

March 20, 2020 | 7:45 am

Information on Novel Coronavirus

Governor Cuomo is urging all New Yorkers to stay at home as much as possible and to keep a safe distance of 6 feet from others in public spaces to reduce the spread of Coronavirus.



Department of
Health

Have a Question? Call the Novel Coronavirus Hotline 24/7 at 1-888-364-3065

[Information for Providers](#)

Novel Coronavirus (COVID-19)



Protect Yourself and Your Family

Stay home and Keep a Safe Distance from others in public. It's the only way to help slow the spread of Coronavirus.

▶ WATCH VIDEO

SYMPTOMS

LAST UPDATED: MARCH 20, 2020 7:45AM

What You Need to Know

- Governor Cuomo signed an executive order mandating businesses that rely on in-office personnel to decrease their in-office workforce by 75%.
- Exemptions from the order will include shipping, media, warehousing, grocery and food production, pharmacies, healthcare providers, utilities, banks and related financial institutions.
- The Department of Financial Services has issued a new directive to New York State mortgage servicers to provide 90-day mortgage relief to mortgage borrowers impacted by the novel coronavirus.
- Retail shopping malls, amusement parks and bowling alleys to close by 8 PM Thursday in New York, New Jersey, Connecticut and Pennsylvania.
- Governor Cuomo signed the bill guaranteeing job protection and pay for New Yorkers who have been quarantined as a result of novel coronavirus.
- Governor Cuomo signed an executive order directing all schools in New York to close by Wednesday, March 18 for two weeks ending April 1.
- Casinos, gyms, theaters are closed until further notice. Bars and restaurants are closed, but takeout can be ordered during the period of closure.
- New York State is waiving all park fees in state, local and county parks.
- Testing is free for all eligible New Yorkers as ordered by a health care provider.
- Your [local health department](#) is your community contact for COVID-19 concerns.

LATEST NEWS

[Sign up for email updates from New York State with critical information on the Coronavirus pandemic.](#)





[Businesses Required to Decrease In-Office Workforce by 75%](#)

Governor Cuomo signed an executive order mandating businesses that rely on in-office personnel to decrease their in-office workforce by 75 percent. This follows the Governor's directive yesterday that all businesses implement work-from-home policies.

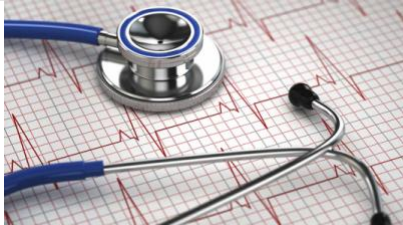
[?](#) [READ MORE](#)



[Paid Sick Leave for COVID-19 Impacted New Yorkers](#)

Guaranteeing job protection and pay for New Yorkers who have been quarantined as a result of novel coronavirus, or COVID-19.

[?](#) [ABOUT THE BENEFITS](#)



[Call for Health Professionals](#)

In the event that the COVID-19 crisis worsens, we need the help of qualified health professionals to supplement our hospital capacity on a temporary basis.

[?](#) [COMPLETE THE QUESTIONNAIRE](#)

HELP STOP THE SPREAD OF THE NOVEL CORONAVIRUS

Protect Yourself and Others

Practice Social Distancing

Even if you feel well, stay at home as much as possible. In public, keep at least 6 feet distance from others. Avoid unnecessary appointments.

Wash Your Hands. Cover Your Cough

Cover your cough and sneezes. Use your elbow or a tissue. Avoid touching your eyes, nose and mouth.

Take Caution with New Yorkers At-Risk

Take special caution to avoid exposing the elderly and people with underlying health conditions. Avoid visiting those most at risk, call instead. Offer help with groceries and other goods.

MAKE A PLAN & BE
PREPARED



Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

[?](#) WHAT TO LOOK FOR



COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

OVERVIEW



MOBILE TESTING



PROTOCOL FOR TESTING



[?](#) LEARN MORE



Know Your Rights

The health and safety of New Yorkers is the top priority, co-pays for telehealth visits have been waived.

TESTING



INSURANCE



UNEMPLOYMENT



[LEARN MORE](#)

PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

Mandatory and
Precautionary
Quarantine

Large Gatherings

Healthcare Providers

Nursing Homes

Schools

COUNTY-BY-COUNTY BREAKDOWN OF POSITIVE CASES AROUND NEW YORK STATE

Governor confirmed 1,769 additional cases of novel coronavirus, bringing the statewide total to 4,152 confirmed cases in New York State.

[VIEW CONFIRMED
CASES](#)

CLEANING & DISINFECTING



[Interim Guidance for Houses of Worship](#)



[Interim Guidance for Public and Private Facilities](#)



[Interim Guidance for Schools](#)



[Interim Guidance for Food Manufacturing Facilities or Food...](#)



[Interim Guidance for Non-Healthcare Settings](#)



[Interim Guidance for Public Transportation](#)



[Interim Guidance for Retail Stores](#)



[DEC List of Products to Disinfect COVID-19](#)

STAY INFORMED

DEPARTMENT OF
HEALTH

LIST OF NYS COUNTY HEALTH
DEPARTMENTS

CENTERS FOR DISEASE CONTROL &
PREVENTION


ABOUT

Howard Zucker, M.D., Commissioner
Contact
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