

Contact Tracing Program Performance Over Time

Program Goals

90%

of all cases reached

75%

*of all cases
complete intake*

75%

*of all contacts
complete intake*

Cumulative Results

90%

of all cases reached

72%

*of all cases
complete intake*

62%

*of all contacts
complete intake*

Last Two Week Period (10/18-10/31)

91.0%

of all cases reached

77.7%

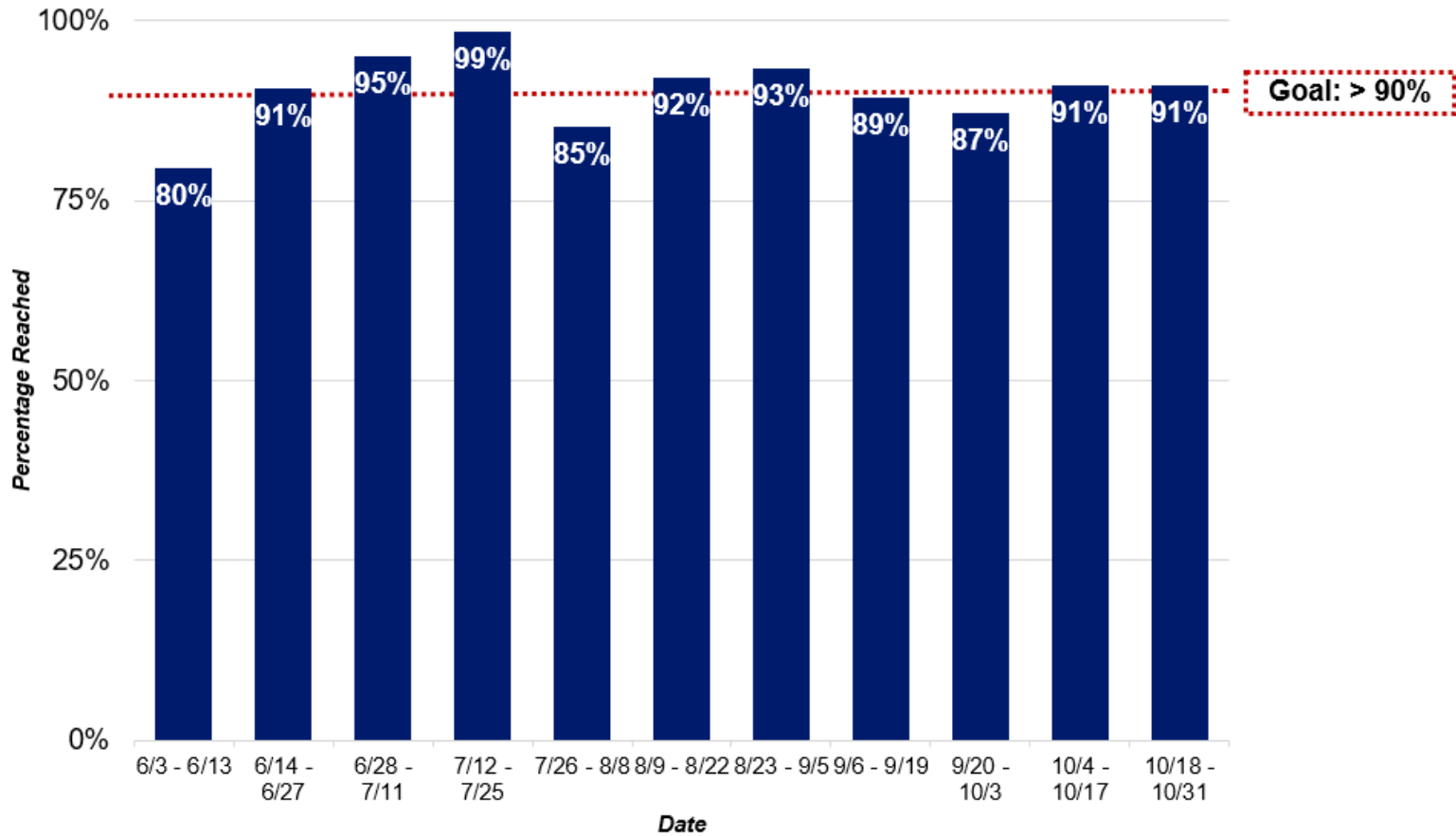
*of all cases
complete intake*

70.4%

*of all contacts
complete intake*

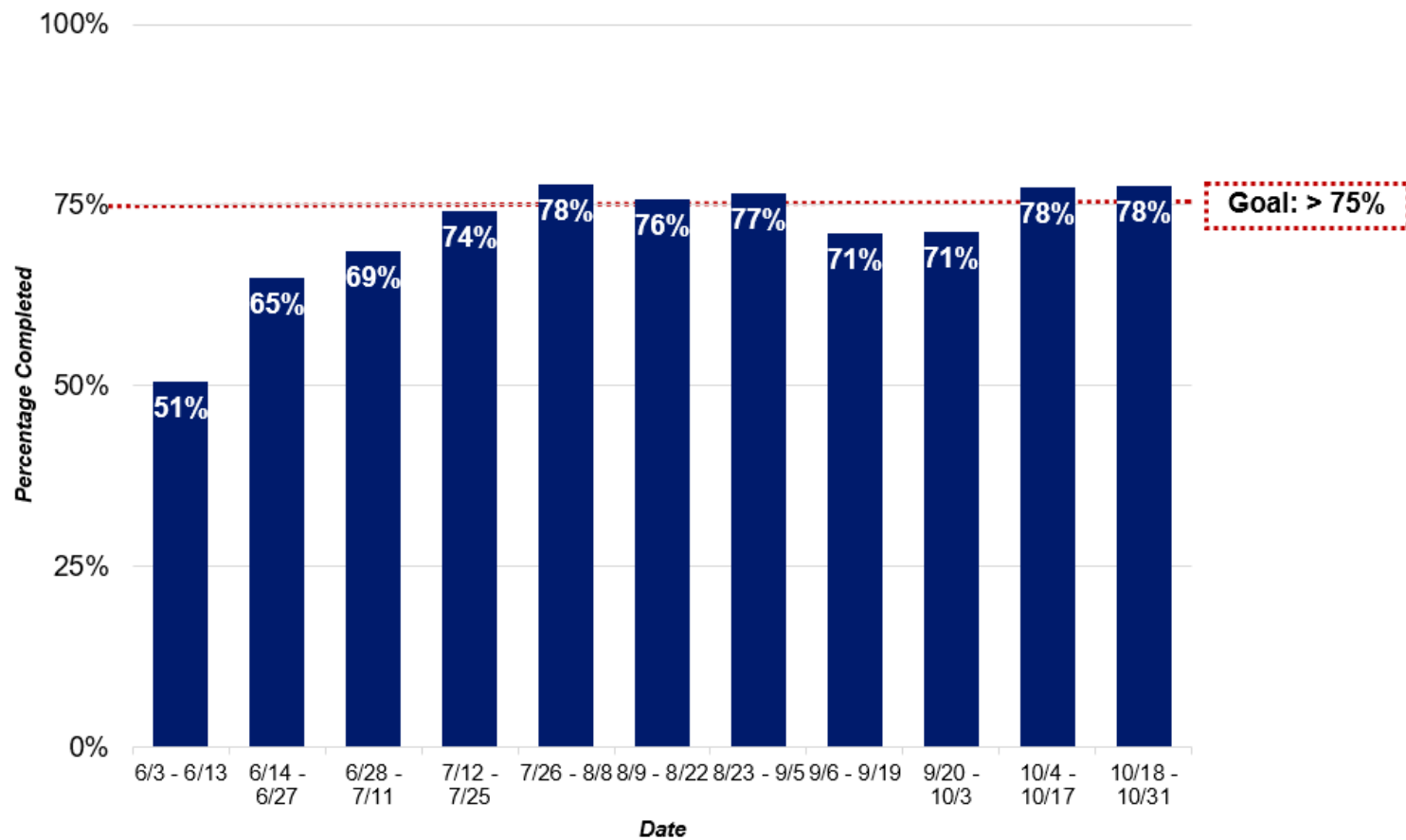
Program Notes: Over the course of the next few months, we will note key events and holidays that may impact the Contact Tracing Program.

