

Contact Tracing Program Performance Over Time

Program Goals

90%

of all cases reached

75%

of all cases complete intake

75%

of all contacts complete intake

Cumulative Results

90%

of all cases reached

70%

of all cases complete intake

57%

of all contacts complete intake

Last 2 Week Period (9/6-9/19)

89.3%

of all cases reached

71.1%

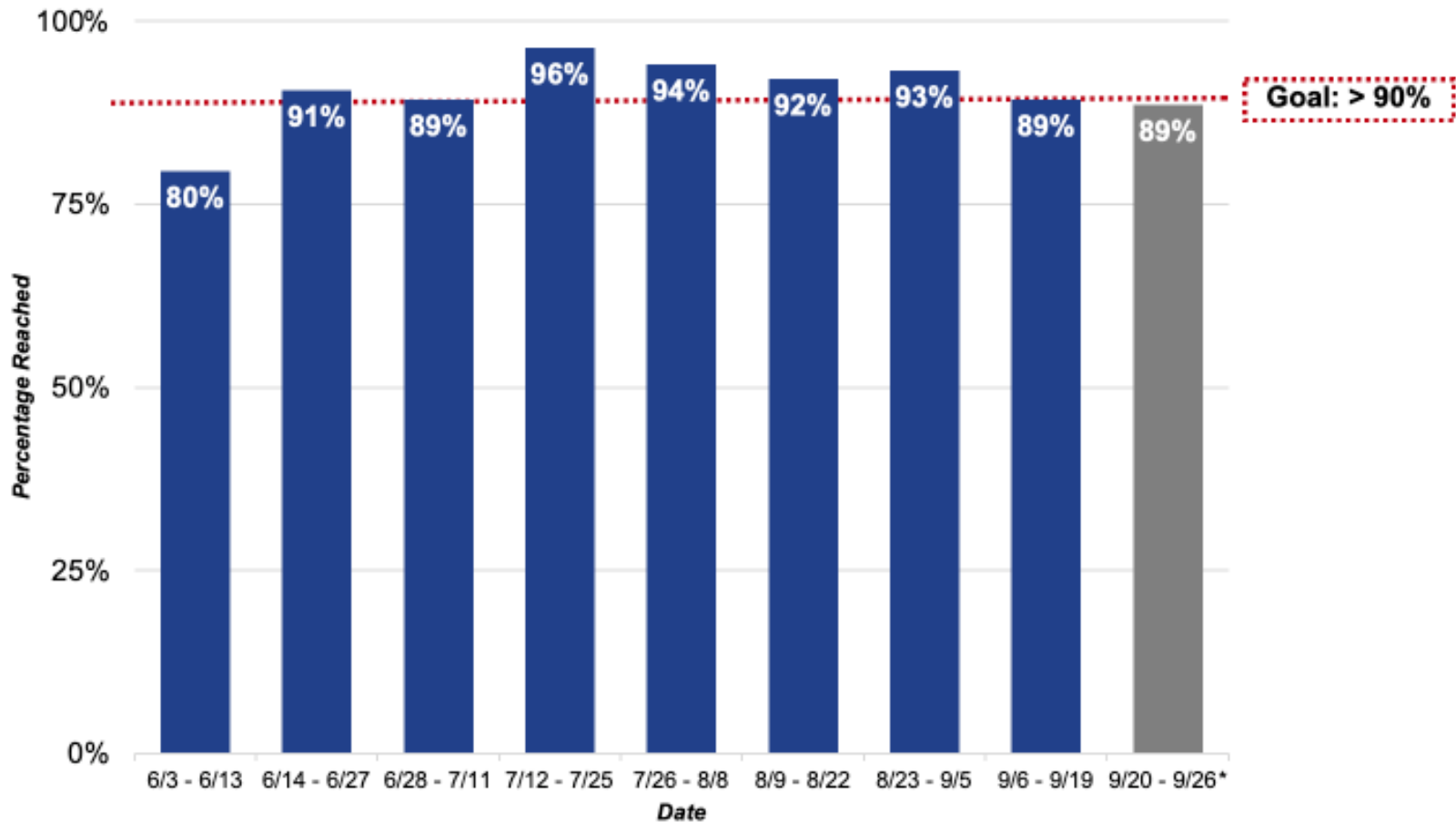
of all cases complete intake

63.6%

of all contacts complete intake

Program Notes: Over the course of the next few months, we will note key events and holidays that may impact the Contact Tracing Program. September has included the following holidays: Labor Day, Yom Kippur and Rosh Hashana. NYC has reopened gyms as of 9/2.

