

Contact Tracing Program Performance Over Time

Program Goals

90%

of all cases reached

75%

*of all cases
complete intake*

75%

*of all contacts
complete intake*

Cumulative Results

90%

of all cases reached

73%

*of all cases
complete intake*

64%

*of all contacts
complete intake*

Last Two-Week Period (11/1-11/14)

88.7%

of all cases reached

77.4%

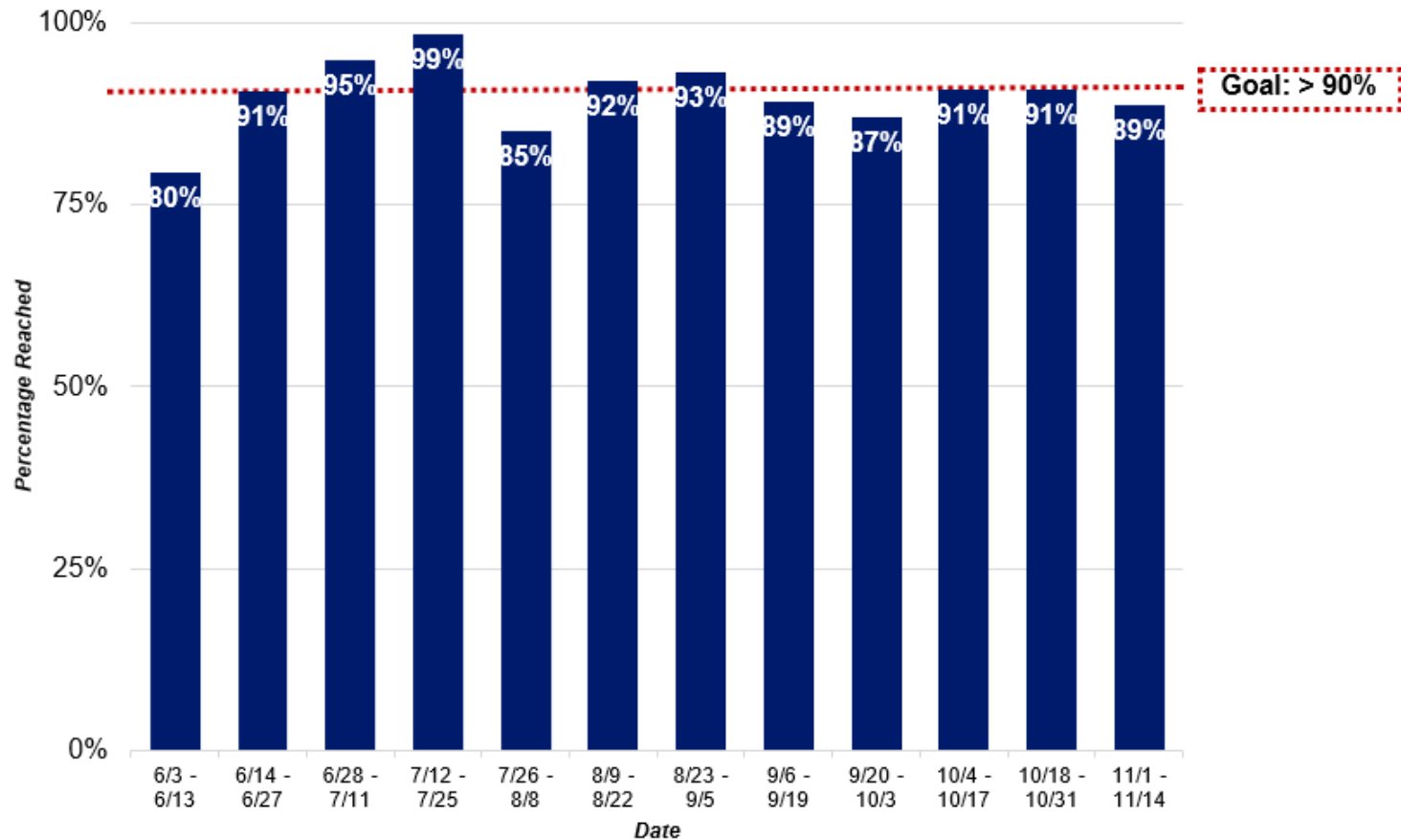
*of all cases
complete intake*

70.9%

*of all contacts
complete intake*

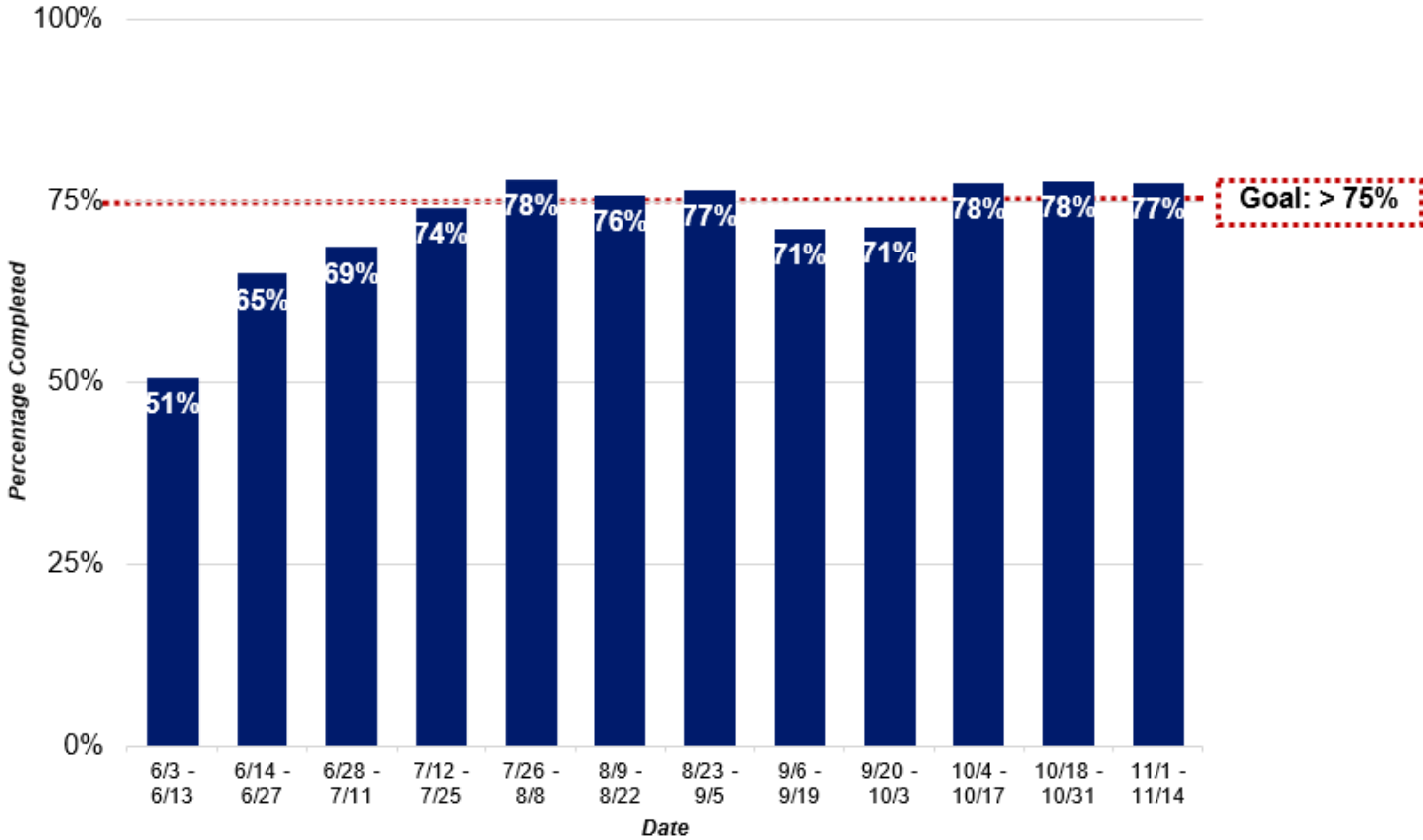
Program Notes: Over the course of the next few months, we will note key events and holidays that may impact the Contact Tracing Program.

