

Contact Tracing Program Performance Over Time

Program Goals

90%

of all cases reached

75%

*of all cases
complete intake*

75%

*of all contacts
complete intake*

Cumulative Results

90%

of all cases reached

70%

*of all cases
complete intake*

57%

*of all contacts
complete intake*

Last 2 Week Period (9/6-9/19)

89.3%

of all cases reached

71.1%

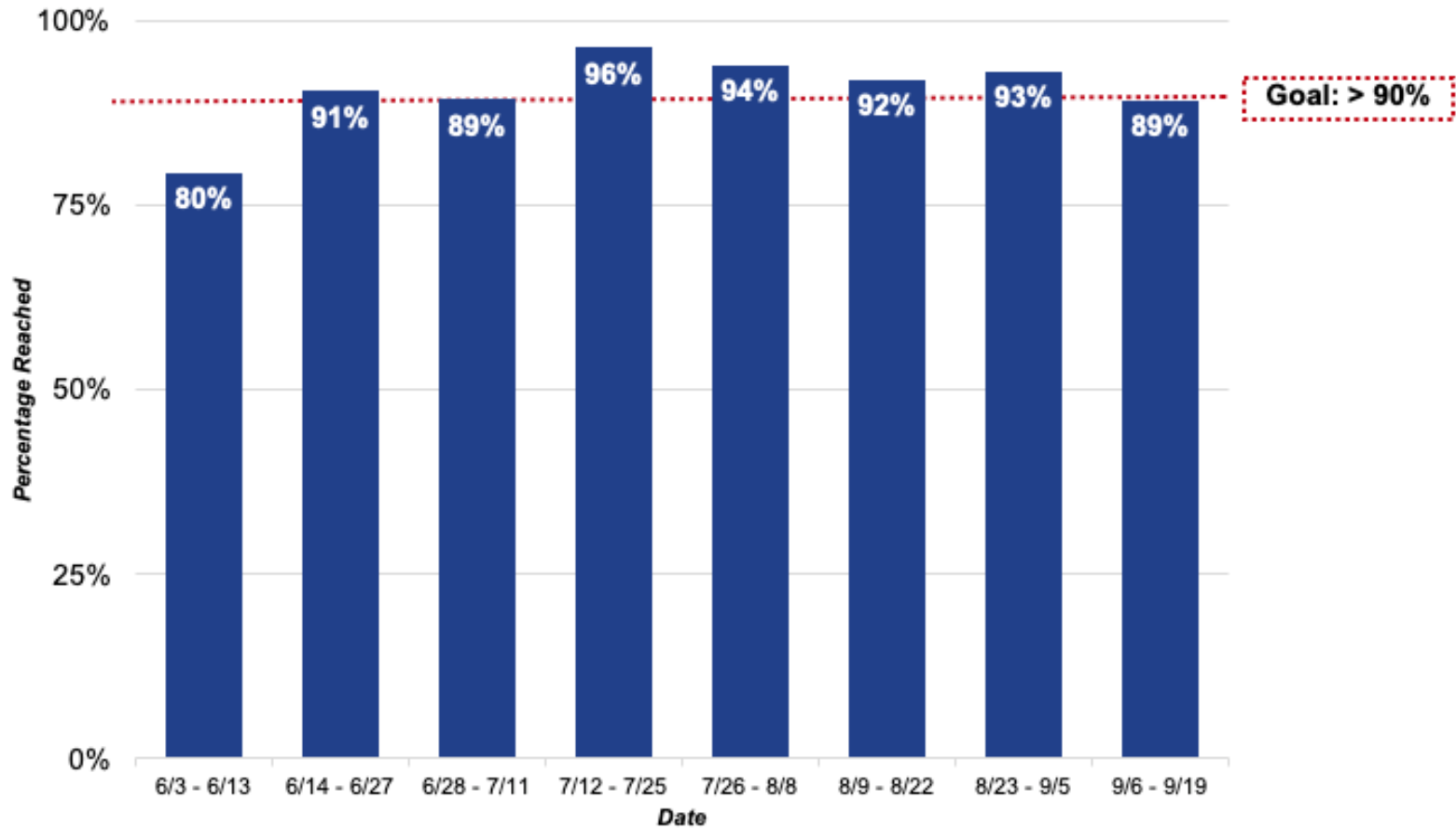
*of all cases
