

## COVID-19 Hotline (800) 722-5725

The COVID-19 hotline is a service operated by the healthcare professionals at the KY Poison Control Center who can provide advice and answer questions. Please be patient as we are handling a high volume of calls and want to give everyone the time they deserve. For general information, please review the website prior to calling the hotline. Guidance is being added as it becomes available.

### FOR GENERAL INQUIRIES

Please send an emails to [KYcovid19@ky.gov](mailto:KYcovid19@ky.gov). Please be patient as we handle a high volume of emails.

**Current as of April 23, 2020 at 5 p.m. Eastern time**

#### Kentucky Coronavirus Monitoring

Number Tested: 42,844

Positive: 3,481

Deaths: 191

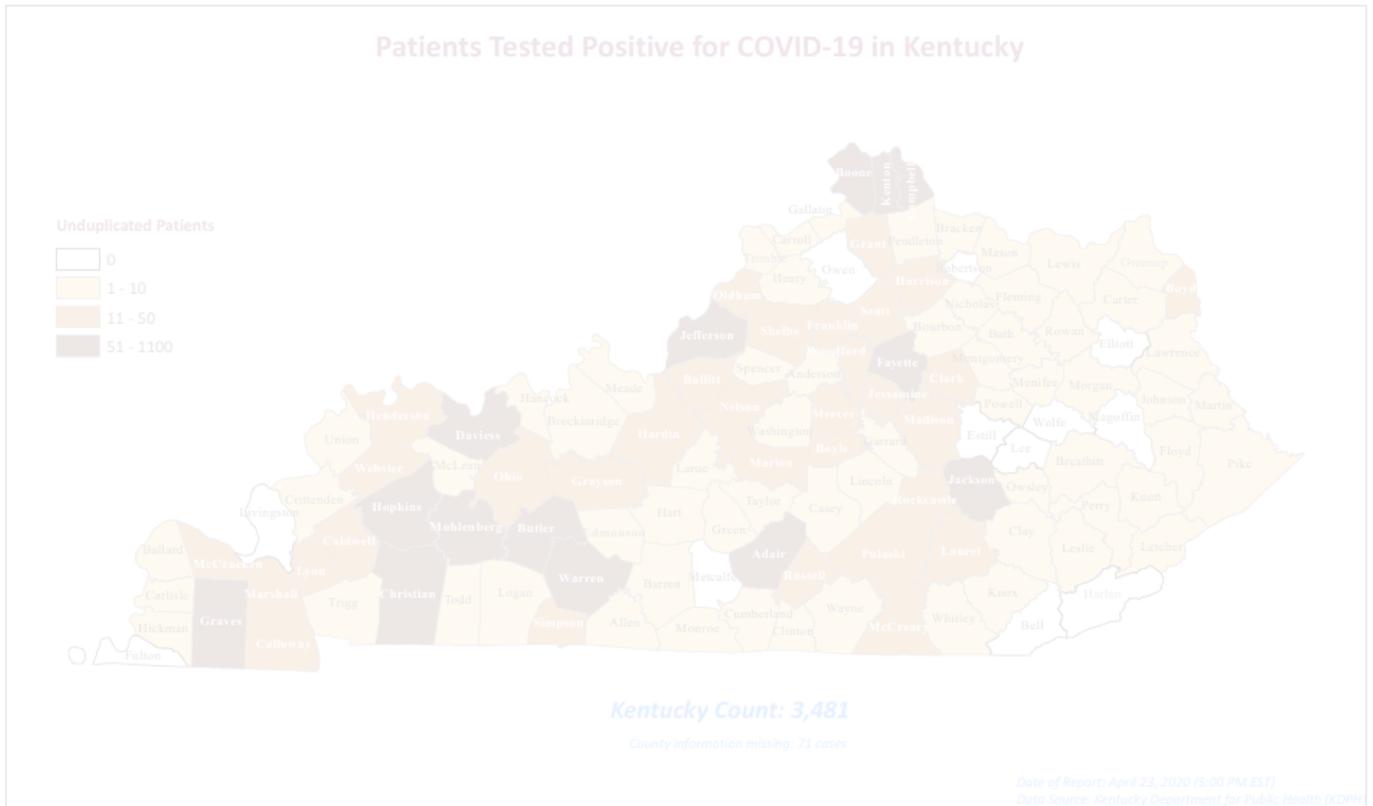
**Note:** Data includes confirmed cases of COVID-19 reported to KDPH.