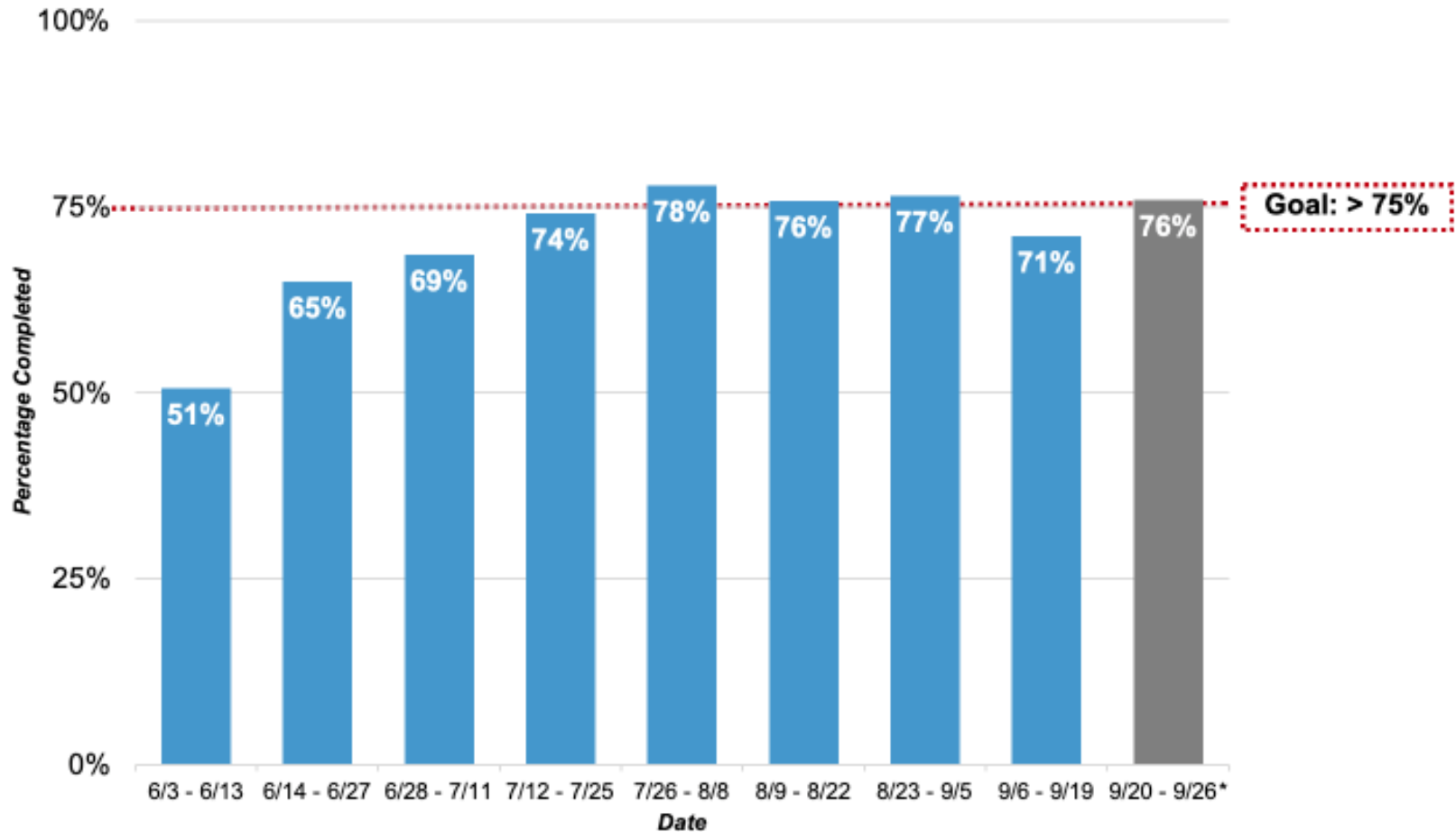
Cases Reached



**All data represent two week time periods except the most recent time period, in grey, which accounts for only the last week of data.*

Percentage calculated as Total Cases Reached divided by Total New Cases during time two week time period.