complete intake*

63.6%

*of all contacts
complete intake*

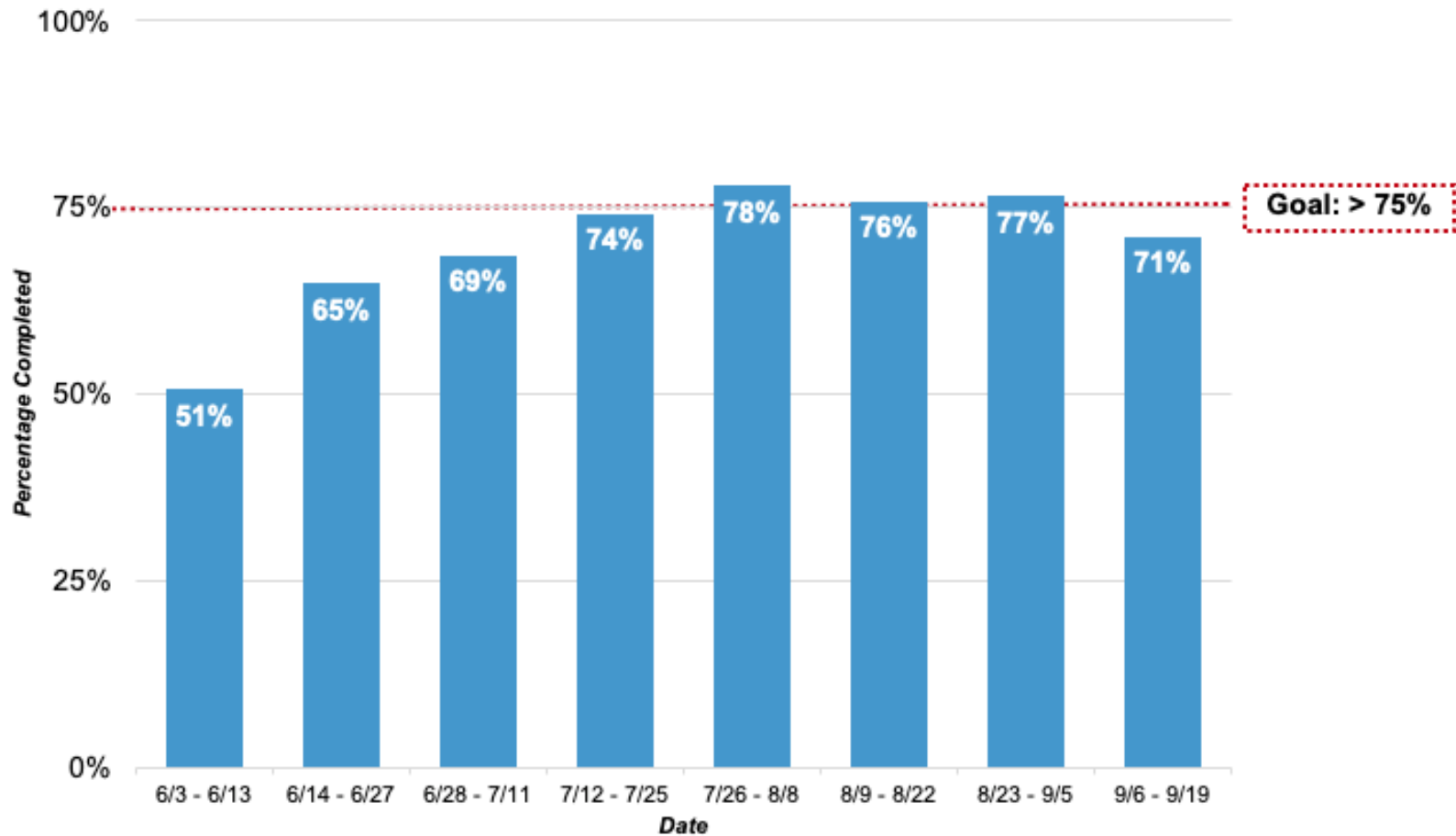
Program Notes: Over the course of the next few months, we will note key events and holidays that may impact the Contact Tracing Program. During the most recent 2 week time period, many private and higher education schools opened. Additionally, the High Holidays began with Rosh Hashanah from 9/18 to 9/20.