[Long Term Care Facilities Update](#)

### Drive-thru Testing New

Team Kentucky has partnered with entities across the commonwealth to open drive-thru COVID-19 testing to all Kentuckians.

[LEARN MORE](#)



## Interactive Maps NEW

View Confirmed Cases, Cases by County, Cases by Sex, Cases by Age Group, Confirmed Deaths, Deaths by Sex and Deaths by Age Group.

Desktop Dashboard

Mobile Dashboard

**In the event of a discrepancy between case confirmations, please note [kycovid19.ky.gov](http://kycovid19.ky.gov) is reporting confirmed cases by the Kentucky Department of Public Health (KDPH). We are working diligently to confirm cases as they are reported to KDPH.**

## The Team Kentucky Fund

Governor Andy Beshear invites all Kentuckians to make a tax deductible donation to the Team Kentucky Fund. This fund provides assistance to Kentuckians who have been severely financially impacted by the COVID-19 emergency.

DONATE

## COVID-19 Related Actions taken by Gov. Andy Beshear

Daily actions and executive orders can be found [here](#).

[Learn More](#)

### KYSAFER

Report observations of non-compliance with the restrictions on workplace and public gathering.

[View Reporting Options](#)

### TeleHealth

Promoting, advocating and supporting telehealth adoption across the Commonwealth

[Learn More](#)

### Donate PPE

Please complete the form below if you have any supplies to support Kentucky's COVID-19 response.

[Donate Now!](#)

[888-GIVE-PPE](#)

### Price Gouging

Information regarding possible price gouging, contact the Office of the Attorney General Consumer Protection Branch.

[Report Online](#)

[888-432-9257](#)

### Healthy at Work **NEW**

Submit a proposal to reopen your business

[Learn More](#)

## Phase 1 Healthcare Service Reopening

Dr. Stack's presentation about Phase 1 Healthcare Services Reopening.

[View Presentation](#)



The Kentucky Department for Public Health (KDPH) is responding actively to the COVID-19 situation. Our State Health Operations Center is operating at Level 1, its highest activation level. This respiratory disease was first detected in a Kentucky resident on March 6, 2020.

## Resources

Kentucky's Response to COVID-19



### COVID-19 Related Actions taken by Gov. Andy Beshear

Daily actions and executive orders can be found [here](#).

[Learn More](#)

[Gov. Andy Beshear's Communications Office](#) (news releases, other advisories)

[Gov. Andy Beshear's YouTube Channel](#) - all posted news conference videos. You can view livestream events here.

[CHFS COVID-19 Resources](#) - you'll find information and links to resources related to CHFS agency response to COVID-19 and its impact on our programs, services and the people we serve.

The Office of Inspector General is the regulatory and licensing agency for all health care, day care and long-term and child adoption/child-placing agencies in the commonwealth. Visit

[Social Distancing for COVID-19](#)

[Self Isolation and Home Quarantine Guidance](#)

[Recommendations for Kentucky Senior Centers](#)

[Coronavirus \(COVID-19\) Guidance for Correctional Facilities](#)

[Memo- Amended Cancellation of In-Person Services to the Public](#)

[Coronavirus \(COVID-19\) Visitation Guidance for Long-Term Care Facilities](#)

[FMCSA Emergency Declaration- March 13, 2020](#)

[COVID-19 Graphics](#)



[Guidance by Topic](#)



## Preventing COVID-19 Spread in Communities

For the latest information and prevention updates, visit the [Centers for Disease Control and Prevention 2019 novel coronavirus site](#)

Kentucky Department for Public Health recommends following the CDC Guidelines for preventing COVID-19 spread in communities.

