

# Contact Tracing Program Performance Over Time

## *Program Goals*

**90%**

*of all cases reached*

**75%**

*of all cases  
complete intake*

**75%**

*of all contacts  
complete intake*

## *Cumulative Results*

**91%**

*of all cases reached*

**69%**

*of all cases  
complete intake*

**56%**

*of all contacts  
complete intake*

## *Last 2 Week Period (8/23 – 9/5)*

**93.3%**

*of all cases reached*

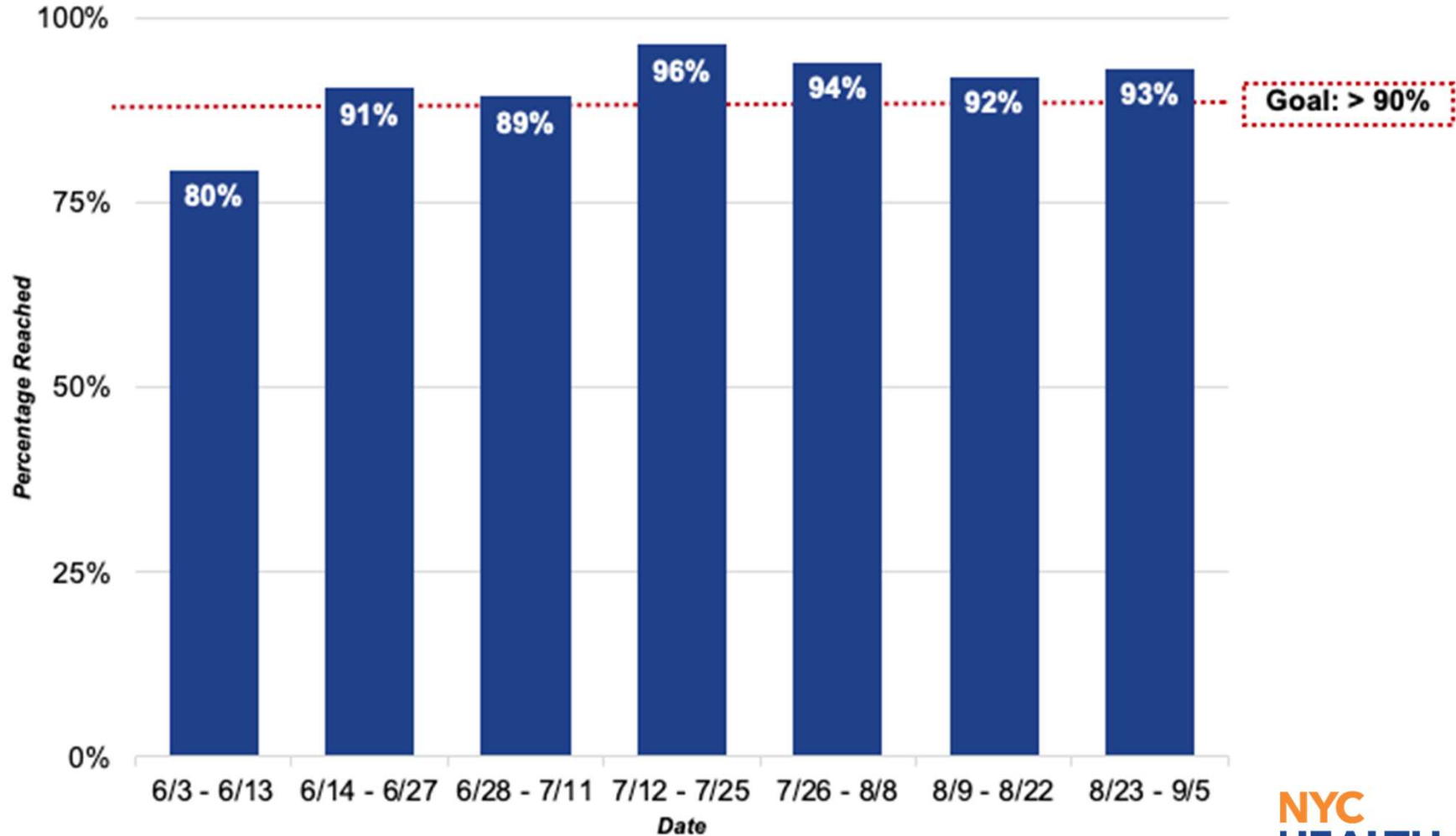
**76.5%**

*of all cases  
complete intake*

**59.8%**

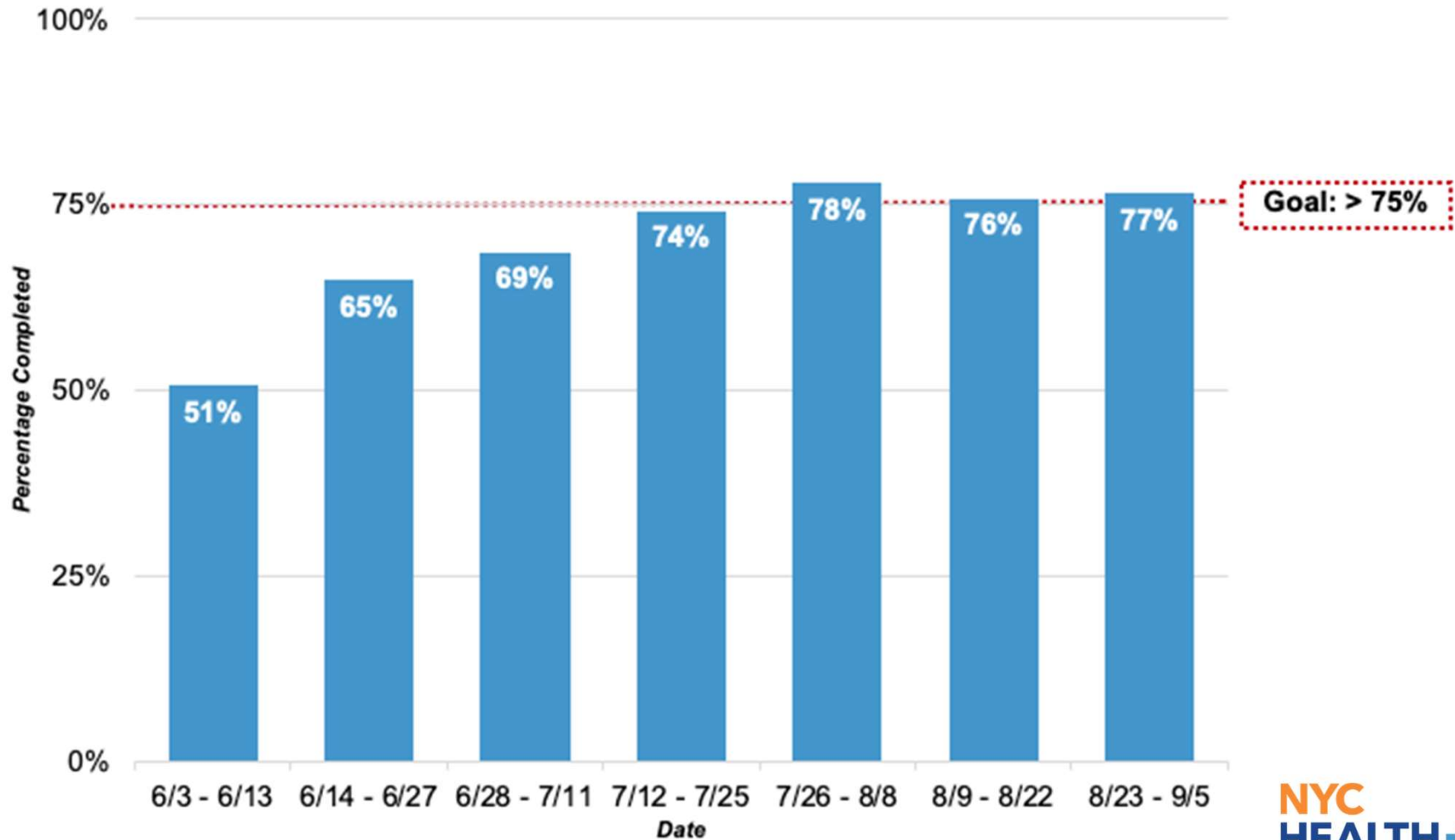
*of all contacts  
complete intake*

# Cases Reached



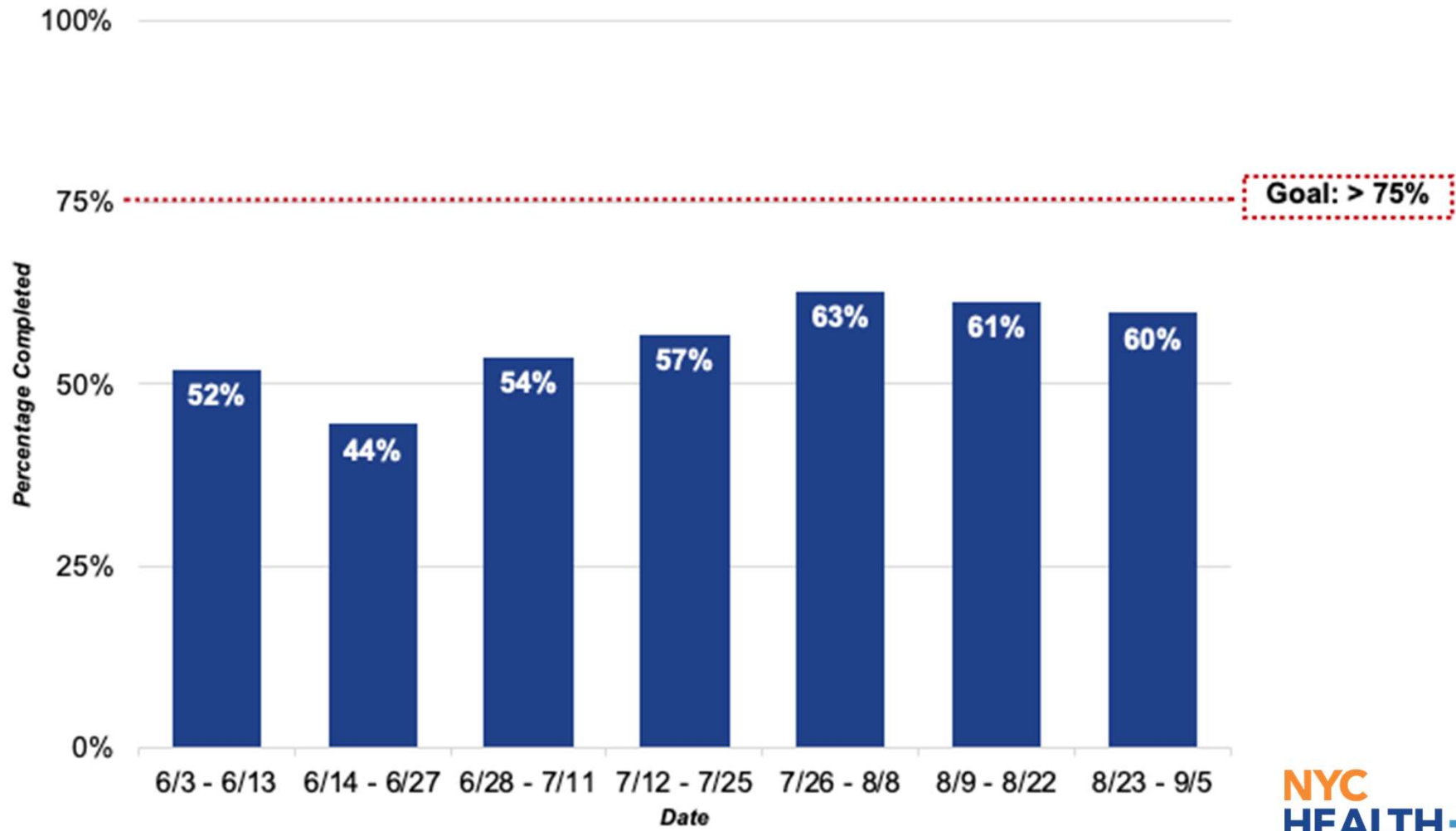
Percentage calculated as Total Cases Reached divided by Total New Cases during time two week time period.

# Intake Complete Among All Cases



Percentage calculated as Total Cases who Completed Intake divided by Total New Cases during time two week time period.

# Intake Complete Among All Contacts



Percentage calculated as Total Contacts who Completed Intake divided by Total New Contacts during time two week time period.

