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COVID-19 (novel coronavirus)

This section provides the latest updates, information and advice on COVID-19.

Current situation

Anyone who has cold or flu symptoms should get a test and stay home until you have a negative test result.

Case numbers

There are 3 new cases of COVID-19 as of 9 am 20 November 2020. There are now 40 active cases of COVID-19 in New Zealand. See our [Current cases page](#) and the latest [News and media updates](#).

Alert Levels

All of New Zealand is at Alert Level 1. Find out more on the [Unite Against COVID-19 website](#).

The use of masks or face coverings is mandatory for most transport services in, into and out of Auckland and on passenger flights throughout New Zealand. Find out what rules apply and who is exempt. See [Masks and face coverings](#).

For the rest of New Zealand, while it is not mandatory to wear a mask on public transport during Alert Level 1, it is encouraged.

All of New Zealand should continue to do the following:

- sign into places, using the [NZ COVID Tracer app](#) or keep a record
- maintain [good hygiene practices](#)
- [stay home if you're unwell](#) and [get a test](#).

For COVID-19 health advice and information, contact the Healthline team (for free) on [0800 358 5453](#) or [+64 9 358 5453](#) for international SIMS.

Health & Disability Services at:

[Alert Level 1](#)

All of New Zealand

NZ COVID Tracer app

The official Ministry of Health contact tracing app helps you keep a digital diary of the places you've been.

[Find out more >](#)



Health advice for the public

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- [About COVID-19 – symptoms and spread](#)
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- [Masks and face coverings](#)
- [Mental health and wellbeing](#)
- [Protecting yourself and others](#)
- [Self isolation](#)

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Health professionals

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- [Aged care providers](#)
- [Allied health](#)
- [Case definition and testing guidance](#)
- [Primary care](#)
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Specific audiences

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- [Disabled people](#)
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Data & statistics

Raraunga me ngā taturanga

- [Current cases](#)
- [Case demographics](#)
- [Source of cases](#)
- [Testing for COVID-19](#)
- [NZ COVID Tracer app data](#)
- [Data resources](#)

Response planning

Maere ārai mate

- [Border controls](#)
- [Epidemic Notice and Orders](#)
- [Elimination strategy](#)
- [Essential services](#)
- [Surveillance plan and Testing strategy](#)
- [Vaccine strategy](#)

Resources & tools

He rauemi

- [Accessible information](#)
- [Community information packs](#)
- [Information sheets for the public](#)
- [NZ COVID Tracer app](#)
- [Translations](#)

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News and media updates

- [20 November - 3 new cases of COVID-19 in managed isolation](#)

- [19 November - 2 new cases of COVID-19 in managed isolation](#)
- [18 November - 3 new cases of COVID-19 in managed isolation](#)
- [17 November - 4 new cases of COVID-19 in managed isolation](#)
- [16 November - 1 new case of COVID-19 in managed isolation](#)
- [15 November - 3 new cases of COVID-19](#)

> [All news and media updates](#)

Latest updates

Our advice is under active review and is updated regularly. The latest updates include the following changes to the website.

20 November:

- Updated: [COVID-19: Epidemic notice and Orders](#)

19 November:

- New: [Testing strategy for 16 November to 6 December 2020](#)
- Updated: [Primary care quick reference guide](#)
- Updated: [Testing guidance for COVID-19](#)
- Updated: [Questions and answers for primary health care workers](#)

18 November:

- Updated: [Use of masks and face coverings in the community](#)

16 November:

- Updated: [Screening form for a person to enter an aged residential care facility](#)

14 November:

- Updated: [Case definition and testing guidance for COVID-19](#)
- Updated: [COVID-19: Primary care](#)

13 November:

- Updated: [Contact tracing locations of interest](#)

Page last updated: **20 November 2020**



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Where to go for help

Emergencies

Dial 111 (for ambulance, fire or police)

Healthline

Dial 0800 611 116

Poisons

Dial 0800 POISON (0800 764 766)

Mental health crisis

Emergency contact numbers

[New Zealand Government](#)

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