[At home](#)

[At work](#)

[K-12 Schools and Childcare programs](#)

[Colleges and Universities](#)

[Healthcare settings](#)

[Pregnant women and children](#)

[Those at risk for serious illness from COVID-19](#)

[Large events and gatherings](#)

[Homeless shelters](#)

[First responders](#)

[Reducing stigma](#)

[Guidance for Kentucky Community- and Faith- Based Organization](#)

[Social Distancing while in Recovery](#)

## Protect Yourself and Your Family

Kentucky Department for Public Health wants you to protect yourself and your family.

Prepare yourself, your family and your community

CDC Talking with children about coronavirus

Get your home ready

Resources for the home

Talking to Children about COVID-19: A Parent Resource

Caring for Someone at Home

## Cleaning and Disinfecting

Kentucky Department for Public Health recognizes CDC recommendations for cleaning and disinfecting.

How to clean and disinfect

General household cleaning and disinfecting

After suspected or confirmed exposure

During isolation of someone with suspected or confirmed COVID-19

## About COVID-19

How it spreads

Symptoms

Prevention and Treatment

Stigma and COVID-19

What to do if you are sick

Frequently asked questions

## Latest Updates from the CDC

Cases in the U.S.

Global locations with COVID-19

Risk assessment

Newest KDPH Guidance



Guidance on Cloth Face Masks

Guidance for restaurants and employees

Mental Health and Relieving Anxiety



Services



**During the COVID-19 State of Emergency, individuals who need special healthcare**

coverage should click here [Healthcare Coverage Application](#). This coverage is temporary and ends on 6/30/2020 unless you submit an application for regular Medicaid. For application help, contact an application assister through the [Application Assister Web Page](#) or call the Kentucky Healthcare Customer Service line toll-free at (855) 459-6328. For a listing of participating medical providers please access the [Kentucky Medicaid Provider Directory](#). If you have questions or need more information about a participating provider, you can call 1-800-635-2570.

[How to file an unemployment insurance claim if you have lost a job or are sick due to COVID-19](#)

Individuals may apply for Medicaid by calling the Kentucky Healthcare Customer Service line toll-free at (855) 459-6328, contacting an application assister through the [Kentucky Health Benefit Exchange website](#), visiting the [Benefind website](#) or by calling the DCBS Call Center toll free at (855) 306-8959.

#### [KY Medicaid COVID - 19 Information](#)

Individuals may apply for the *Supplemental Nutrition Assistance Program (SNAP)*, formerly known as food stamps, by visiting the [Benefind website](#) or by calling the DCBS Call Center toll free at (855) 306-8959.

To see if you might be eligible for WIC, visit: [WIC Screening Tool](#). If you think you might be eligible, contact your [local health department](#) for more information on enrolling.

Healthcare Providers



### **Medical Reserve Corps Recruitment**

Become a volunteer- [Learn More about Medical Reserve Corps \(MRC\) Sign up to volunteer here.](#)

The COVID-19 response in Kentucky involves stakeholders at every level of the healthcare system. The following documents and links reflect the most current guidance for healthcare providers, laboratories and local public health.

## COVID-19 Case Reporting

[Person Under Investigation \(PUI\) Case Reporting Instructions and Form](#)

[EPID 200 Kentucky Reportable Disease Form](#)

## Healthcare Providers and Lab (KDPH)

[Regional Non-Congregate Shelter Sites Fact Sheet](#) **New**

[Non-Congregate Shelter Screening Process](#) **New**

[Non-Congregate Shelter Standards of Conduct Agreement](#) **New**

[E-kit Order](#) **New**

[COVID-19 PPE Request Fact Sheet](#)

[Optimization of PPE](#)

[CDC Guidance for Certifying COVID-19 Deaths](#)

[Guidance for Healthcare Workers Returning to Work](#) **Updated**

[Rehabilitative Services and COVID-19](#)

