

Contact Tracing Program Performance Over Time

Program Goals

90%

of all cases reached

75%

*of all cases
complete intake*

75%

*of all contacts
complete intake*

Cumulative Results

90%

of all cases reached

75%

*of all cases
complete intake*

65%

*of all contacts
complete intake*

Last Two-Week Period (11/15-11/28)

90.3%

of all cases reached

80.0%

*of all cases
complete intake*

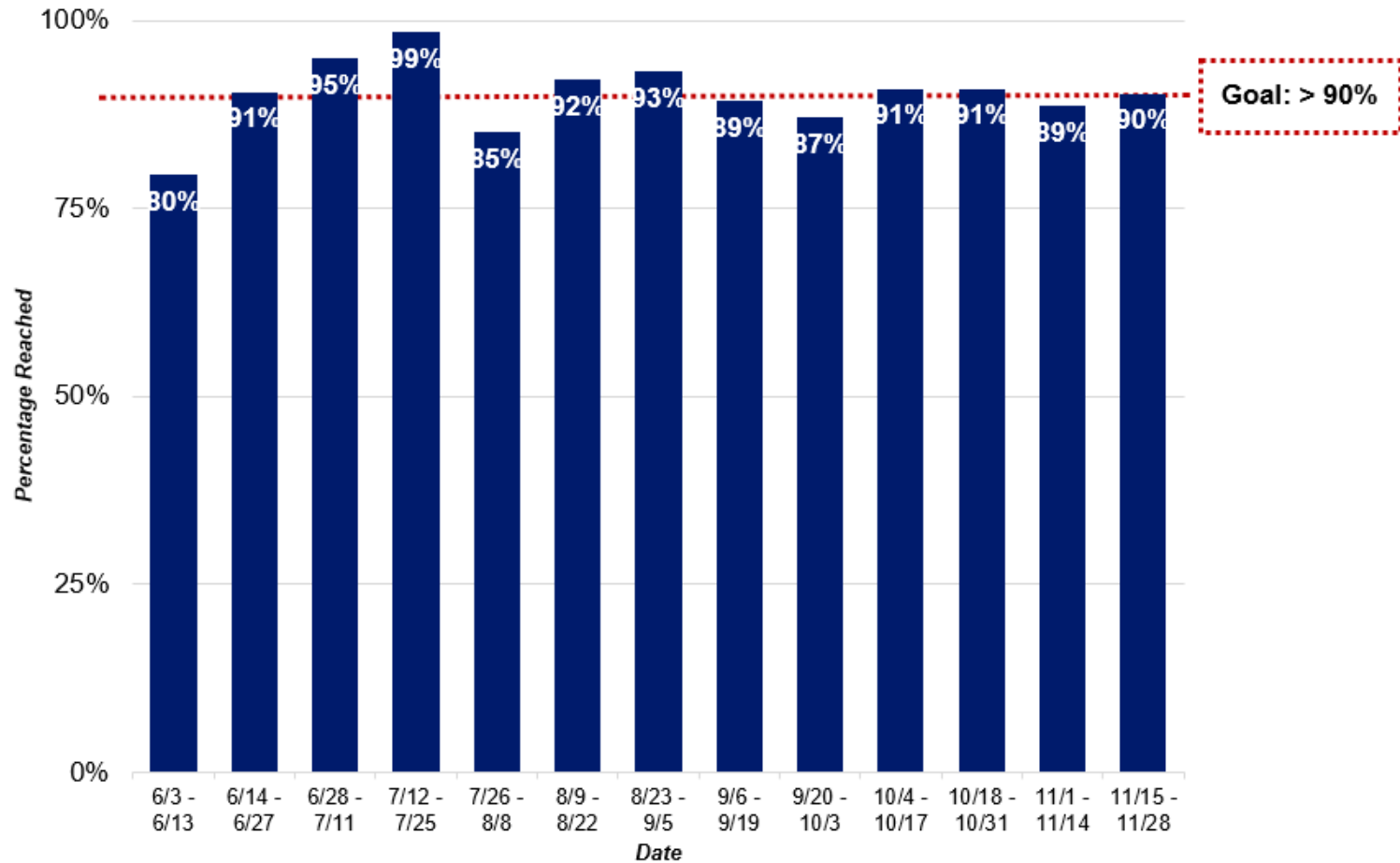
68.5%

*of all contacts
complete intake*

Program Notes: Over the course of the next few months, we will note key events and holidays that may impact the Contact Tracing Program.

