

# Public Health Wales statement on Novel Coronavirus (COVID-19) outbreak

This statement will be updated daily at 5 pm

Updated: Monday 24 August

Dr Christopher Williams, Incident Director for the Novel Coronavirus (COVID-19) outbreak response at Public Health Wales, said:

"Public Health Wales reminds the public that if you have recently travelled outside the UK there may be restrictions on your return. Advice on travelling abroad, including the latest information on quarantine requirements on returning home, can be found on the [Welsh Government](#) and [FCO websites](#).

"Anyone with suspected symptoms of COVID-19 infection - a high temperature, a new, continuous cough, or a loss of smell or taste (anosmia) - must self-isolate and seek an urgent test.

"Confirmed cases must isolate for 10 days, with members of their household isolating for 14 days until the risk of passing on further infection has gone. Combined, these simple but effective actions will ensure the virus does not spread.

## Updates on current incidents

"Public Health Wales is working with Wrexham Council to investigate a small number of cases of Coronavirus associated with the *North and South Wales Bank* pub in Wrexham.

"We continue to work in close partnership with Betsi Cadwaladr University Health Board and Wrexham Council to deliver multi-agency activity in Wrexham to monitor and respond to cases of Coronavirus."

"An investigation is ongoing into a small number of cases at a Sky call centre in Cardiff.

"Anyone else who meets the definition of a significant contact will be contacted as a routine part of the *Test, Trace and Protect* process and provided with additional advice for themselves, their household and other contacts.

## Contact tracing and general information

"Contact tracing continues as part of the Welsh Government's Test, Trace, Protect strategy. Anyone who has a positive Coronavirus test will be contacted by a team of contact tracers, and asked for details of everyone they have had close contact with while they have had symptoms.

"Please keep a note of your activities so you can easily remember your whereabouts on a given day, along with who you were in contact with.

"If you are asked to self-isolate, you should do so to prevent further spread of the virus.

"Tracers are trained staff and personal information that you provide will be handled in line with data protection regulations and will not be shared widely.

"Information about the symptoms of Coronavirus is available on the Public Health Wales website, or via the NHS 111 Wales symptom checker.

"Anyone experiencing Coronavirus symptoms can apply for a home testing kit by visiting [www.gov.wales/coronavirus](http://www.gov.wales/coronavirus), or by calling the national 119 phone service.

"Anyone with suspected coronavirus should not go to a GP surgery, pharmacy or hospital. They should only contact NHS 111 if they feel they cannot cope with their symptoms at home, their condition gets worse, or their symptoms do not get better after seven days.

"Only call 999 if you are experiencing a life-threatening emergency, do not call 999 just because you are on hold to 111. We appreciate that 111 lines are busy, but you will get through after a wait.

"Public Health Wales' user-friendly data dashboard takes information from a range of different sources. The total number of positive cases now includes those reported from non-NHS Wales laboratories, which are subject to ongoing de-duplication, refinement and reconciliation. This may result in fluctuation of the total positive cases as this process takes place."

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