[Controlled Substance Prescribing \(KBML\)](#)

[Elective Healthcare Services](#)

[Guidance for Acute Healthcare Facilities in response to COVID-19](#)

[Guidance for Long-term Care Facilities in response to COVID-19](#)

[Guidance to Healthcare Providers regarding COVID-19 State Laboratory Testing](#)

[COVID-19 Health Advisory Update and Clinical Guidance](#)

[Guideline for Conservation of Respiratory Protection Resources](#)

[KDPH Division of Laboratory Services](#)

## Healthcare Providers and Laboratories

[COVID-19: Deaf and Hard of Hearing Communication Access Recommendations for the Hospital](#)

[SAMHSA OTP Guidance](#): SAMHSA issued guidance allowing states with and without emergency declarations to allow Opioid Treatment Programs (OTPs) to provide 28 days of take-home

medication to stable patients and 15 days of medication to less stable patients whom the OTP believes can responsibly manage this amount of medication.

**SAMHSA 42 CFR Part 2 Guidance:** SAMHSA issued guidance which allows providers to share patient SUD diagnosis information that would normally be protected under 42 CFR Part 2 in instances of a bona fide medical emergency. Usage of the medical emergency exception must be documented by providers.

**CMS Guidance to Catastrophic Coverage Plans:** CMS issued an FAQ clarifying that catastrophic coverage plans must include coverage of COVID-19 diagnosis and treatment under the Essential Health Benefits. CMS will waive enforcement actions against any such plan which provides COVID-19 services before patients pay the plan's deductible, and encourages plans and states to provide such pre-deductible coverage.

[Update and Interim Guidance on Outbreak of COVID-19](#)

[Evaluating and Reporting Persons Under Investigation](#)

[Interim Infection Prevention and Control - Cases Confirmed or Under Investigation in Healthcare Settings](#)

[Interim Risk Assessment and Public Health Management - Travel-related or community transmission cases](#)

[COVID-19 Risk Assessment and Public Health Management Decision Making Flow Chart](#)

[Healthcare Infection Prevention and Control FAQs for COVID-19](#)

[Frequently Asked Questions About Personal Protective Equipment](#)

[Strategies for Optimizing Supply of N95 Respirators](#)

[Information for Laboratories](#)

[Interim U.S. Guidance for Risk Assessment and Public Health Management of Healthcare Personnel with Potential Exposure in a Healthcare Setting to Patients with COVID-19](#)

[Interim Guidance for Implementing Home Care of People Not Requiring Hospitalization for 2019 Novel Coronavirus \(2019-nCoV\)](#)

[COVID-19 Resources for Children](#)



## KDPH Updates

### KET interview with Dr. Stack - April 13

**Face Covering Tutorial**

**Guidance on Face Covers** **New**

**COVID-19 Prevention Tips in ASL**

**ASL Mental Health**

**KDPH Archived Videos**

# Kentucky State Agencies Respond to COVID-19

[Kentucky Department of Education](#)

[Finance and Administration Cabinet](#)

[Kentucky Labor Cabinet](#)

[Governor's Office of Agricultural Policy](#)

[Kentucky Commission on the Deaf and Hard of Hearing \(KCDHH\)](#)

[KCDHH COVID-19 Updates](#)

[KDPH Food Safety Branch](#)

## Other Resources

[Do not enter if sick sign](#)

[Do not enter if sick sign - Spanish](#)

[Grocery Store Signage for Customers](#)

[Grocery Store Social Distancing Signage](#)

[Grocery Store Signage for Staff](#)

[FDA: Food Safety and the Coronavirus Disease 2019](#)

For COVID-19 information in multiple languages, visit  
[Resources in 150+ Languages \(Source: Endangered Language Project\)](#)

Updated on April 24th, 2020 10:29AM

[Cabinet for Health and Family Services](#)

[Policies](#) [Security](#) [Disclaimer](#) [Accessibility](#)