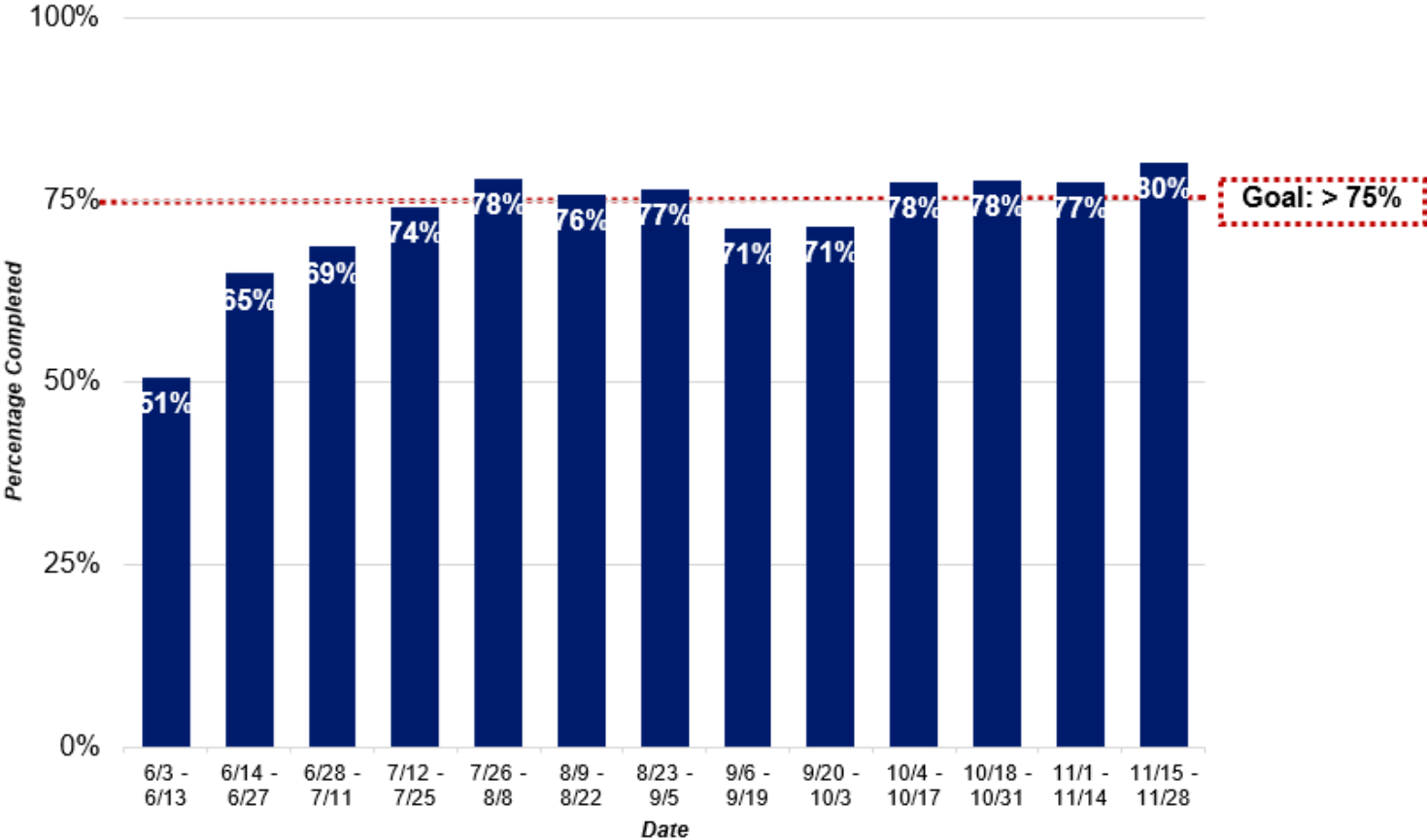
Please note that the previous two-week period includes the Thanksgiving holiday.