Cases Reached



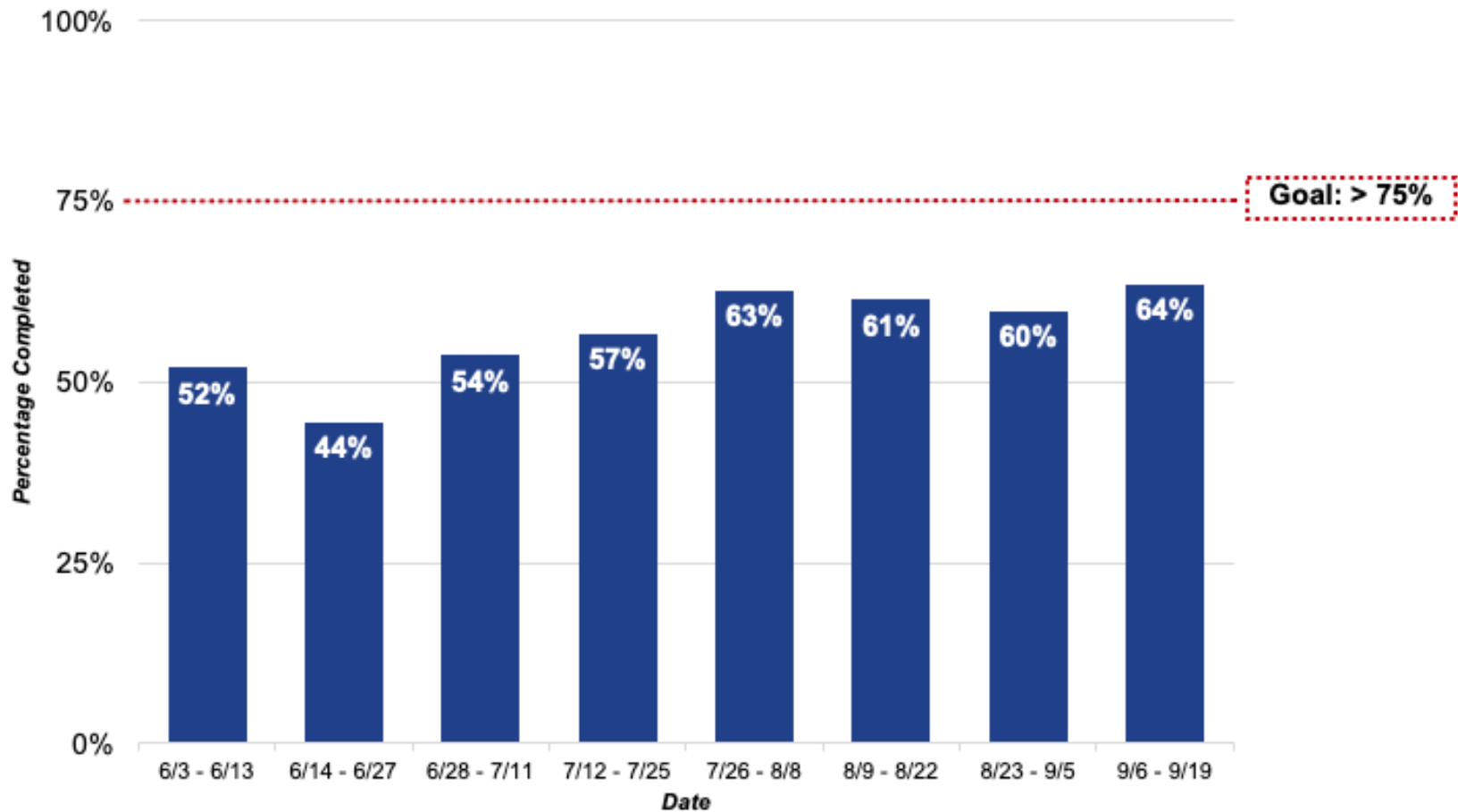
Percentage calculated as Total Cases Reached divided by Total New Cases during time two week time period.

Intake Complete Among All Cases



Percentage calculated as Total Cases who Completed Intake divided by Total New Cases during time two week time period.

