

Contact Tracing Program Performance Over Time

Program Goals

90%

of all cases reached

75%

*of all cases
complete intake*

75%

*of all contacts
complete intake*

Cumulative Results

91%

of all cases reached

75%

*of all cases
complete intake*

65%

*of all contacts
complete intake*

Last One Week Period (11/15-11/21)

94.7%

of all cases reached

81.1%

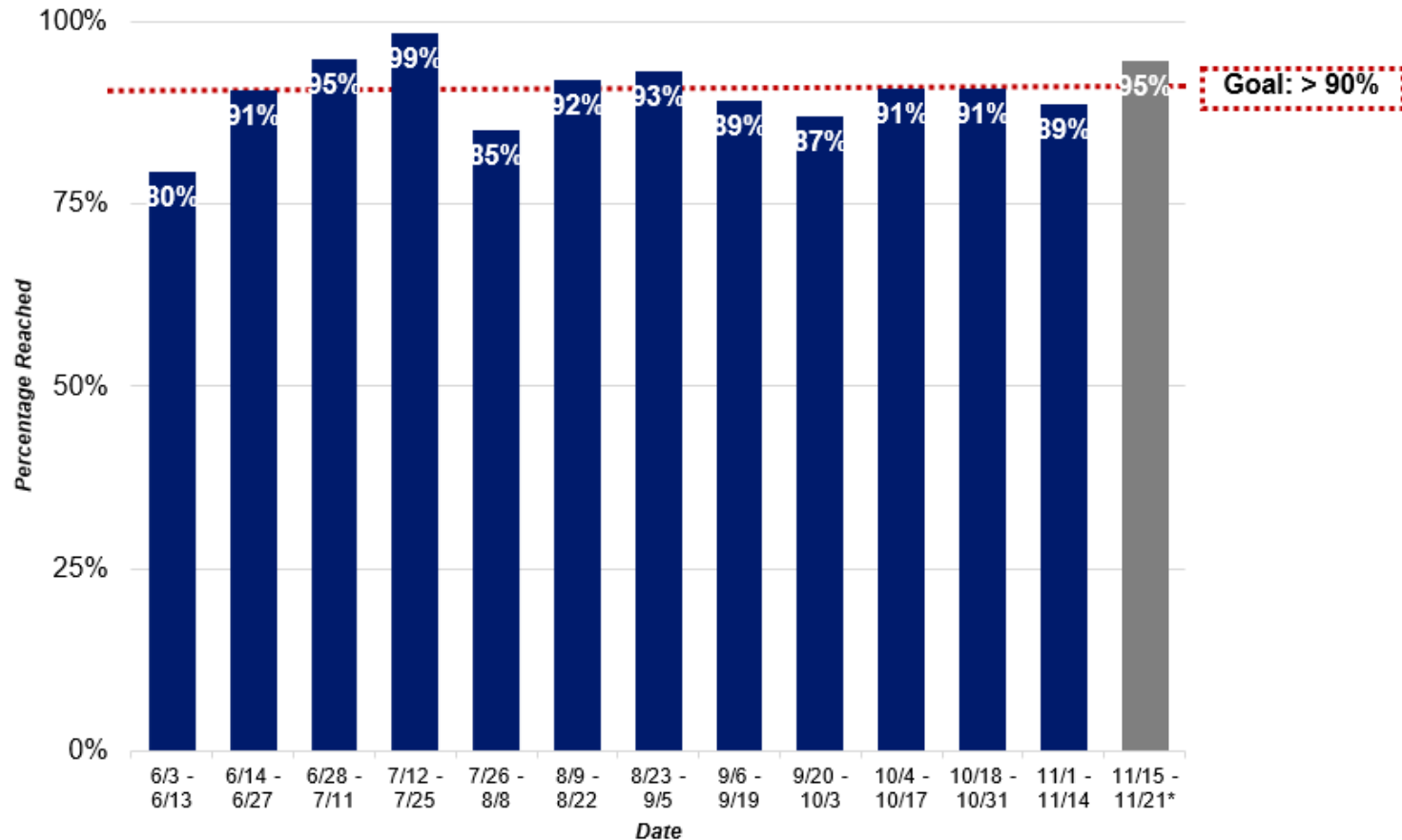
*of all cases
complete intake*

70.0%

*of all contacts
complete intake*

Program Notes: Over the course of the next few months, we will note key events and holidays that may impact the Contact Tracing Program.