Cases Reached*



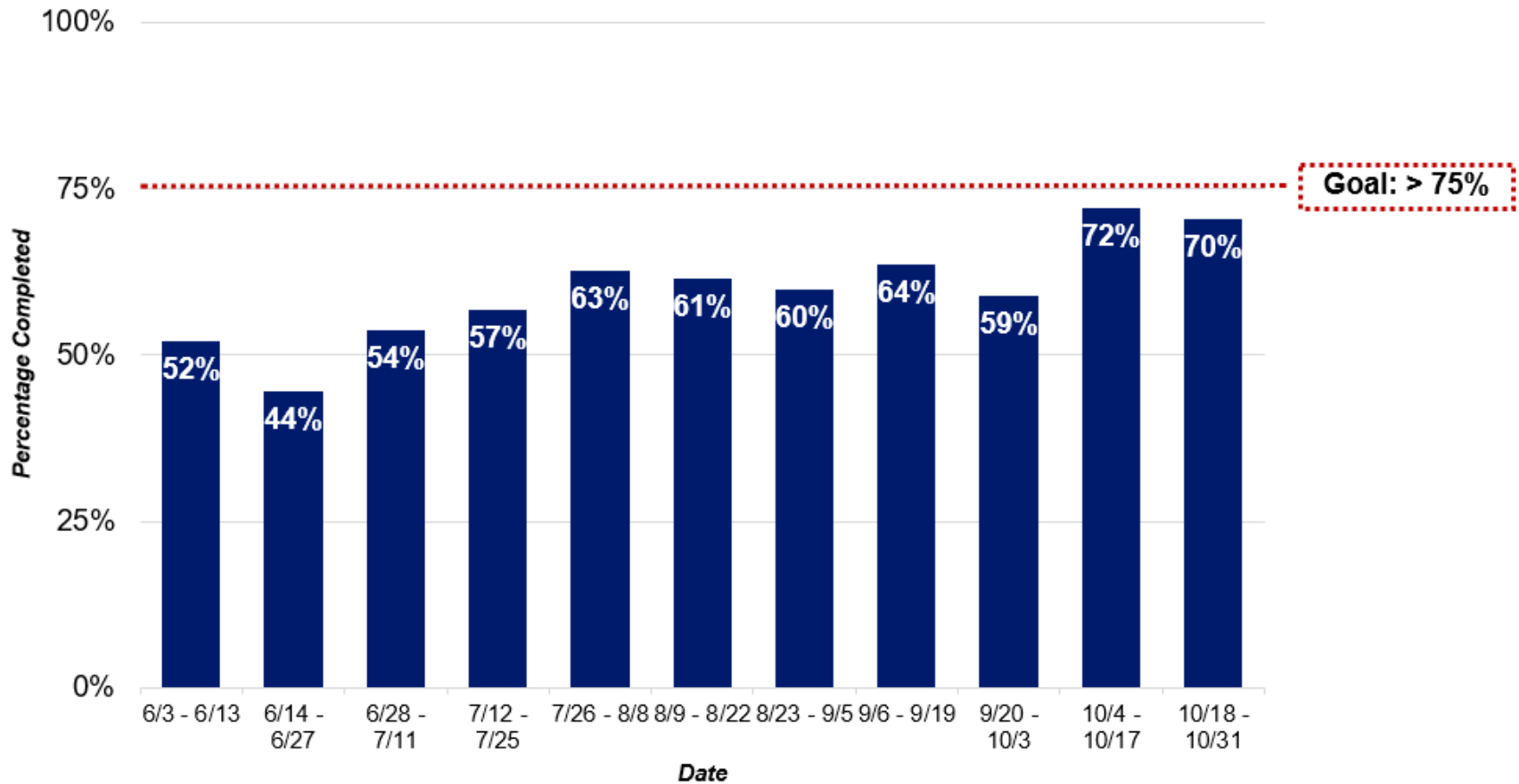
*Includes symptomatic contacts in reported total cases number. Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.

Intake Complete Among All Cases*



*Includes symptomatic contacts in reported total cases number.

Intake Complete Among All Contacts*



*Contacts include only close contacts collected during the Contact Tracing process.

