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Contact information

New coronavirus

The wearing of masks has been compulsory on all forms of public transport since 6 July 2020. In addition, travellers from certain regions will have to go into quarantine. Events attended by more than 1,000 people remain prohibited until at least the end of August.

Quarantine for travellers: List of the states and areas with an increased risk of infection (mandatory quarantine)
Infoline for people travelling to Switzerland: +41 58 464 44 88, from 6am to 11pm

Coronavirus Infoline: +41 58 463 00 00, 6am to 11pm

Personal responsibility remains important: Washing your hands regularly with soap and water and keeping your distance are still the best ways of preventing infection. Continue to observe the rules on hygiene and social distancing as the coronavirus should not be allowed to spread again.

News

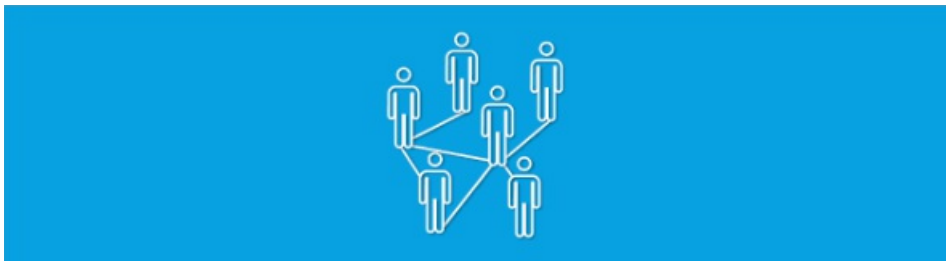
23.7.20 – SwissCovid app: 2 million downloads

22.7.20 – Mandatory quarantine on arrival: Updated country list

13.7.20 – News: Salt, Sunrise and Swisscom to send text about the SwissCovid app

Situation in Switzerland

Cases of coronavirus infections and deaths, epidemiological situation, search for antibodies, advisory body, press conferences, news



SwissCovid app and contact tracing

SwissCovid app for mobile phones, contact tracing (breaking transmission chains)

Measures and ordinances

Measures, easing of measures, conditions for reopening, permitted events or activities, still prohibited, criminal provisions, explanations

Information for travellers

Recommendations for travel abroad, conditions for entry into Switzerland, mandatory quarantine for persons arriving in Switzerland

Isolation and quarantine

Explanations of terms, aims of isolation and quarantine, what to do in the event of symptoms and contact with infected persons

Requirements for sets of precautionary measures

For businesses/institutions, children and schools, gastronomy sector, medical practices, public transport, sport and recommendations for employers

Informationen für Gesundheitsfachpersonen

Neuigkeiten, Dokumente, Schutzkonzepte und -massnahmen, Umgang mit Erkrankten und ihren Kontakten, FAQs, Contact Tracing

Protect yourself and others

Rules on hygiene and social distancing: keep your distance, wash your hands, cough/sneeze into a paper tissue/the crook of your arm, stay at home if you experience symptoms, recommendations on wearing masks and working from home

People at especially high risk

Dangerous underlying medical conditions and how to handle them, visits to care homes

Recommendations for everyday life

Tips to stay physically active, offerings concerning stress, loneliness or threatening behaviour, smoking, drinking, online gaming and other addictions

International situation

Cases of coronavirus infections and deaths in neighbouring countries

Disease, symptoms, treatment

Symptoms of disease, range of illness severity, treatment, COVID-19, new coronavirus

Health insurance arrangements

Coverage of medical expenses, tariffs and financing

FAQs, contacts, downloads

Frequently asked questions (FAQs), downloads in various languages, contacts and links

Barrier-free content

Information in easy-to-read language and sign language

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