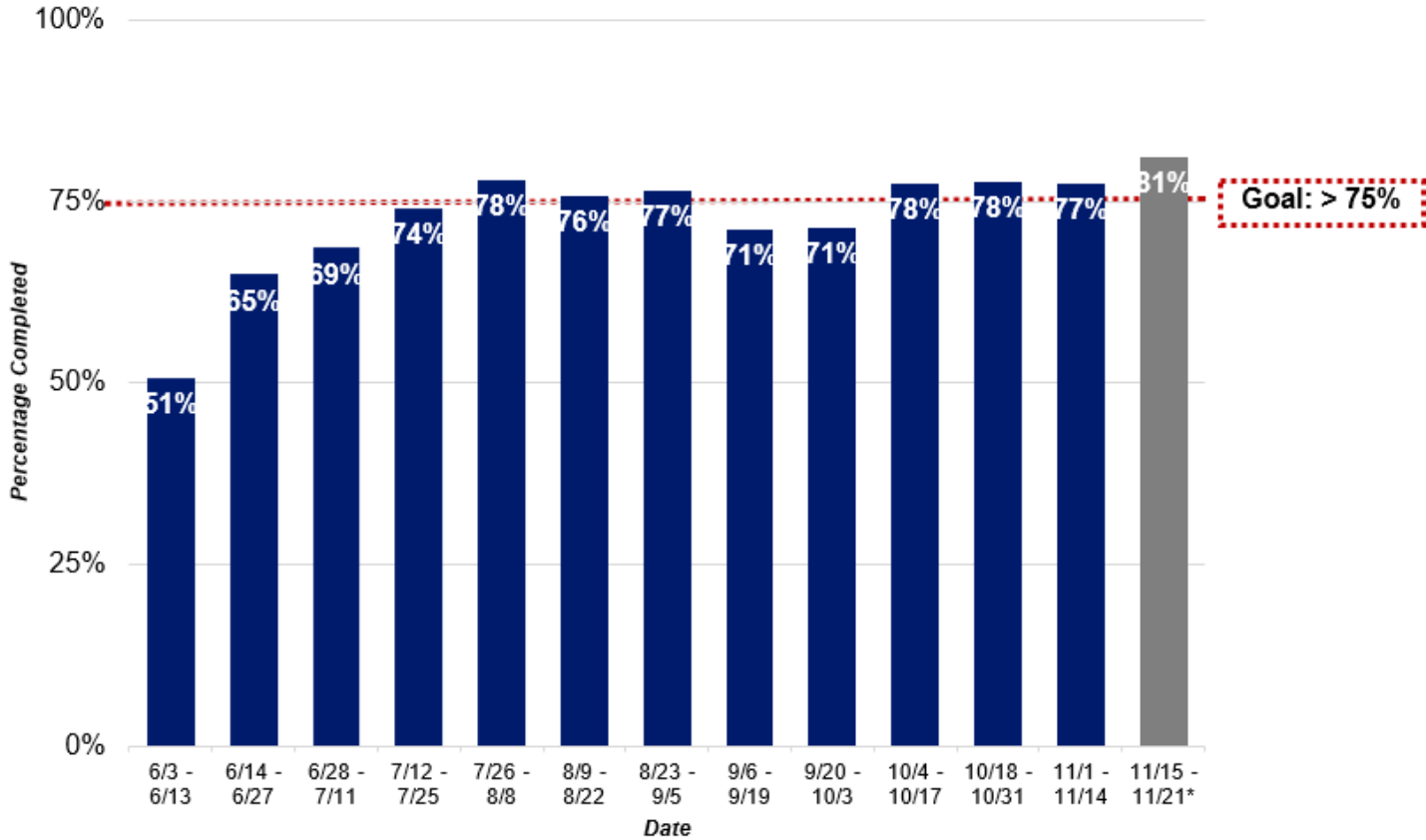
Cases Reached**



*One week period.

