](#)
- [Allied health](#)
- [Case definition and testing guidance](#)
- [Primary care](#)
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Specific audiences

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Data & statistics

Raraunga me ngā taturanga

- [Current cases](#)
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- [Testing for COVID-19](#)
- [NZ COVID Tracer app data](#)
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Response planning

Maere ārai mate

- [Border controls](#)
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- [Elimination strategy](#)
- [Essential services](#)
- [Surveillance plan and Testing strategy](#)
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Resources & tools

He rauemi

- [Accessible information](#)
- [Community information packs](#)
- [Information sheets for the public](#)
- [NZ COVID Tracer app](#)
- [Translations](#)

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News and media updates

- [17 November - 4 new cases of COVID-19 in managed isolation](#)
- [16 November - 1 new case of COVID-19 in managed isolation](#)
- [15 November - 3 new cases of COVID-19](#)
- [14 November - 3 new cases of COVID-19 in managed isolation](#)
- [13 November - 4 cases of COVID-19 – none in the community](#)

> [All news and media updates](#)

Latest updates

Our advice is under active review and is updated regularly. The latest updates include the following changes to the website.

16 November:

- Updated: [Screening form for a person to enter an aged residential care facility](#)

14 November:

- Updated: [Case definition and testing guidance for COVID-19](#)
- Updated: [COVID-19: Primary care](#)

13 November:

- Updated: [Contact tracing locations of interest](#)

12 November:

- Updated: [Contact tracing locations of interest](#)

11 November:

- Updated: [Authorisation of WorkSafe inspectors and COVID-19 Enforcement Officers](#)

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Emergencies

Dial 111 (for ambulance, fire or police)

Healthline

Dial 0800 611 116

Poisons

Dial 0800 POISON (0800 764 766)

Mental health crisis

Emergency contact numbers

[New Zealand Government](#)

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