# Isolation and Quarantine Compliance

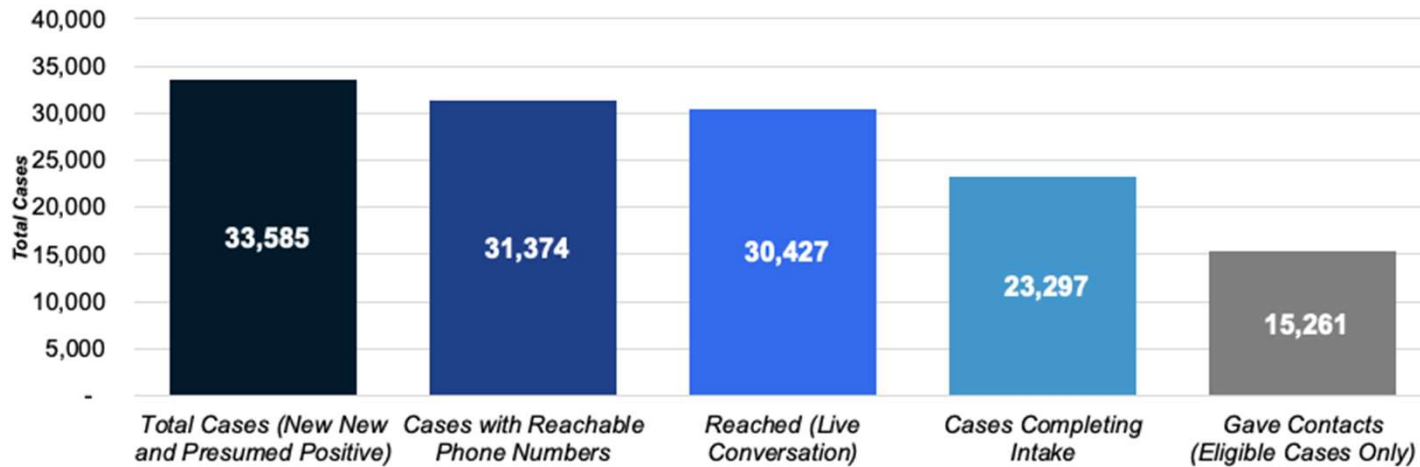
**Percentage of cases who report having NOT left their home since last time they spoke with us:**

**96%**

**Percentage of contacts who report having NOT left their home since last time they spoke with us:**

**93%**

# Cumulative Progress through New COVID-19 Cases



## Among cumulative cases as of this week...

**33,585**

Total Cases

**93%**

of all cases had a reachable phone number.

**91%**

of all cases were reached for a live conversation.

**69%**

of all cases complete intake.

**70%**

of eligible cases completing intake gave contacts.

## Among cumulative cases as of last week...

**31,305**

Total Cases

**93%**

of all cases had a reachable phone number. (29,174)

**90%**

of all cases were reached for a live conversation. (28,288)

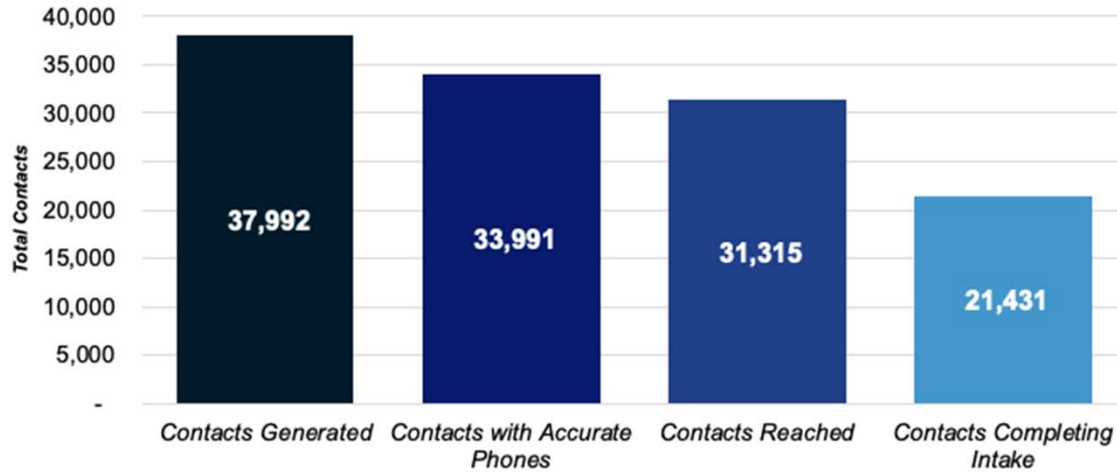
**69%**

of all cases complete intake. (21,552)

**71%**

of eligible cases completing intake gave contacts. (14,177)

# Cumulative Progress through New COVID-19 Contacts



## *Among cumulative contacts as of this week...*

**37,992**

Total Contacts

**89%**

of all contacts had a reachable phone number.