**Includes symptomatic contacts in reported total cases number. Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.

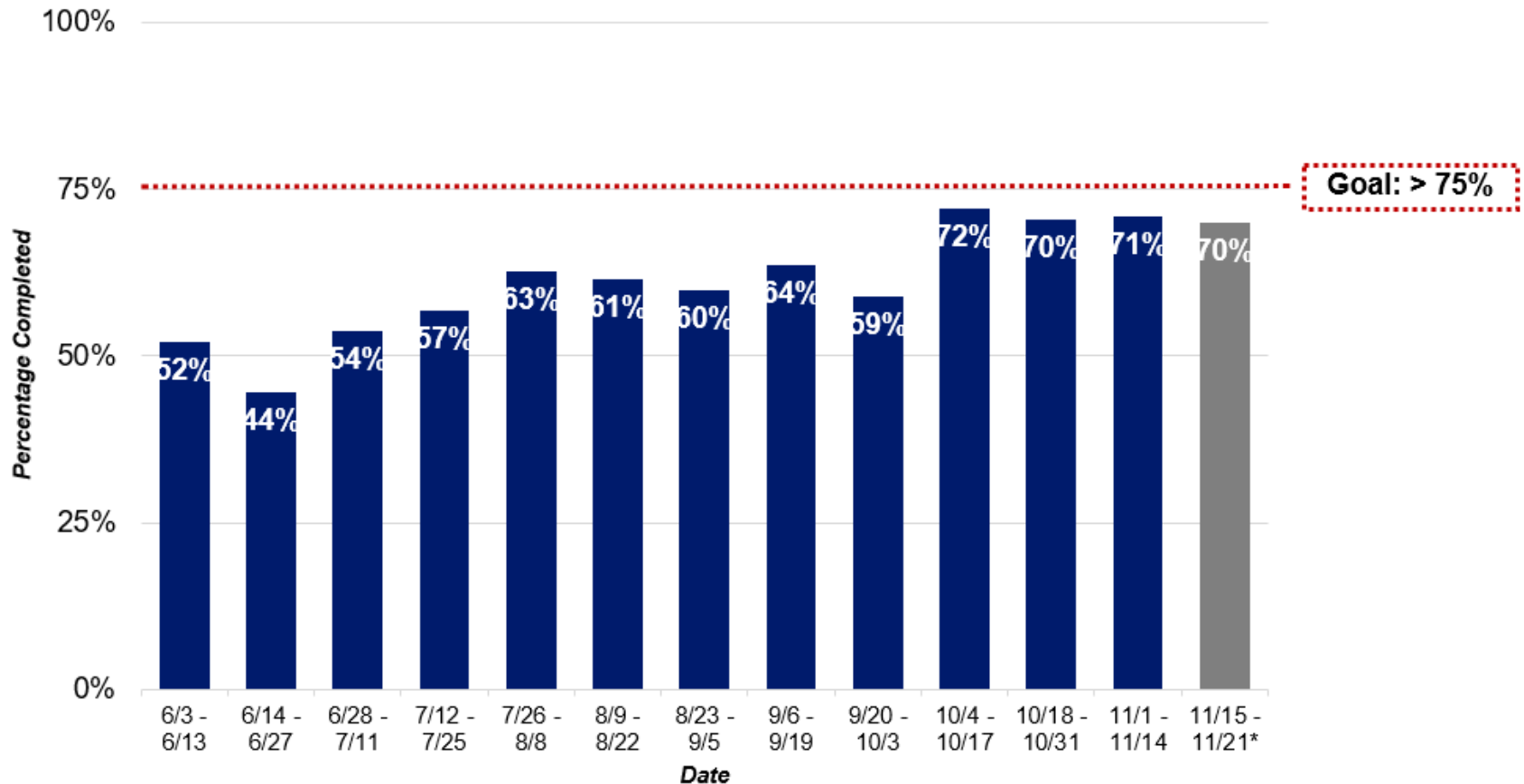
Intake Complete Among All Cases**



*One week period.

**Includes symptomatic contacts in reported total cases number.

Intake Complete Among All Contacts**



*One week period.

