

COVID-19 Alert - For the latest information on the novel coronavirus in Kentucky, please visit kycovid19.ky.gov

Ky.gov

CHFS

Search



KENTUCKY
Cabinet for Health and
Family Services



CHFS > Agencies > Department for Public Health > COVID-19

DEPARTMENT FOR PUBLIC HEALTH

COVID-19

GUIDANCE
BY TOPIC

HEALTHCARE
PROVIDERS

COVID-19 Hotline (800) 722-5725

The COVID-19 hotline is a service operated by the healthcare professionals at the KY Poison Control Center who can provide advice and answer questions. Please be patient as we are handling a high volume of calls and want to give everyone the time they deserve, including patients calling with poison emergencies.

Please note: COVID-19 is a reportable disease in Kentucky



The Kentucky Department for Public Health (KDPH) is responding actively to the COVID-19 situation. Our State Health Operations Center is operating at Level 1, its highest activation level. This respiratory disease was first detected in a Kentucky resident on March 6, 2020.

For the latest information and prevention updates, visit the [Centers for Disease Control and Prevention 2019 novel coronavirus site](#)

Healthcare providers, laboratories, and local public health professionals, visit the [COVID-19 Healthcare Providers and Laboratory Services site](#) for the most current guidance.

[Gov. Andy Beshear's Communications Office](#) (news releases, other advisories)

[Gov. Andy Beshear's YouTube Channel](#) - all posted news conference videos. You can view livestream events here.

[KDPH YouTube Channel](#) - all KDPH-produced video

When To Seek Care

To ensure the sickest people receive care, help minimize the spread of infection and maintain resources, please follow the guidelines below when considering whether to seek medical care.

Stay home

If you are worried-well, **please stay home.**

Going to a hospital or doctor's office adds to a higher concentration of people and further overwhelms medical staff.



Call for advice

If you are ill, **but would not have sought care** if not for COVID-19, do not seek care at an ER, hospital or doctor's office.

If you want advice, **call the Kentucky state hotline (1-800-722-5725) or call your local healthcare provider.**

Seek care

If you are **sick and feel you have an emergency**, please call your doctor or **seek medical care.**

Hospitals and medical staff across the commonwealth stand ready to serve you.



Please visit kycovid19.ky.gov for the latest updates on COVID-19 in Kentucky or call the Kentucky state hotline at **1-800-722-5725**

If you have developed a fever or respiratory symptoms and believe you have had exposure to a known case or traveled to an area with community spread, isolate yourself from others in your home and contact your healthcare provider or [local health department](#) to describe your symptoms and any recent travel before you go to the healthcare facility.

Hand Hygiene

Everyone can help prevent the spread of illness by washing their hands properly. Make handwashing a healthy habit. For more information, visit the [Center for Disease Control Prevention handwashing site](#).

Community Guidance

Social distancing is key to keeping Kentuckian's safe. It is essential that Kentuckian's participate in the following social distancing activities:

- It is advised that all community gatherings be cancelled
- All 172 school districts, the Kentucky School for the Blind and Kentucky School for the Deaf will close
- Avoid all non-essential travel. Do not fly. Do not participate in cruise travel.
- Recommend the temporary closure of senior centers to help halt the spread of the virus for those most vulnerable
- All state prisons are closed to visitors
- Recommend businesses to utilize telecommuting and allow employees to work from home if possible

- State boards and commissions have canceled any scheduled in-person meetings and instead will use video teleconference technology
- Hospitals are asked to cease elective procedures

This guidance will continue to change as circumstances warrant.

KDPH Updates

Kentucky Coronavirus Monitoring

Number Tested: 254

Positive: 20

Note: These figures are updated daily at 4 p.m. Eastern time and reflect all cases reported to KDPH as of that time.

Kentucky's Response to COVID-19

[Novel Coronavirus \(COVID-19\) Guidance for Kentucky Residents](#) 

[Recommendations for Kentucky Senior Centers](#) 

[Coronavirus \(COVID-19\) Guidance for Correctional Facilities](#) 

[Coronavirus \(COVID-19\) Visitation Guidance for Long-Term Care Facilities](#) 

[Self Isolation and Home Quarantine Guidance](#) 

[Social Distancing for COVID-19](#) 

[KY State Employees - Protocols for coronavirus \(COVID-19\)](#) 

[Kentucky Department of Education COVID-19](#)

Contact Information

Commonwealth of Kentucky

Cabinet for Health and Family Services

[Contact](#) [Site Map](#) [Pages](#) [Información en Español](#) [Civil Rights / Derechos Civiles](#)

[Policies](#) [Security](#) [Disclaimer](#) [Accessibility](#)



© 2017 Commonwealth of Kentucky. All rights reserved.

Kentucky.gov