**82%**

of all contacts were reached for a live conversation.

**56%**

of all contacts complete intake.

## *Among cumulative contacts as of last week...*

**35,100**

Total Contacts

**89%**

of all contacts had a reachable phone number. (31,287)

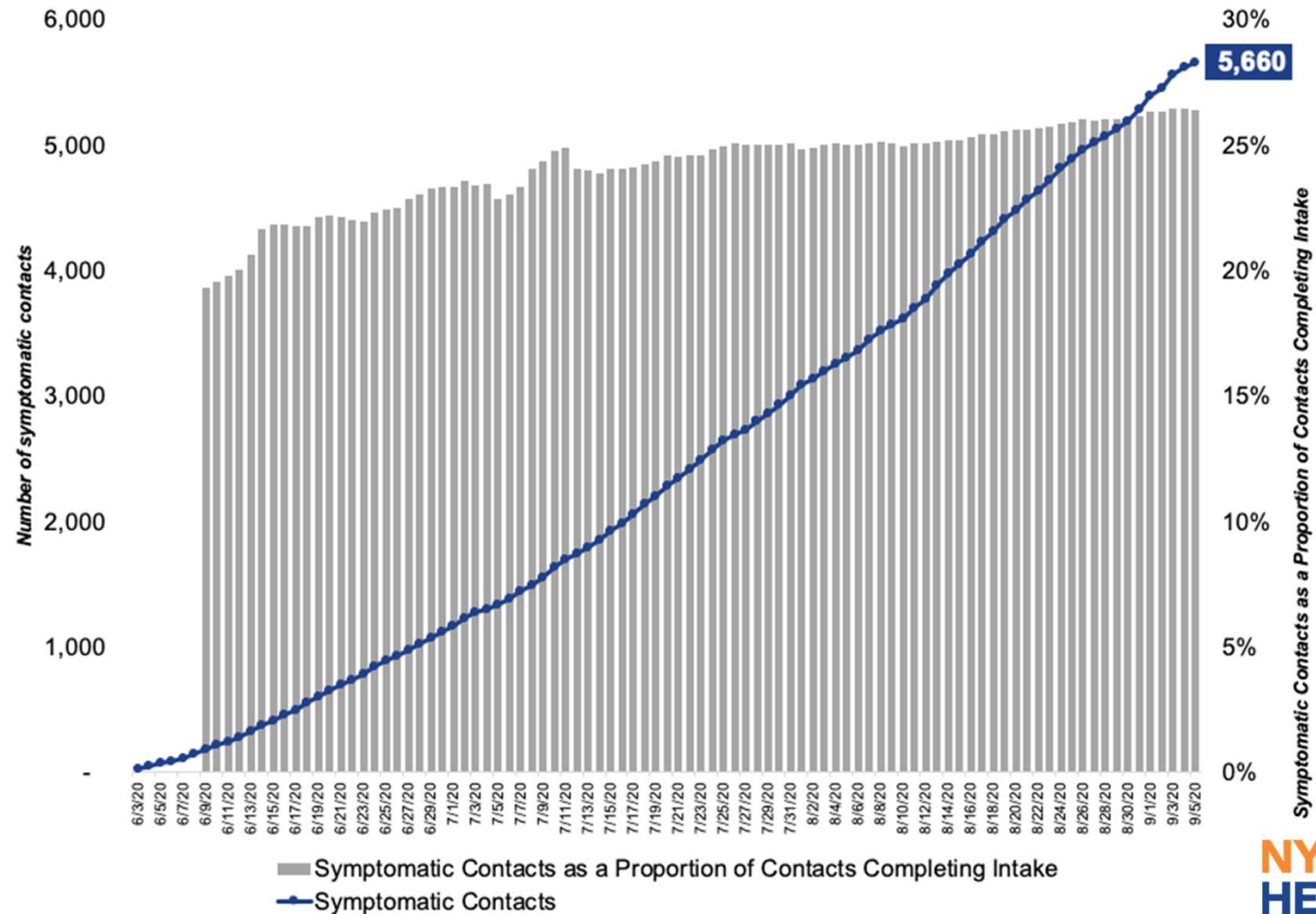
**82%**

of all contacts were reached for a live conversation. (28,878)