**Contacts include only close contacts collected during the Contact Tracing process.

Isolation and Quarantine Compliance*

**Percentage of cases*
who report having
NOT left their home
since last time they
spoke with us:**

98%

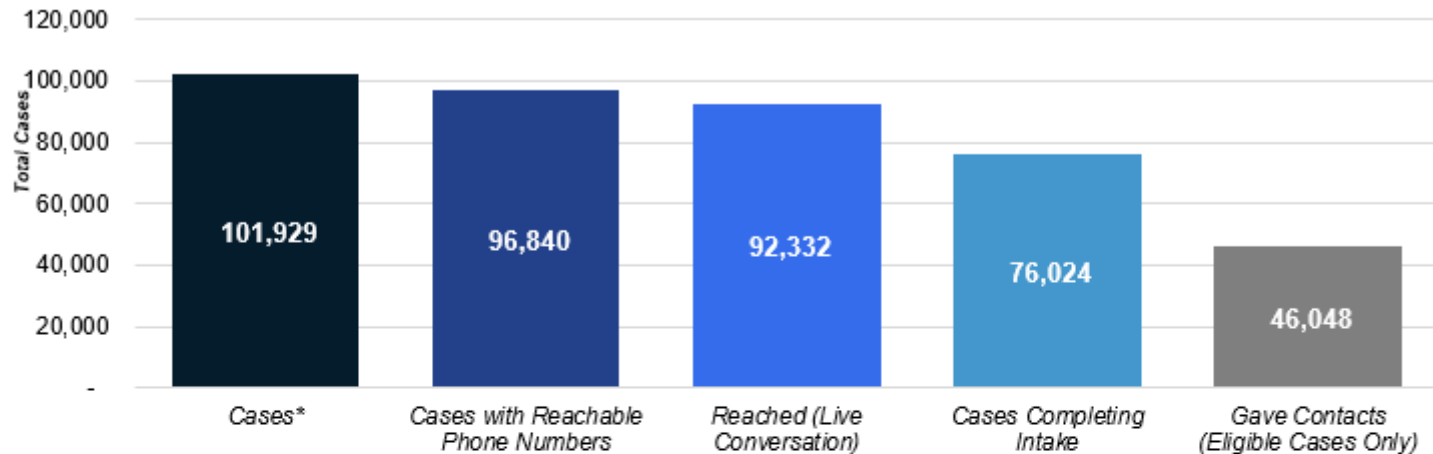
**Percentage of
contacts who report
having NOT left their
home since last time
they spoke with us:**

96%

**Includes symptomatic contacts in reported total cases number.*

***Data is from the one week period from 11/15-11/21.*

Cumulative Progress through New COVID-19 Cases*



Among cumulative cases as of this week...

101,929

Total Cases*

95%

of all cases had a reachable phone number.

91%

of all cases were reached for a live conversation.

75%

of all cases complete intake.

65%

of eligible cases completing intake gave contacts.

Among cumulative cases as of last week...

86,854

Total Cases*

95%

of all cases had a reachable phone number. (82,418)

90%

of all cases were reached for a live conversation. (78,049)

73%

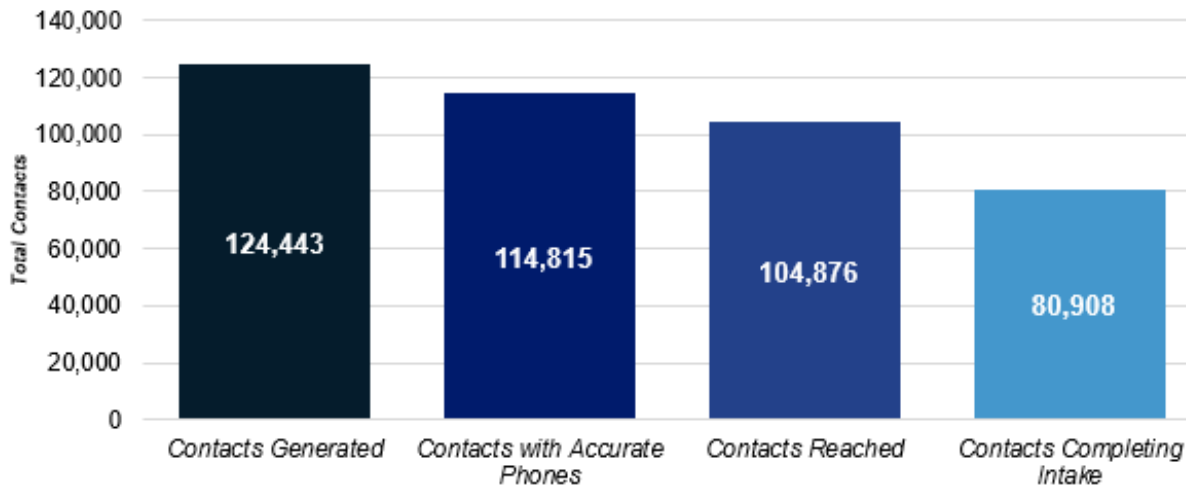
of all cases complete intake. (63,799)

65%

of eligible cases completing intake gave contacts. (38,937)

* Includes symptomatic contacts in reported total cases number.

