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COVID-19 Hotline (800) 722-5725

The COVID-19 hotline is a service operated by the healthcare professionals at the KY Poison Control Center who can provide advice and answer questions. Please be patient as we are handling a high volume of calls and want to give everyone the time they deserve. For general information, please review the website prior to calling the hotline. Guidance is being added as it becomes available.





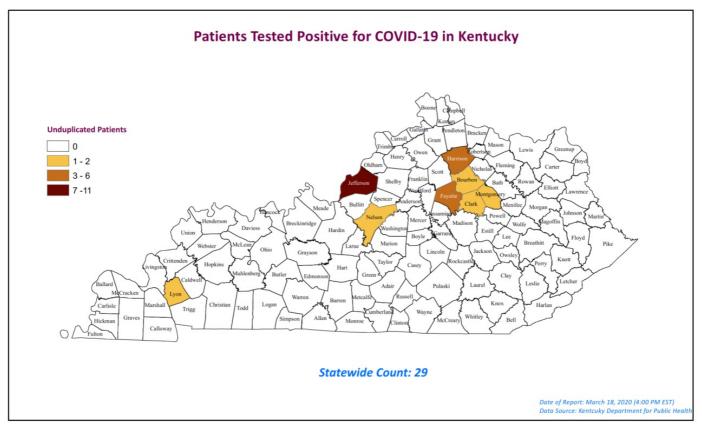


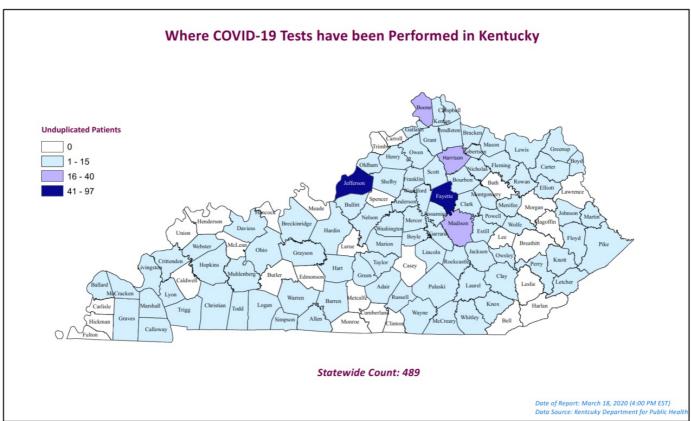
GUIDANCE BY TOPIC

HEALTHCARE PROVIDERS

Please note: COVID-19 is a reportable disease in Kentucky









The Kentucky Department for Public Health (KDPH) is responding actively to the COVID-19 situation. Our State Health Operations Center is operating at Level 1, its highest activation level. This respiratory disease was first detected in a Kentucky resident on March 6, 2020.

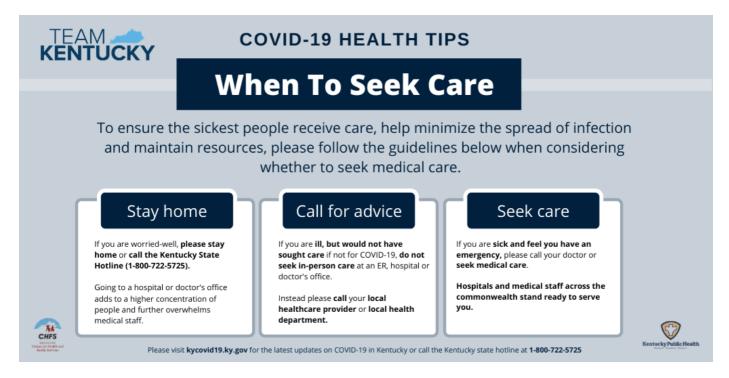
For the latest information and prevention updates, visit the Centers for Disease Control and Prevention 2019 novel coronavirus site

COVID-19 Healthcare Providers and Laboratory Services site for the most current guidance.

Gov. Andy Beshear's Communications Office (news releases, other advisories)

Gov. Andy Beshear's YouTube Channel - all posted news conference videos. You can view livestream events here.

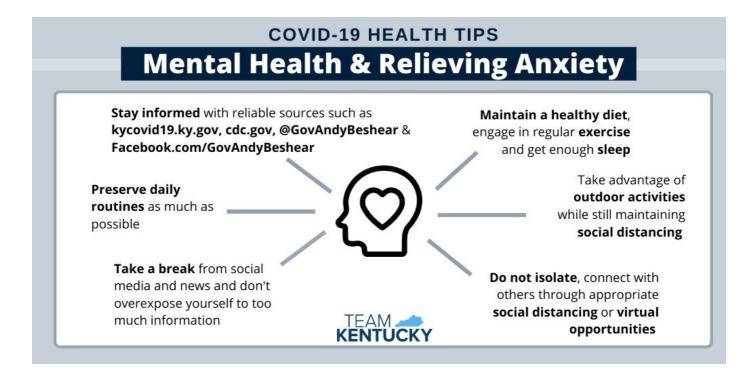
KDPH YouTube Channel - all KDPH-produced video



If you have developed a fever or respiratory symptoms and believe you have had exposure to a known case or traveled to an area with community spread, isolate yourself from others in your home and contact your healthcare provider or local health department to describe your symptoms and any recent travel before you go to the healthcare facility.

Mental Health and Relieving Anxiety

Uncertainty leads to anxiety. Follow these tips to maintain your mental health & reduce anxiety. Please seek professional help if needed. For more information, visit the CDC guidance for managing anxiety and stress.



Community Guidance

Social distancing is key to keeping Kentuckians safe. It is essential that Kentuckian's participate in the following social distancing activities:

- It is advised that all community gatherings be cancelled
- All 172 school districts, the Kentucky School for the Blind and Kentucky School for the Deaf will close
- Avoid all non-essential travel. Do not fly. Do not participate in cruise travel.
- Recommend the temporary closure of senior centers to help halt the spread of the virus for those most vulnerable
- All state prisons are closed to visitors
- Recommend businesses to utilize telecommuting and allow employees to work from home if possible
- State boards and commissions have canceled any scheduled in-person meetings and instead will use video teleconference technology
- Hospitals are asked to cease elective procedures

This guidance will continue to change as circumstances warrant.

KDPH Updates What to do if you are sick

Flattening the curve

Current as of March 18, 2020 at 4 p.m. Eastern time

Kentucky Coronavirus Monitoring

Number Tested: 489

Positive: 29

Note: These figures are updated daily at 4 p.m. Eastern time and reflect all cases reported to KDPH as

of the that time.

Kentucky's Response to COVID-19

COVID-19 Related Actions taken by Gov. Andy Beshear

Order- Outlining Specific Steps for Public-facing Businesses

Memo- Amended Cancellation of In-Person Services to the Public

Order- Restaurant and Bar Closures

Guidance for Limiting In-person Services at Family Support Offices

Recommendations for Kentucky Senior Centers

FMCSA Emergency Declaration- March 13, 2020

Guidance for Kentucky Community- and Faith- Based Organizations

Novel Coronavirus (COVID-19) Guidance for Kentucky Residents

Coronavirus (COVID-19) Guidance for Correctional Facilities

Coronavirus (COVID-19) Visitation Guidance for Long-Term Care Facilities

Self Isolation and Home Quarantine Guidance

Social Distancing for COVID-19

KY State Employees - Protocols for coronavirus (COVID-19)

Kentucky Department of Education COVID-19

Resources

Do not enter if sick sign

Do not enter if sick sign - Spanish

Updated on March 18th, 2020 05:09PM

Cabinet for Health and Family Services

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