Cases Reached*



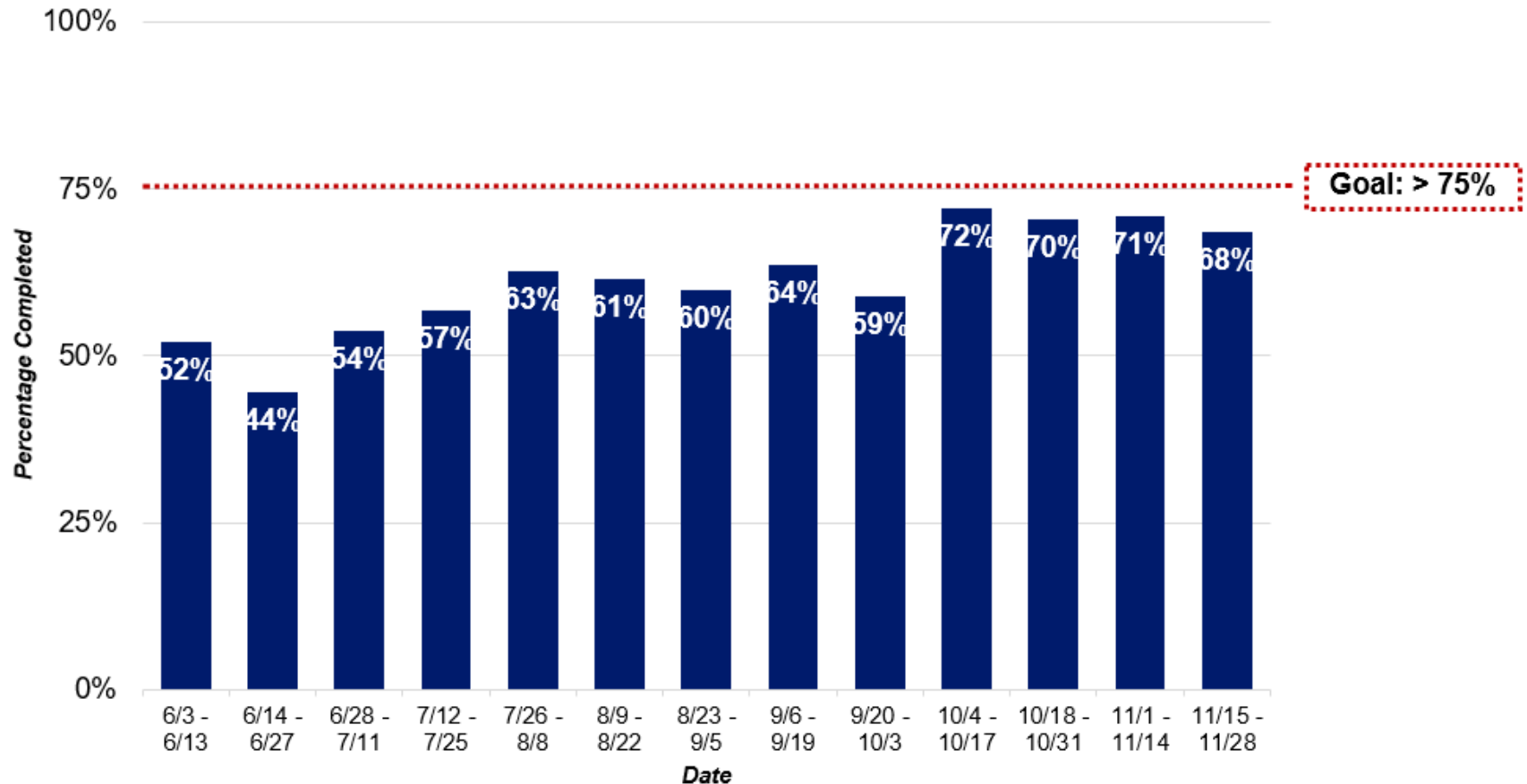
*Includes symptomatic contacts in reported total cases number. Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.

Intake Complete Among All Cases*



*Includes symptomatic contacts in reported total cases number.

Intake Complete Among All Contacts*



*Contacts include only close contacts collected during the Contact Tracing process.