Cumulative Progress through New COVID-19 Contacts



Among cumulative contacts as of this week...

124,443

Total Contacts

92%

of all contacts had a reachable phone number.

84%

of all contacts were reached for a live conversation.

65%

of all contacts complete intake.

Among cumulative contacts as of last week...

107,939

Total Contacts

92%

of all contacts had a reachable phone number. (99,655)

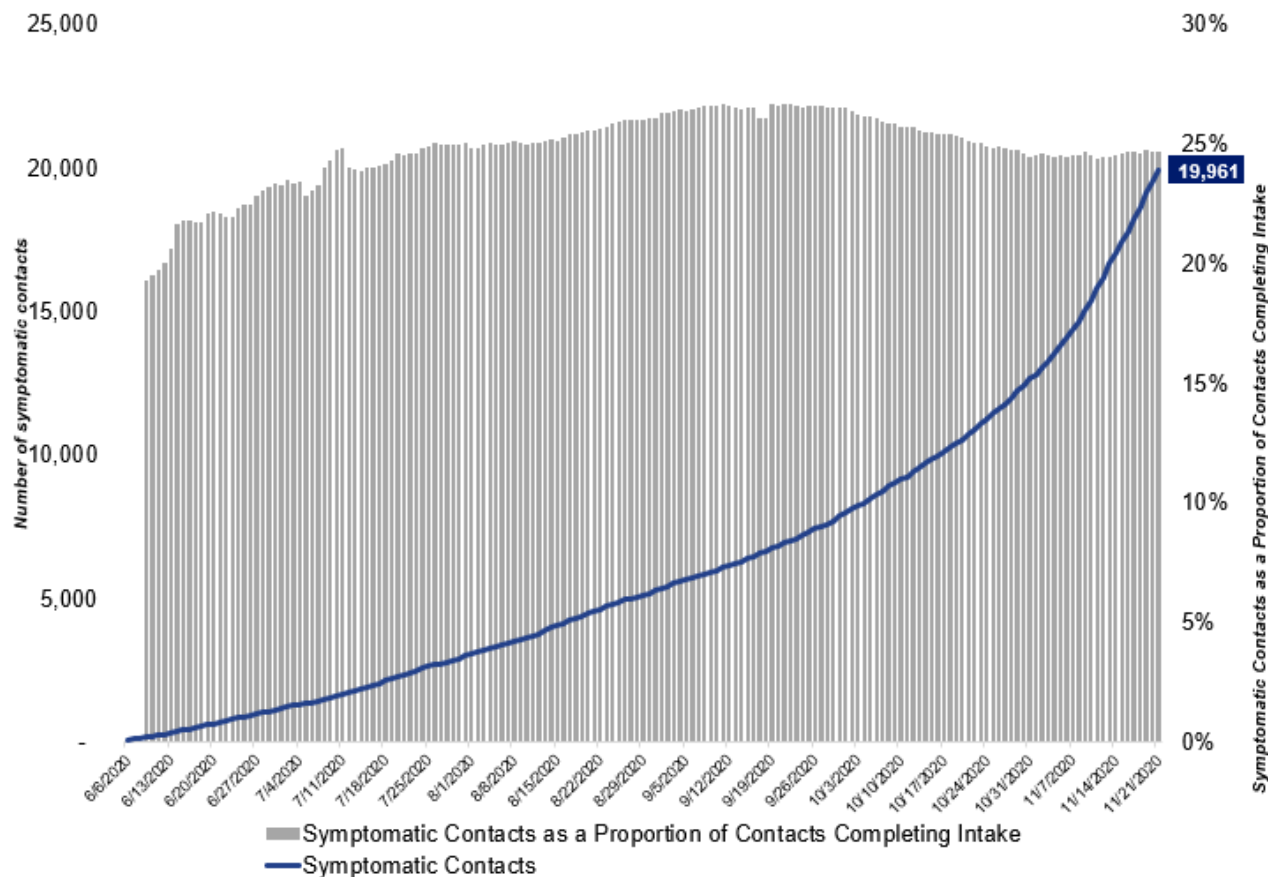
84%

of all contacts were reached for a live conversation. (91,068)