Intake Complete Among All Contacts*



**Contacts include only close contacts collected during the Contact Tracing process.
Percentage calculated as Total Contacts who Completed Intake divided by Total New Contacts during time two week time period.*

Isolation and Quarantine Compliance

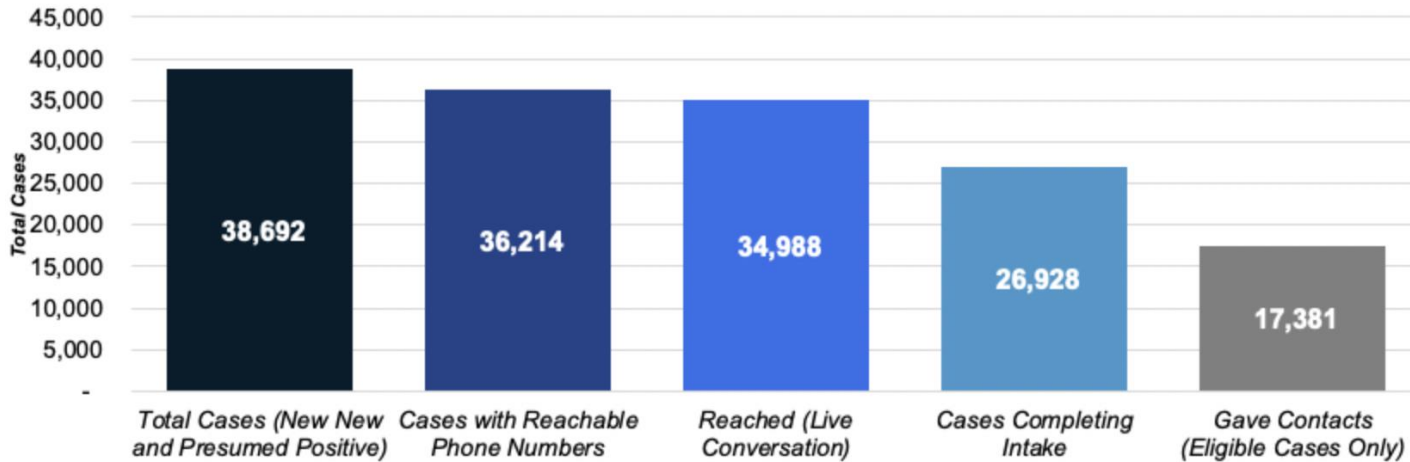
Percentage of cases who report having NOT left their home since last time they spoke with us:

96%

Percentage of contacts who report having NOT left their home since last time they spoke with us:

93%

Cumulative Progress through New COVID-19 Cases



Among cumulative cases as of this week...

38,692

Total Cases

94%

of all cases had a reachable phone number.

90%

of all cases were reached for a live conversation.

70%

of all cases complete intake.

69%

of eligible cases completing intake gave contacts.

Among cumulative cases as of last week...

35,818

Total Cases

93%

of all cases had a reachable phone number. (33,488)

91%

of all cases were reached for a live conversation. (32,452)

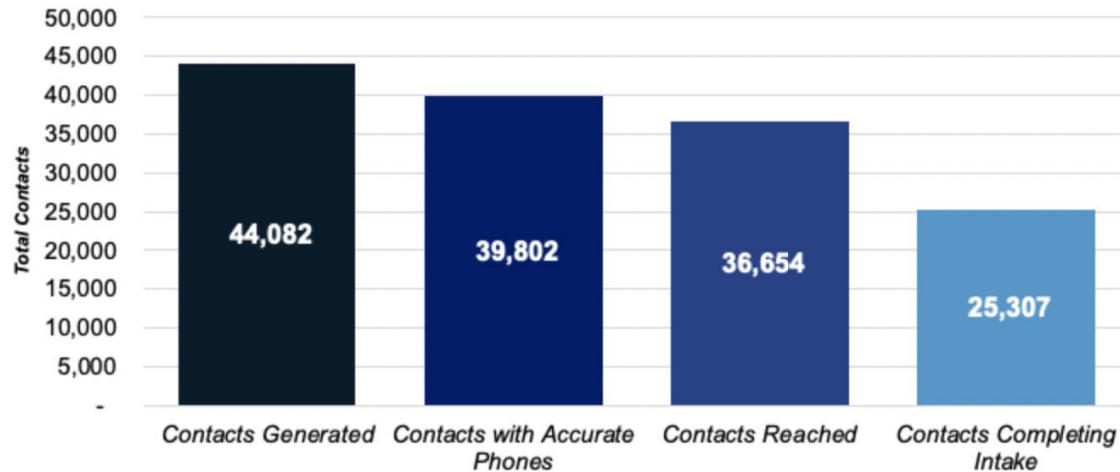
70%

of all cases complete intake. (24,994)

70%

of eligible cases completing intake gave contacts. (16,264)

Cumulative Progress through New COVID-19 Contacts



Among cumulative contacts as of this week...