Isolation and Quarantine Compliance*

**Percentage of cases*
who report having
NOT left their home
since last time they
spoke with us:**

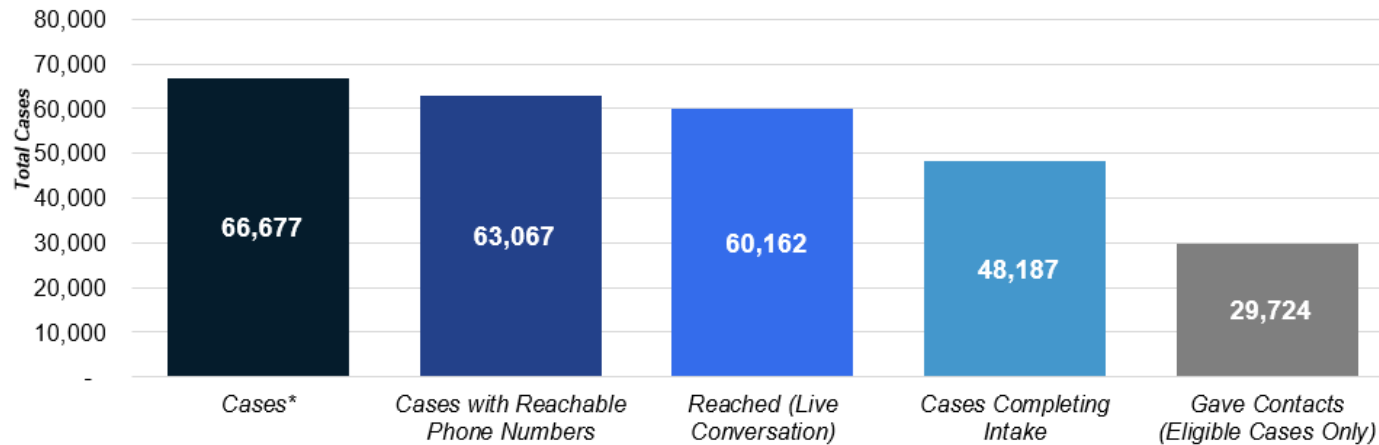
98%

**Percentage of
contacts who report
having NOT left their
home since last time
they spoke with us:**

96%

**Includes symptomatic contacts in reported total cases number.*

Cumulative Progress through New COVID-19 Cases*



Among cumulative cases as of this week...

66,677

Total Cases*

95%

of all cases had a reachable phone number.

90%

of all cases were reached for a live conversation.

72%

of all cases complete intake.

66%

of eligible cases completing intake gave contacts.

Among cumulative cases as of last week...

60,296

Total Cases*

94%

of all cases had a reachable phone number. (56,934)

90%

of all cases were reached for a live conversation. (54,342)

72%

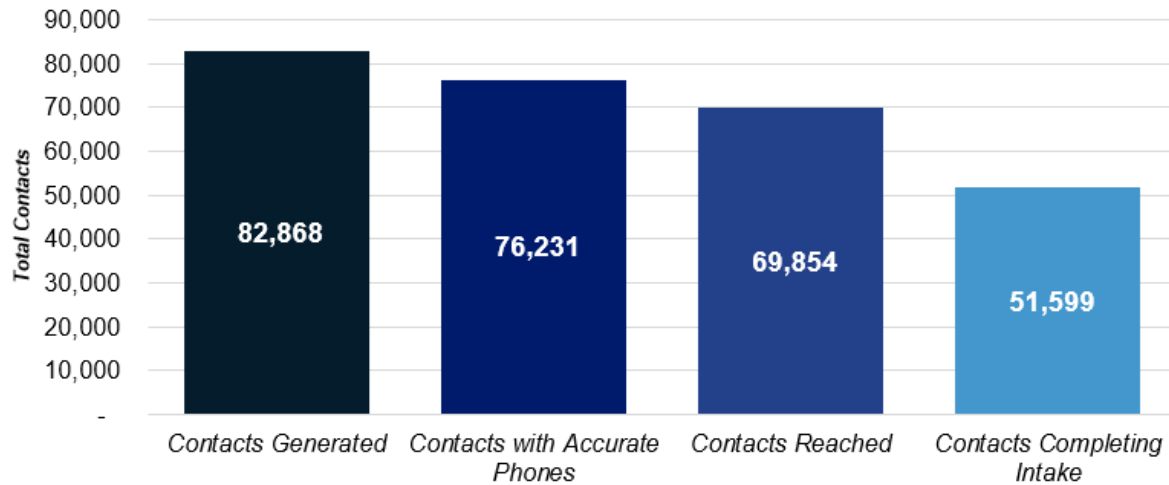
of all cases complete intake. (43,178)

66%

of eligible cases completing intake gave contacts. (26,693)

* Includes symptomatic contacts in reported total cases number.