Isolation and Quarantine Compliance*

**Percentage of cases*
who report having
NOT left their home
since last time they
spoke with us:**

98%

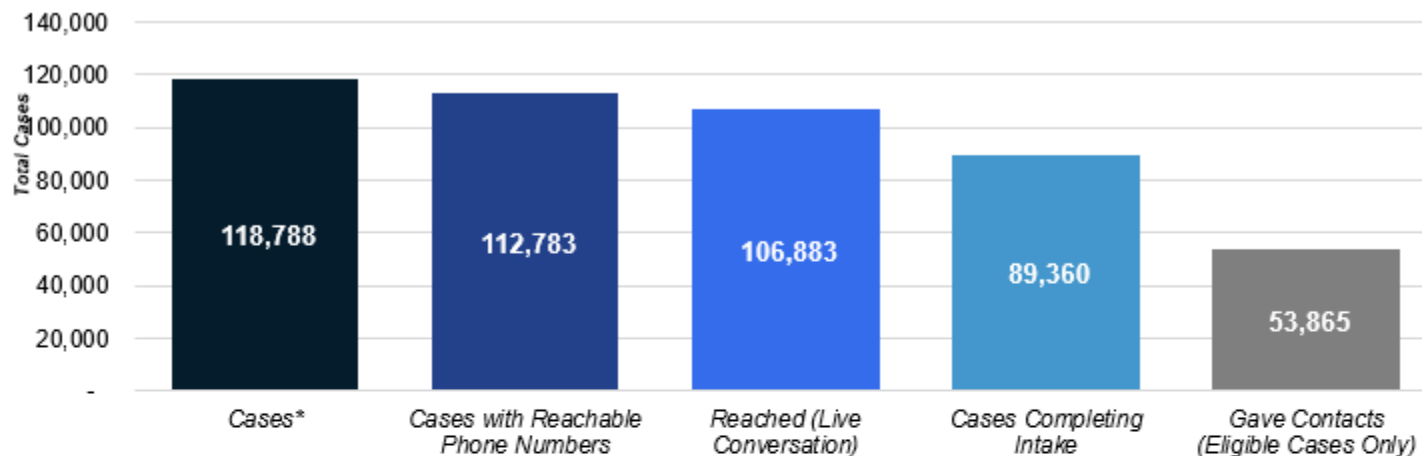
**Percentage of
contacts who report
having NOT left their
home since last time
they spoke with us:**

96%

**Includes symptomatic contacts in reported total cases number.*

***Data is from the two-week period from 11/15-11/28.*

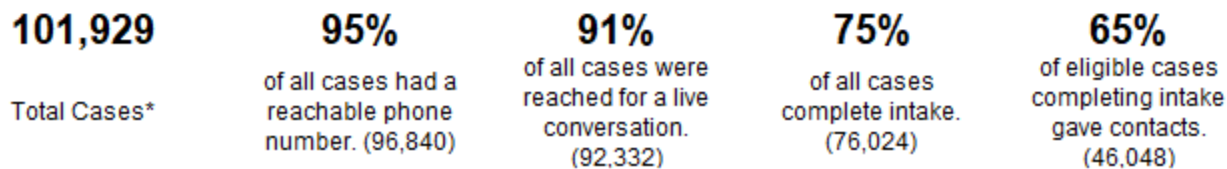
Cumulative Progress through New COVID-19 Cases*



Among cumulative cases as of this week...