Cases Reached*



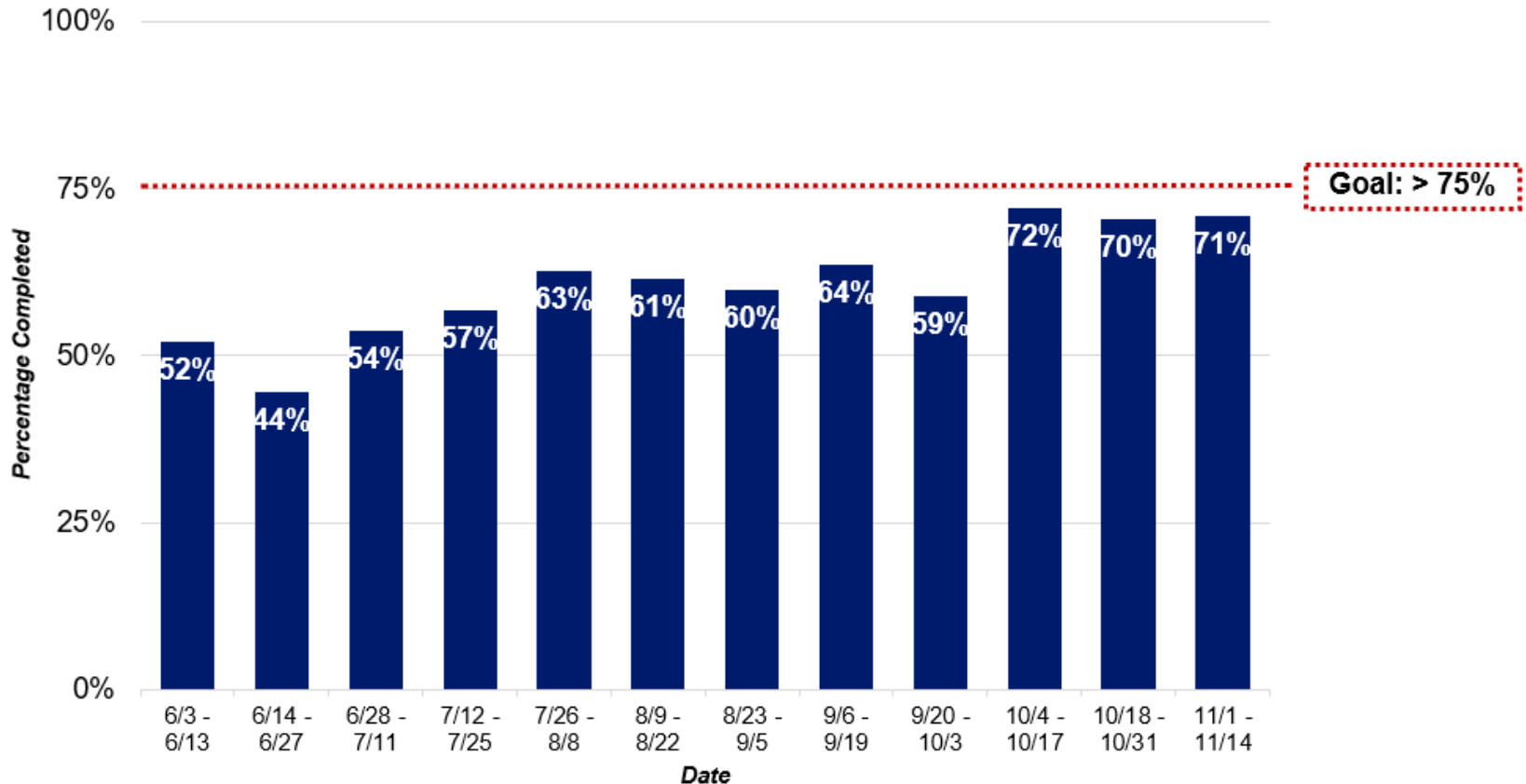
*Includes symptomatic contacts in reported total cases number. Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.

Intake Complete Among All Cases*



*Includes symptomatic contacts in reported total cases number.

Intake Complete Among All Contacts*



*Contacts include only close contacts collected during the Contact Tracing process.