Cumulative Progress through New COVID-19 Contacts



Among cumulative contacts as of this week...

82,868

Total Contacts

92%

of all contacts had a reachable phone number.

84%

of all contacts were reached for a live conversation.

62%

of all contacts complete intake.

Among cumulative contacts as of last week...

74,080

Total Contacts

92%

of all contacts had a reachable phone number. (67,917)

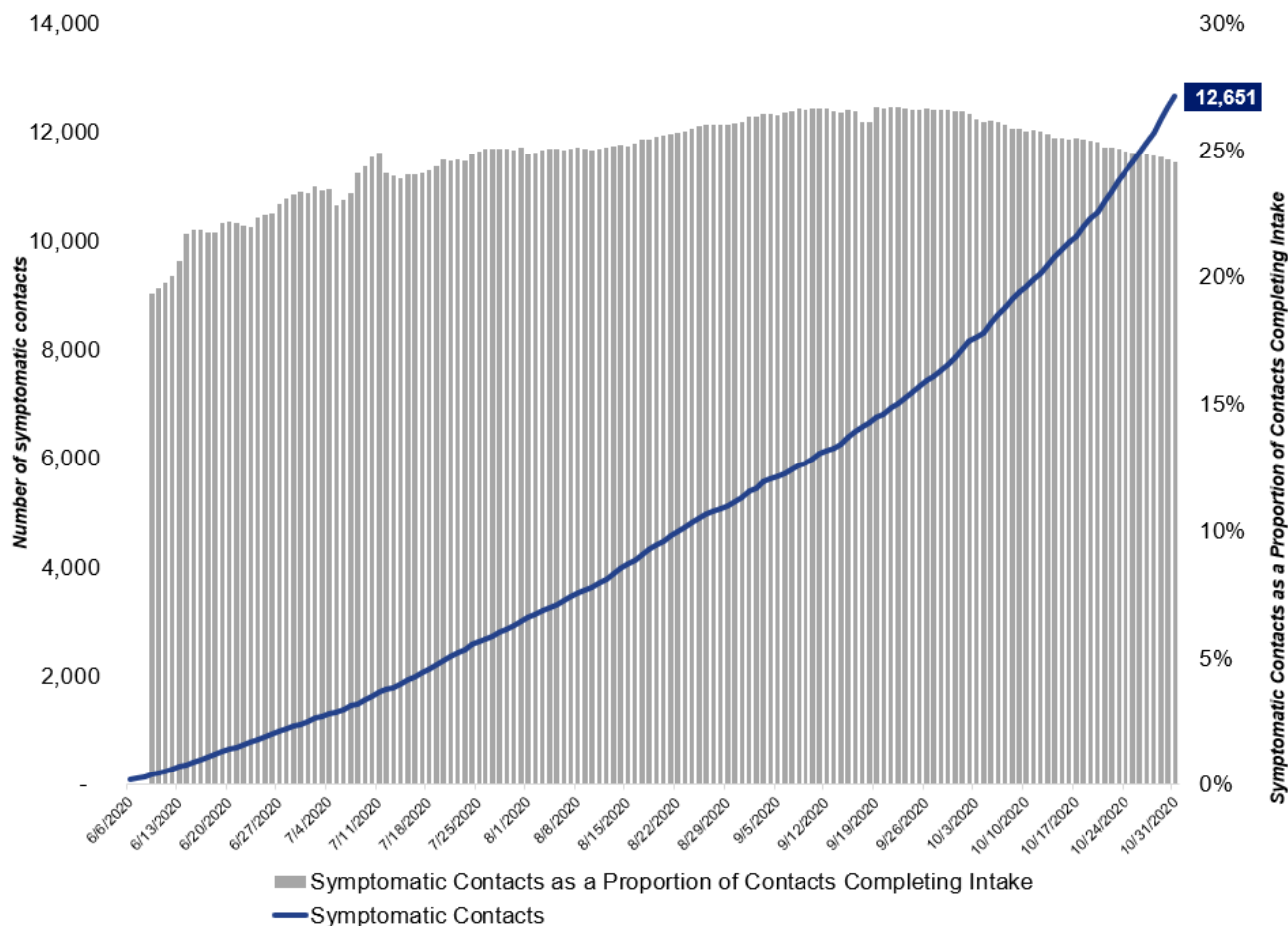
84%

of all contacts were reached for a live conversation. (62,123)