**56%**

of all contacts complete intake. (19,695)

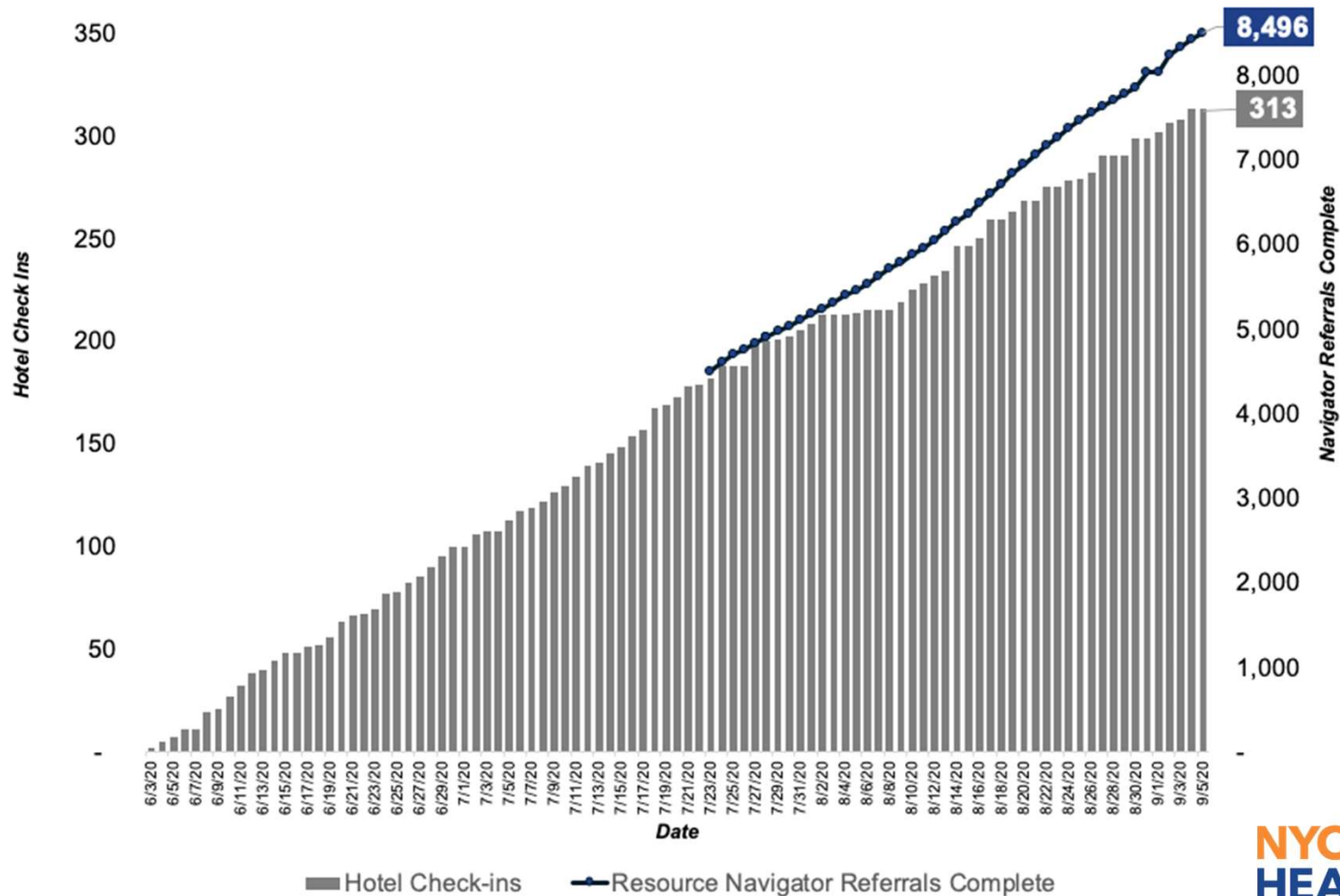
# Cumulative Symptomatic Contacts



\*Symptomatic cases are identified through the process of following up on contacts, as opposed to regular testing.



# Resource Navigator Referrals Complete\* and Hotel Check-ins



\* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.