Isolation and Quarantine Compliance*

**Percentage of cases*
who report having
NOT left their home
since last time they
spoke with us:**

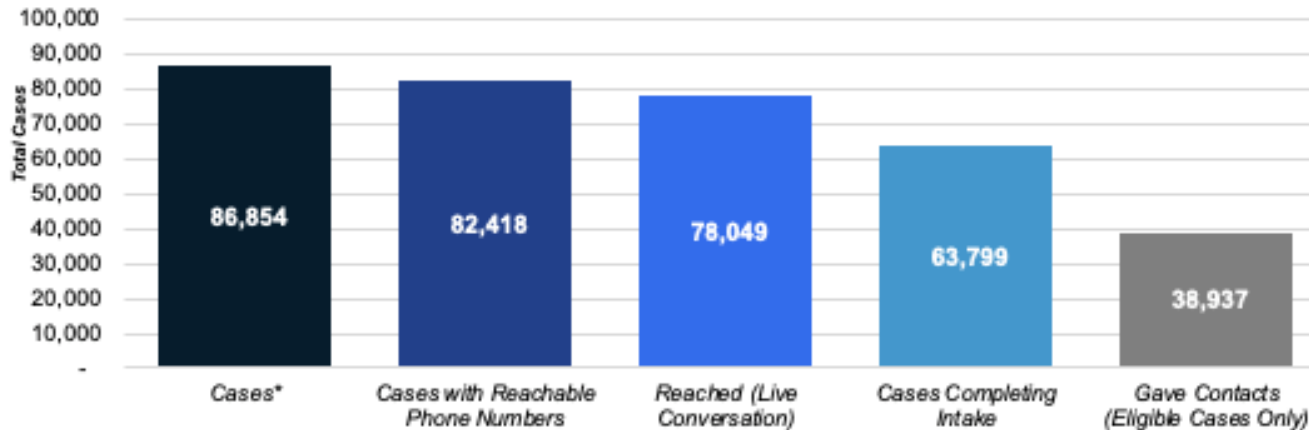
98%

**Percentage of
contacts who report
having NOT left their
home since last time
they spoke with us:**

96%

**Includes symptomatic contacts in reported total cases number.*

Cumulative Progress through New COVID-19 Cases*



Among cumulative cases as of this week...

86,854

Total Cases*

95%

of all cases had a reachable phone number.

90%

of all cases were reached for a live conversation.

73%

of all cases complete intake.

65%

of eligible cases completing intake gave contacts.

Among cumulative cases as of last week...

74,566

Total Cases*

95%

of all cases had a reachable phone number. (70,717)

90%

of all cases were reached for a live conversation. (67,174)

72%

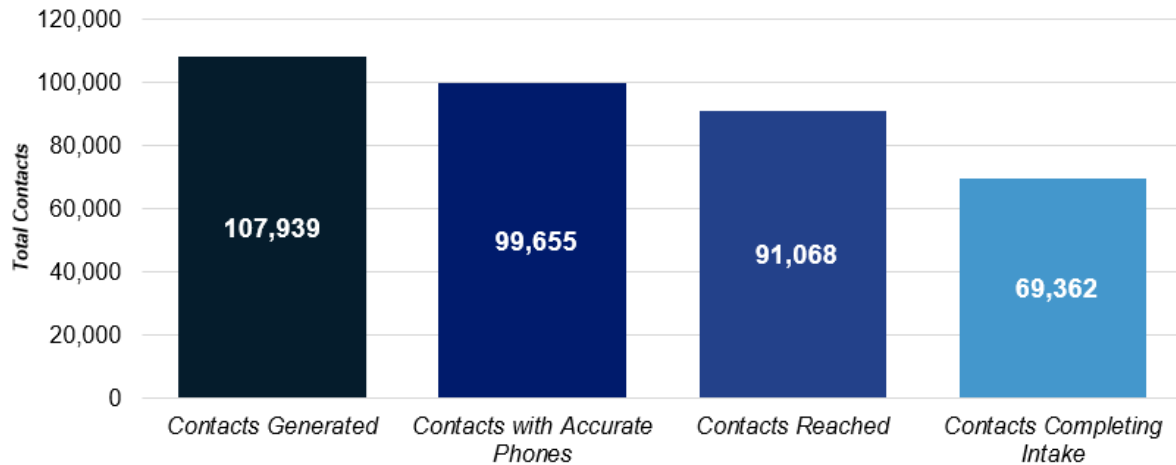
of all cases complete intake. (54,030)

66%

of eligible cases completing intake gave contacts. (33,252)

* Includes symptomatic contacts in reported total cases number.