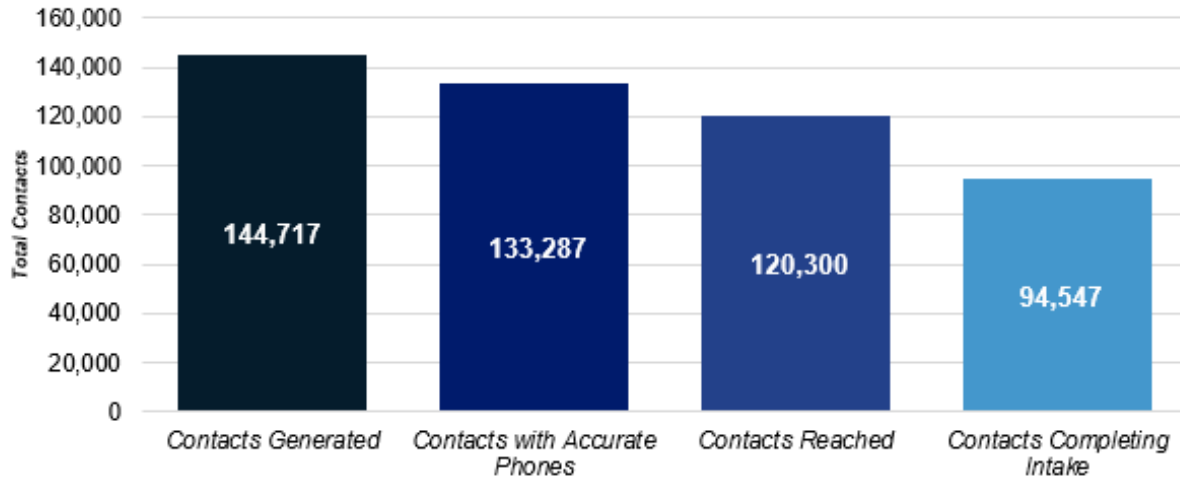


Among cumulative cases as of last week...



* Includes symptomatic contacts in reported total cases number.

Cumulative Progress through New COVID-19 Contacts



Among cumulative contacts as of this week...

144,717

Total Contacts

92%

of all contacts had a reachable phone number.

83%

of all contacts were reached for a live conversation.

65%

of all contacts complete intake.

Among cumulative contacts as of last week...

124,443

Total Contacts

92%

of all contacts had a reachable phone number. (114,815)

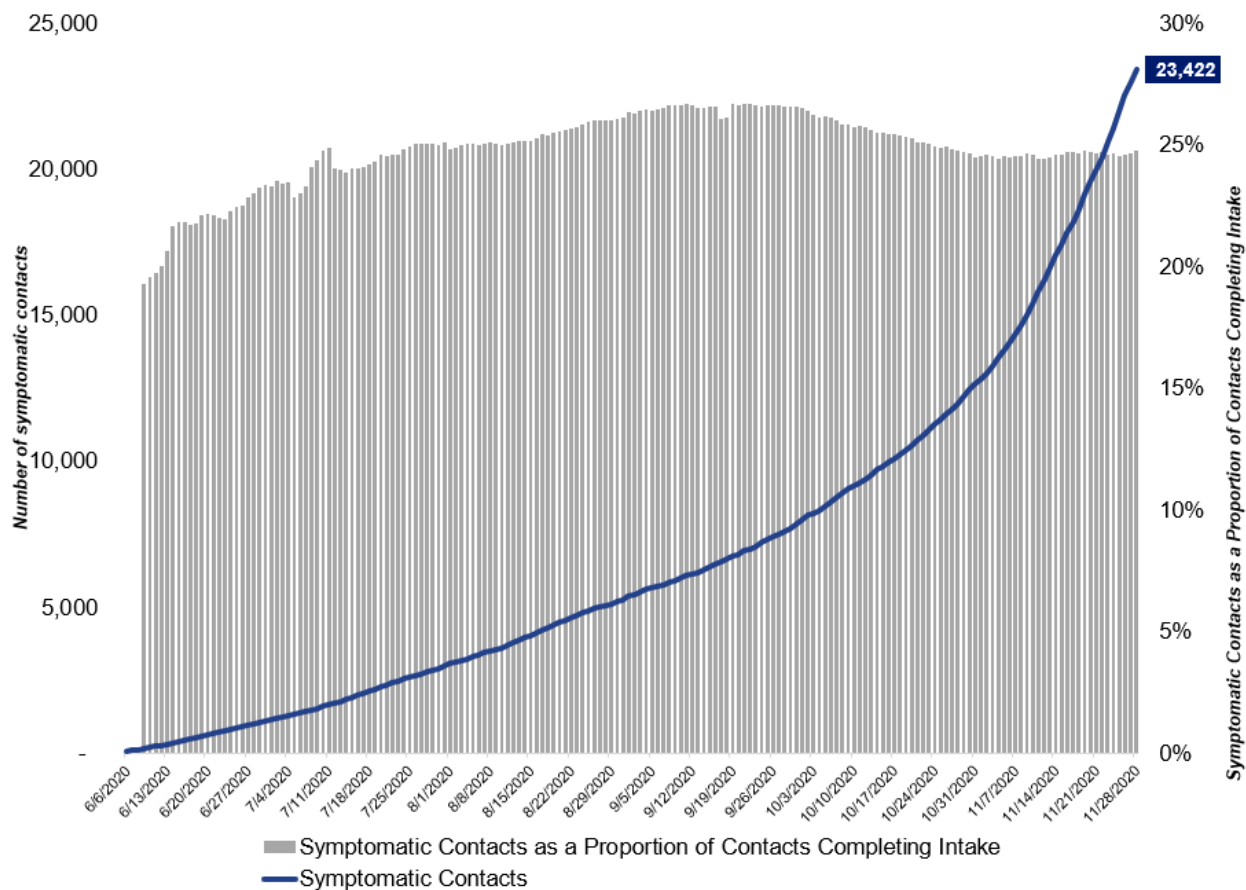
84%

of all contacts were reached for a live conversation. (104,876)

