Contact information

New coronavirus

The number of infections with the new coronavirus continues to rise. The Federal Council is therefore extending the measures currently in place until 26 April. It then intends to gradually ease the measures. Until then the message remains: stay at home – even if the weather is fine.

Switzerland finds itself in an extraordinary situation. The Federal Council has issued a series of measures aimed at the population, organisations and institutions, and the cantons. The aim is to curb the spread of the coronavirus and assure the provision of healthcare. Further details can be found under Federal government measures. Information on the current situation, recommendations for the public, people at high risk, the workplace, and health professionals can be found here.

14.4.2020: Staying at home and playing Bunny Madness

14.4.2020: Sudden loss of sense of smell and/or taste among symptoms of illness

Current situation – Switzerland and international

Information on the number of confirmed cases of coronavirus and those who have died as a result of the infection, as well as the report on the epidemiological situation in Switzerland, can be found here.

Measures, ordinance and explanations

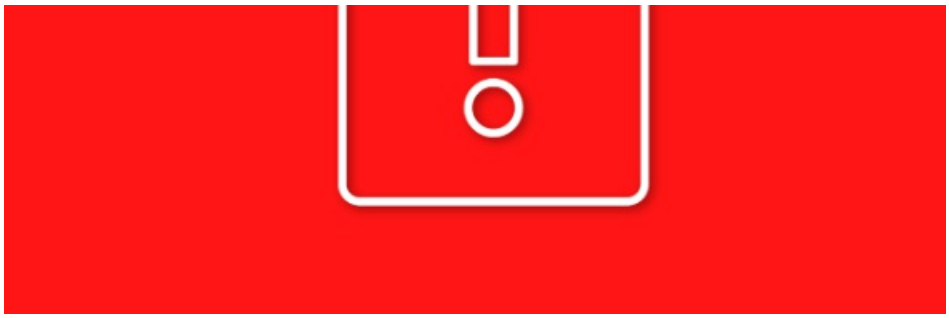
The Federal Council's aim in issuing these measures is to curb the spread of the new coronavirus, protect people at especially high risk and assure the provision of healthcare.

New coronavirus: Contact information and links

New coronavirus: Infoline phone numbers, links to federal and cantonal authority websites and other useful websites.

Downloads in various languages

Posters, videos, factsheets… information in numerous world languages to download and share.



Protect yourself and others

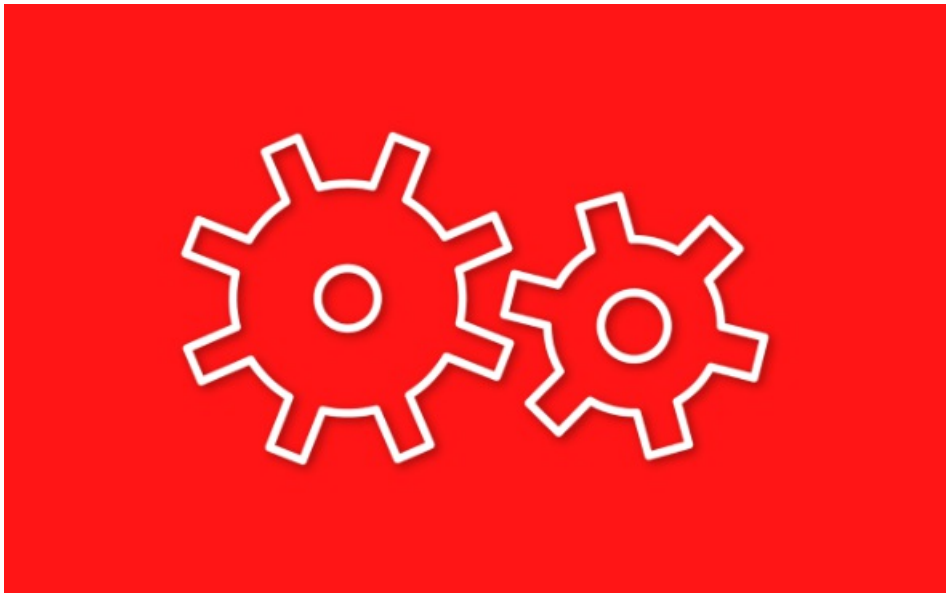
How can you protect yourself against the new coronavirus? You can find out just how to do that in the section on ‘How to protect yourself and others’. Follow the rules on hygiene and what to do if you experience symptoms.

People at especially high risk

The new coronavirus represents a particular danger for people over 65 years of age and those with a pre-existing condition. They may become seriously ill. What should they, as well as younger and healthy people, pay attention to?

Recommendations regarding self-isolation and self-quarantine

If we want to stop the spread of the new coronavirus, we need to act responsibly: That means self-isolating if you’re ill yourself, and self-quarantining if you have had close contact with someone displaying symptoms of illness.



Recommendations for the workplace

The recommendations for the workplace are aimed at employers and workers. These recommendations and the more stringent measures imposed by the federal government have an impact on the workplace. Find out more here.

Recommendations for everyday life

‘Stay home and stay healthy’: The current situation is having a huge impact on our daily lives. How can we best deal with this challenge? Find out here how you can look after your health and where you can get help if you need it.

Recommendations for travellers

There is a risk of becoming infected with the new coronavirus in almost all parts of the world. Increasing numbers of countries are introducing measures such as border closures. Expect travel restrictions on international journeys.

Frequently Asked Questions (FAQs) about the new coronavirus

Do you have any questions regarding the risk of infection, travel and tourism, symptoms, diagnosis and treatment, and protecting yourself from infection? You will find many answers here.

Easy-to-read language

All people have many questions about the corona virus.
Certainly you too!
You can get sick. You can protect yourself.
There are rules and prohibitions.
Here will you find information.

Sign language

All people have many questions about the coronavirus.
Certainly you too!
You can get sick. You can protect yourself.
There are rules and prohibitions.
Here will you find information.

COVID-19, symptoms and treatment, origins of the new coronavirus

What are the symptoms of COVID-19, and how might the illness progress? Can it be treated? What do you have to beware of if you have symptoms? And where did the new coronavirus first appear? Find out here.

Health insurance arrangements

Find out here about health and accident insurance arrangements in connection with the novel coronavirus, including coverage of medical expenses, tariffs and financing.

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