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 > COVID-19 (Novel Coronavirus)

# COVID-19 (Novel Coronavirus)

## Contact COVID-19 hotline

The State of Georgia has a new COVID-19 hotline. If you believe that you are experiencing symptoms of COVID-19 or have been exposed to the novel coronavirus, please contact your primary care doctor, an urgent care clinic, or your local federally qualified healthcare center. Please do not show up unannounced at an emergency room or health care facility.

Hotline: [\(844\) 442-2681](tel:8444422681)

The Georgia Department of Public Health (DPH) is closely monitoring an outbreak of respiratory illness caused by a novel (new) coronavirus (COVID-19) first identified in Wuhan, Hubei Province, China in December 2019, and regularly coordinating with the Centers for Disease Control and Prevention (CDC). The outbreak continues to grow in China and cases have been identified in a growing number of other [international locations](#), including [the United States](#).

There is now community (person to person) spread in other countries outside of China. There are ongoing investigations to learn more about the virus, how it is transmitted, and how to prevent the spread of disease.

## CDC COVID-19 Guidelines

[About COVID-19](#)  
[Guidance for Healthcare Providers](#)  
[Guidance for Travelers](#)

[Guidance for Travelers](#)  
[Guidance for Businesses](#)  
[Guidance for EMS and 911 PSAPs](#)  
[Guidance For Schools](#)  
[Preventing COVID-19 Spread in Communities](#)  
[Home Isolation and Disease Prevention in Household](#)  
[COVID-19 Travel Advisories](#)  
[Guidance for Clinicians](#)  
[Guidance for Mass Gatherings or Large Community Events](#)  
[Guidance for Long-Term Care Facilities and Nursing Homes](#)  
[What to do if you're sick](#)  
[How to Protect Yourself](#)

Symptoms of COVID-19 may resemble the common cold or seasonal flu, which is a far greater risk this time of year. The best way to prevent infection with any respiratory virus is to use the same preventative strategies used during a normal cold and flu season: get a flu shot, wash hands regularly, cover coughs and sneezes, and stay home when experiencing symptoms of illness until they resolve. It is important to remember that viruses cannot target people from specific populations, ethnicities or racial backgrounds and this type of stigma should be avoided. For more about stigma related to COVID-19 and how to prevent it, please see:

<https://www.cdc.gov/coronavirus/2019-ncov/about/related-stigma.html>.

Persons who have traveled from [affected countries/areas](#) in the past 14 days and have a fever, cough, or difficulty breathing should seek medical care, and should contact their healthcare provider and inform them of their travel history before going in.

DPH is advising healthcare providers statewide to be alert for patients who have traveled from [affected countries/areas](#) and present with a fever and symptoms of respiratory illness. The Department disseminated a detailed medical advisory to healthcare providers about COVID-19 reporting, testing, specimen collection and healthcare infection control recommendations for potential COVID-19 cases.


## Additional COVID-19 Resources

[CDC COVID-19 website](#)

 [COVID-19 General Information Factsheet](#) (1.2 MB)

 [COVID-19 Guidance for Restaurants](#) (64.29 KB)

 [COVID-19 Handwashing Poster](#) (1.17 MB)

 [COVID-19 Information Powerpoint](#) (17.58 MB)

[COVID-19 in Georgia and Beyond Teleconference](#)

 [DPH Contact Guidance](#) (195.17 KB)

 [DPH Isolation Guidance](#) (162.1 KB)

 [Guidance for Georgia Clinicians](#) (1.02 MB)

Healthcare providers who suspect COVID-19 infection in a patient should report them immediately to DPH by calling 1-866-PUB-HLTH (1-866-782-4584) and ask for a Medical Epidemiologist.



## How can we help?

### Call Us

**Main:** [\(404\) 657-2700](tel:4046572700)

[All Contacts](#)

### Visit

2 Peachtree Street, NW  
15th Floor  
ATLANTA, GA 30303

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Monday to Friday, 08:00 a.m. - 05:00 p.m.  
All in Eastern Time Zone

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