65%

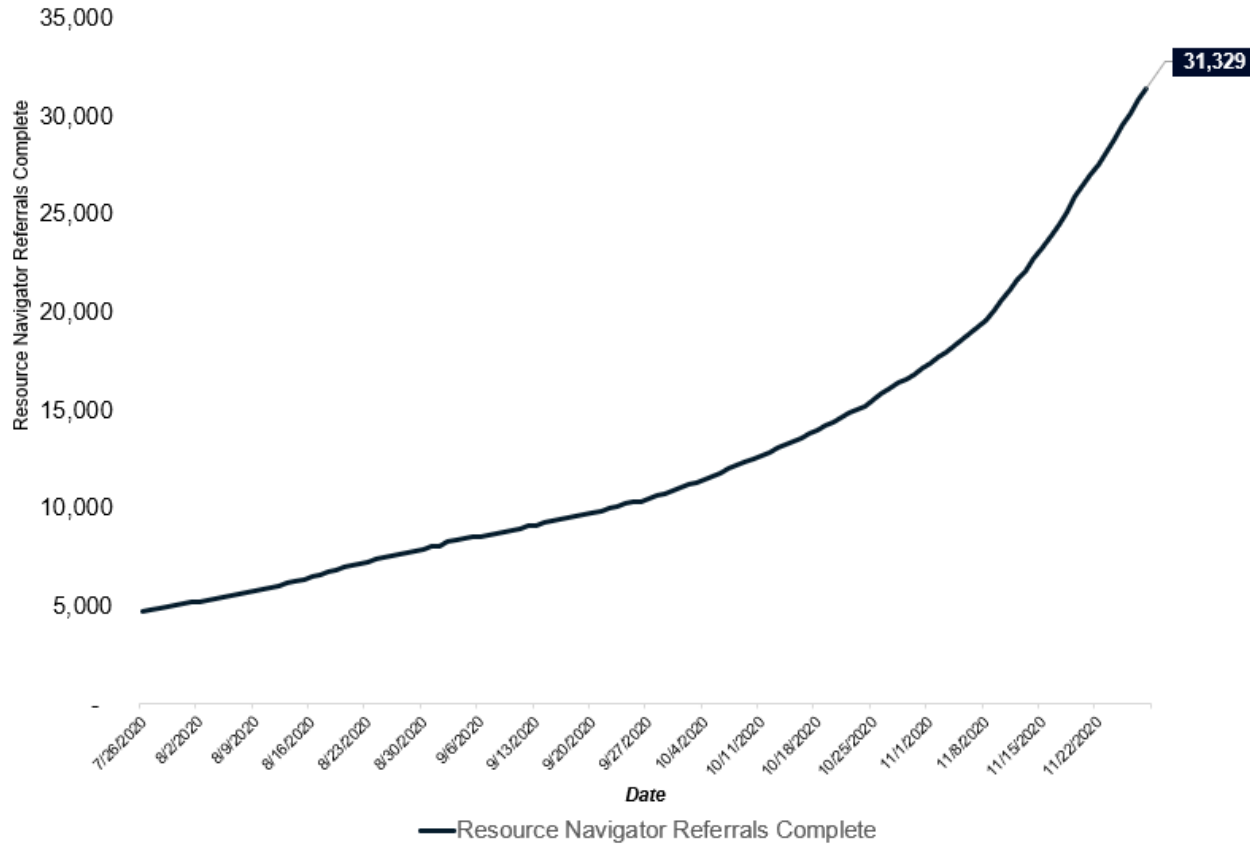
of all contacts complete intake. (80,908)

Cumulative Symptomatic Contacts*



*Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.

Resource Navigator Referrals Complete*



* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.

Hotel Check-ins*

Hotel Check-ins:

3,371

**Data is from 6/1-11/28.*