44,082

Total Contacts

90%

of all contacts had a reachable phone number.

83%

of all contacts were reached for a live conversation.

57%

of all contacts complete intake.

Among cumulative contacts as of last week...

40,609

Total Contacts

90%

of all contacts had a reachable phone number. (36,486)

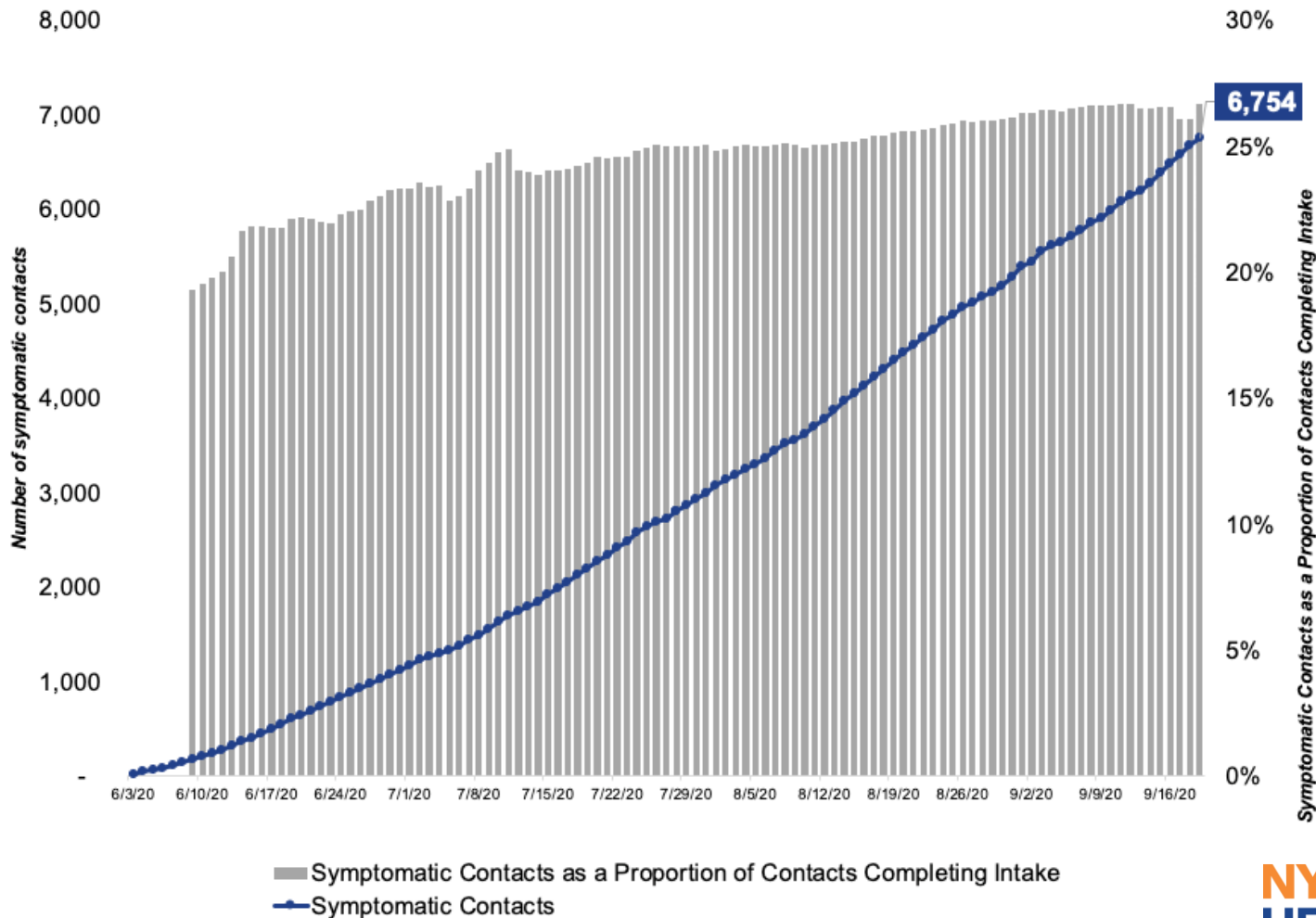
83%

of all contacts were reached for a live conversation. (33,637)