Cumulative Progress through New COVID-19 Contacts



Among cumulative contacts as of this week...

107,939

Total Contacts

92%

of all contacts had a reachable phone number.

84%

of all contacts were reached for a live conversation.

64%

of all contacts complete intake.

Among cumulative contacts as of last week...

92,578

Total Contacts

92%

of all contacts had a reachable phone number. (85,400)

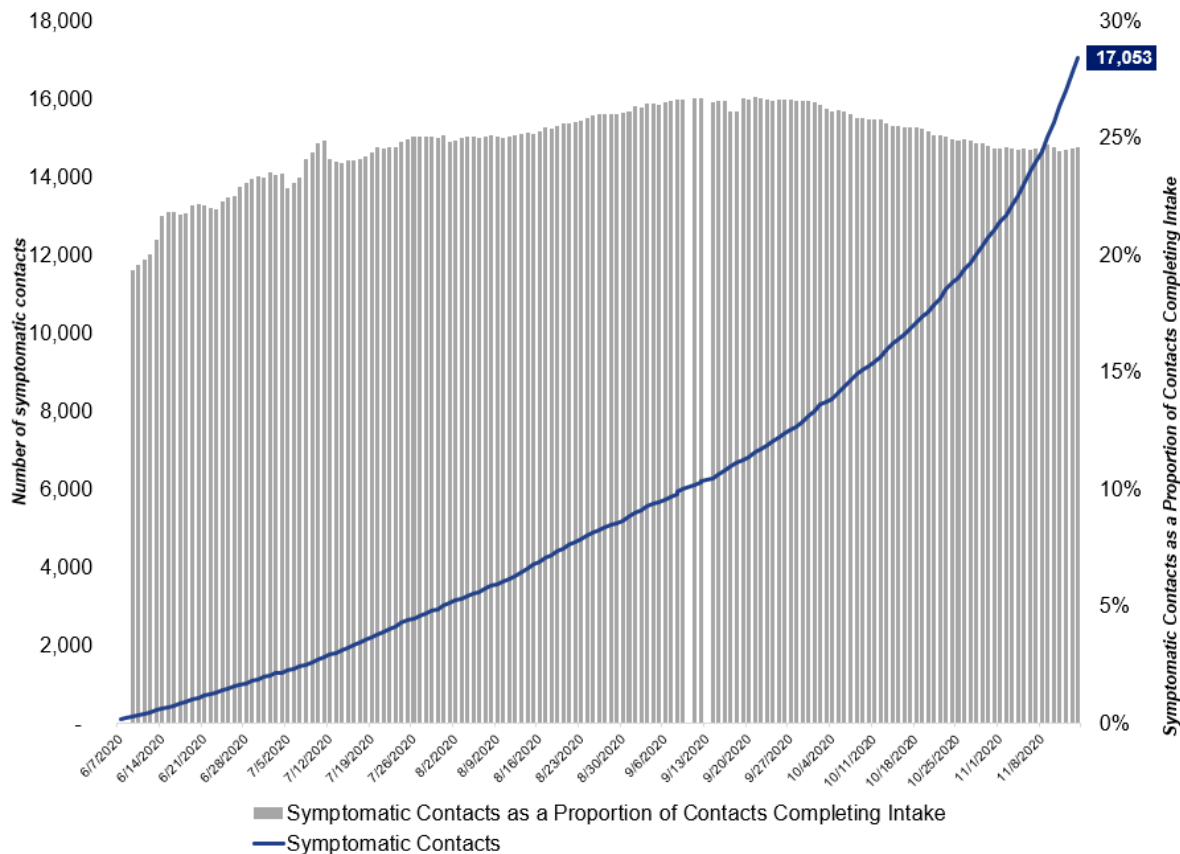
85%

of all contacts were reached for a live conversation. (78,232)