64%

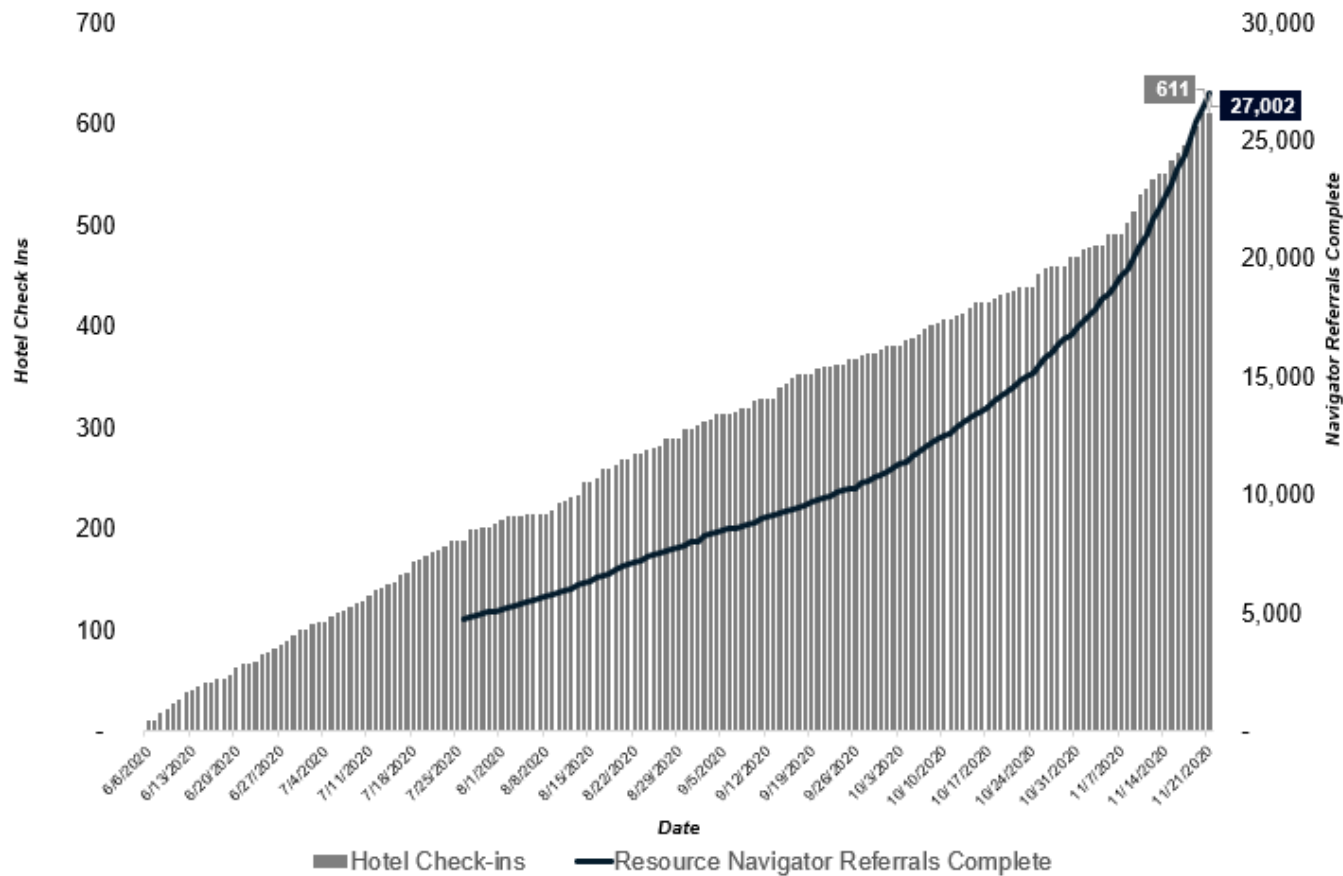
of all contacts complete intake. (69,362)

Cumulative Symptomatic Contacts*



*Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.

Resource Navigator Referrals Complete* and Hotel Check-ins



* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.