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COVID-19 (novel coronavirus)

This section provides the latest updates, information and advice on COVID-19.

Current situation

Anyone who has cold or flu symptoms should get a test and stay home until you have a negative test result.

Case numbers

There are 4 new cases of COVID-19 as of 9 am 16 December 2020. There are now 43 active cases of COVID-19 in New Zealand. See our [Current cases page](#) and the latest [News and media updates](#).

Alert Levels

All of New Zealand is at Alert Level 1. Find out more on the [Unite Against COVID-19 website](#).

The use of masks or face coverings is mandatory for most transport services in, into and out of Auckland and on passenger flights throughout New Zealand. Find out what rules apply and who is exempt. See [Masks and face coverings](#).

For the rest of New Zealand, while it is not mandatory to wear a mask on public transport during Alert Level 1, it is encouraged.

All of New Zealand should continue to do the following:

- sign into places, using the [NZ COVID Tracer app](#) or keep a record
- maintain [good hygiene practices](#)
- [stay home if you're unwell](#) and [get a test](#).

For COVID-19 health advice and information, contact the Healthline team (for free) on [0800 358 5453](#) or [+64 9 358 5453](#) for international SIMS.

Health & Disability Services at:

[Alert Level 1](#)

All of New Zealand

NZ COVID Tracer app

The official Ministry of Health contact tracing app helps you keep a digital diary of the places you've been.

[Find out more >](#)



Health advice for the public

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- [Contact tracing](#)
- [Contact tracing locations of interest](#)
- [Masks and face coverings](#)
- [Mental health and wellbeing](#)
- [Protecting yourself and others](#)
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Health professionals

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- [Aged care providers](#)
- [Allied health](#)
- [Case definition and testing guidance](#)
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Data & statistics

Raraunga me ngā taturanga

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Response planning

Maere ārai mate

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Resources & tools

He rauemi

- [Accessible information](#)
- [Community information packs](#)
- [Information sheets for the public](#)
- [NZ COVID Tracer app](#)
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News and media updates

- [16 December - 4 new cases of COVID-19 in managed isolation](#)

- [14 December - No new cases of COVID-19](#)
- [13 December - 3 new cases of COVID-19 in managed isolation](#)
- [12 December - 1 new case of COVID-19](#)
- [11 December - 6 new cases of COVID-19 in managed isolation](#)

> [All news and media updates](#)

Latest updates

Our advice is under active review and is updated regularly. The latest updates include the following changes to the website.

15 December:

- Updated: [Testing strategy for 7 December 2020 to 27 January 2021](#)
- Updated: [Testing guidance for COVID-19](#)
- Updated: [Primary care quick reference guide](#)

1 December:

- Updated: [COVID-19 vaccine planning](#)

25 November:

- Updated: [COVID-19 contact tracing locations of interest](#)
- Updated: [Epidemic notice and Orders](#)

23 November:

- Updated: [NZ COVID Tracer App information](#)

20 November:

- Updated: [Epidemic notice and Orders](#)

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Emergencies

Dial 111 (for ambulance, fire or police)

Healthline

Dial 0800 611 116

Poisons

Dial 0800 POISON (0800 764 766)

Mental health crisis

Emergency contact numbers

[New Zealand Government](#)

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