63%

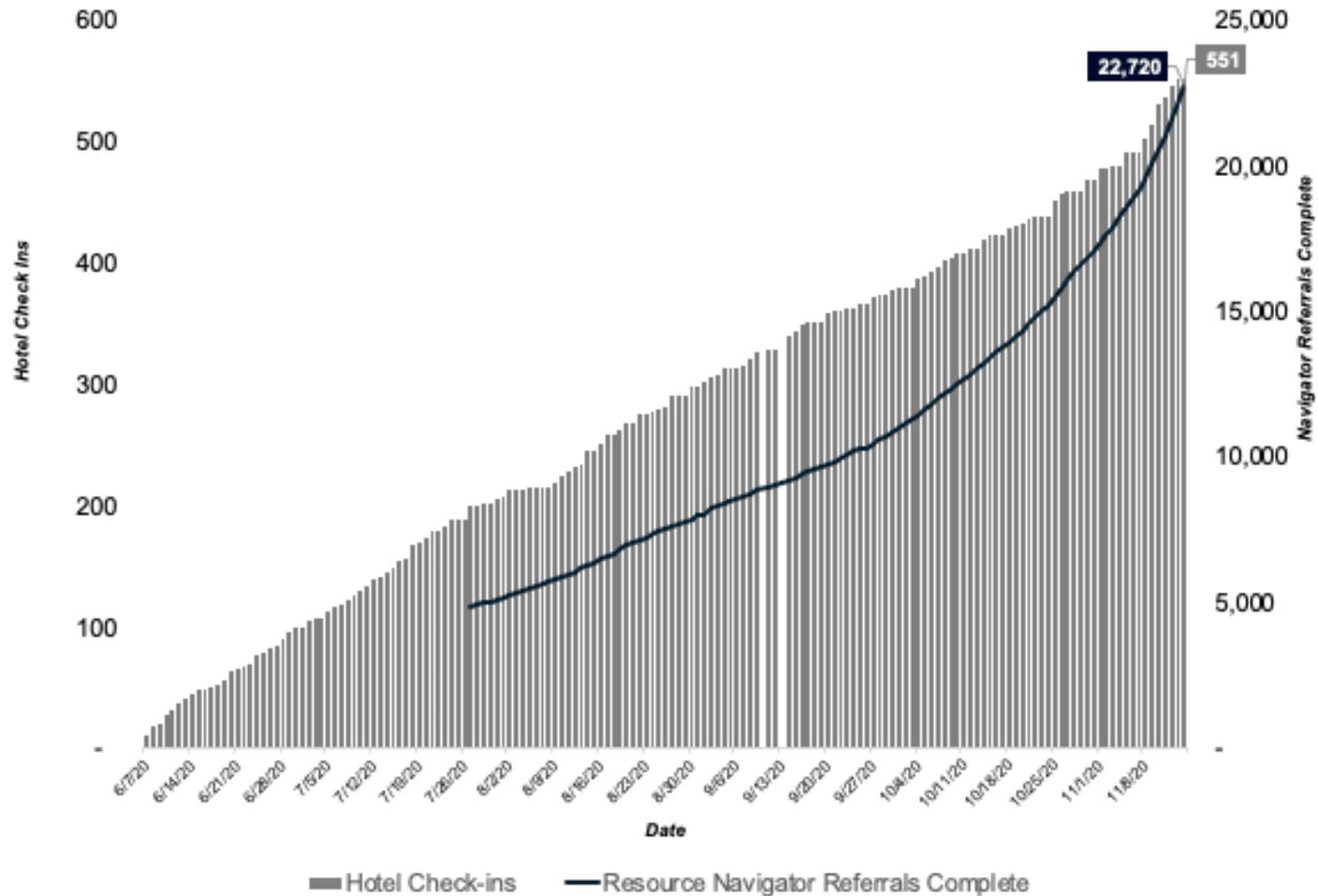
of all contacts complete intake. (58,556)

Cumulative Symptomatic Contacts*



*Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.

Resource Navigator Referrals Complete* and Hotel Check-ins



* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.