61%

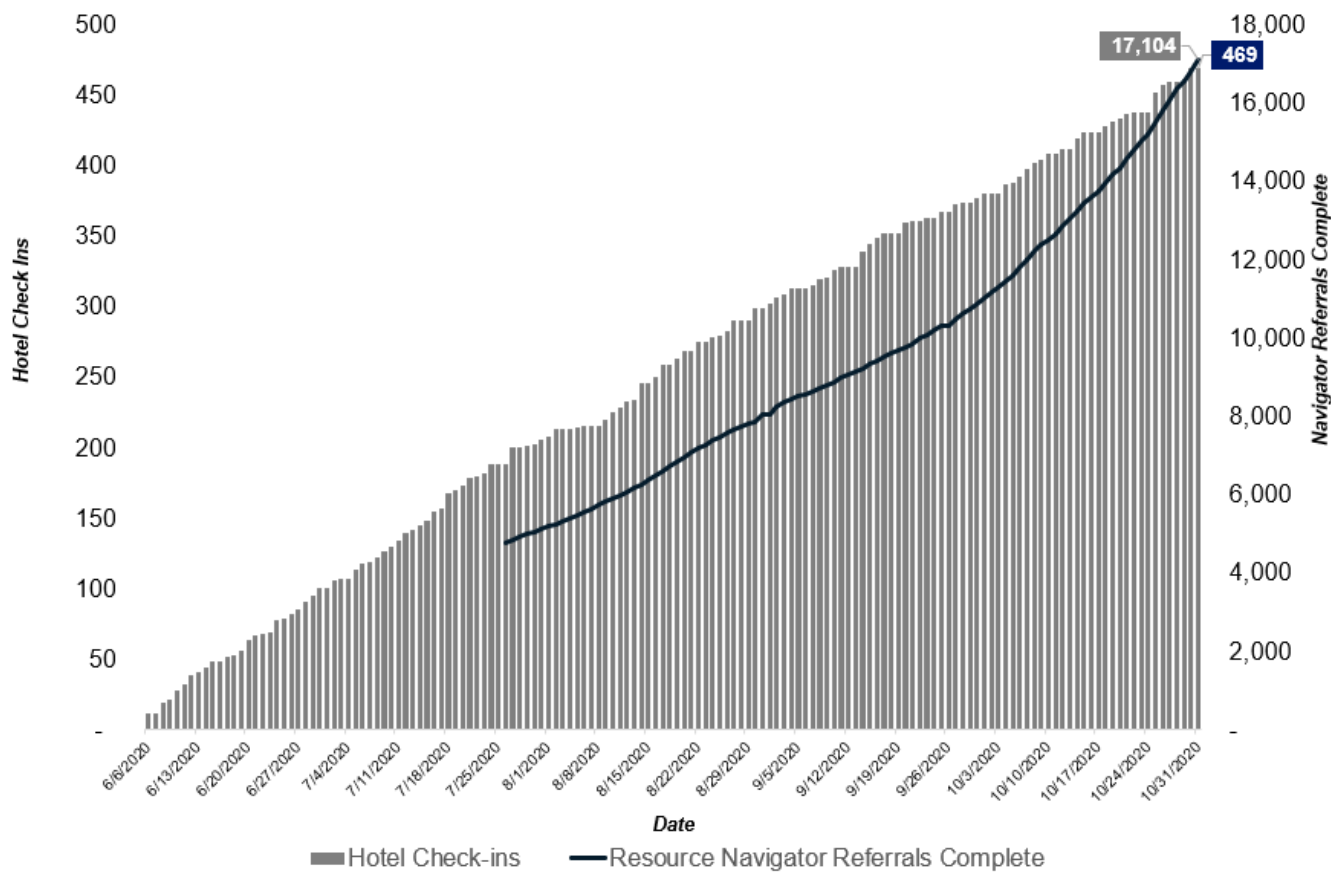
of all contacts complete intake. (45,249)

Cumulative Symptomatic Contacts*



*Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.

Resource Navigator Referrals Complete* and Hotel Check-ins



* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.