57%

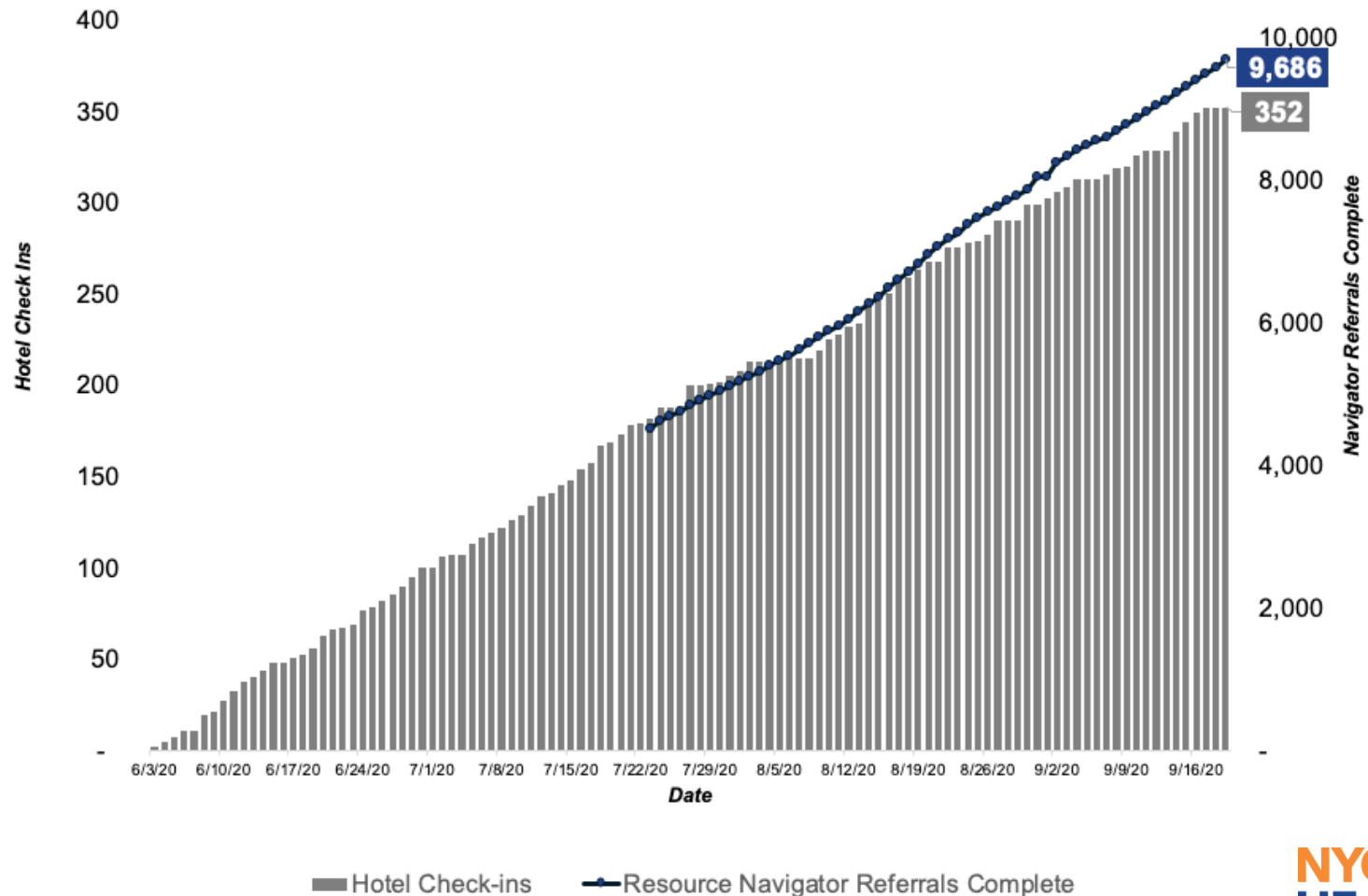
of all contacts complete intake. (23,068)

Cumulative Symptomatic Contacts



*Symptomatic cases are identified through the process of following up on contacts, as opposed to regular testing.

Resource Navigator Referrals Complete* and Hotel Check-ins



* Tracking for Unique Resource Navigator Referrals Complete began on 7/23. Unlike previous data shared, all contacts have been included in this analysis