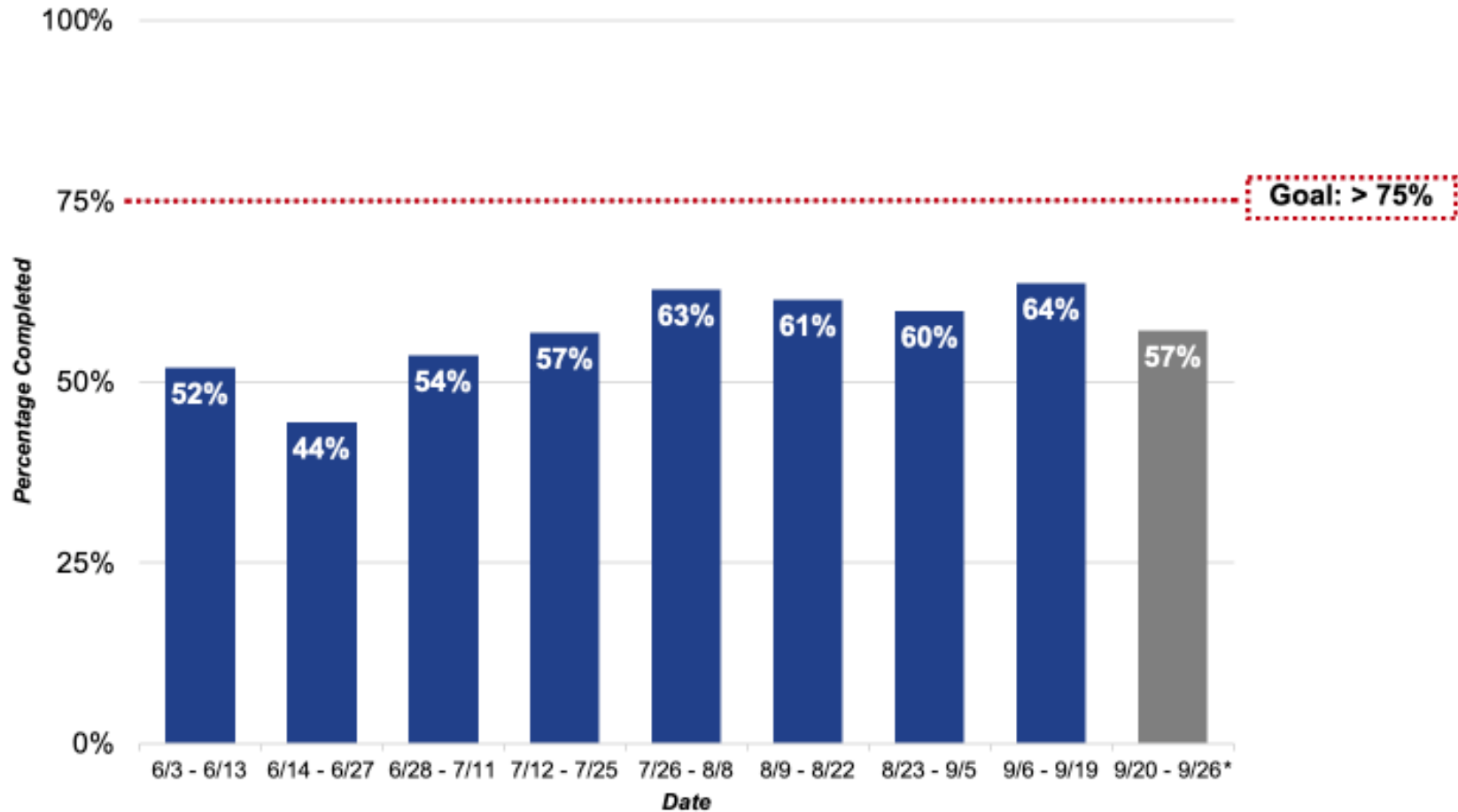
Intake Complete Among All Cases



**All data represent two week time periods except the most recent time period, in grey, which accounts for only the last week of data.*

Percentage calculated as Total Cases who Completed Intake divided by Total New Cases during time two week time period.

Intake Complete Among All Contacts*



*Contacts include only close contacts collected during the Contact Tracing process.

** All data represent two week time periods except the most recent time period, in grey, which accounts for only the last week of data.

Percentage calculated as Total Contacts who Completed Intake divided by Total New Contacts during time two week time period.

Isolation and Quarantine Compliance

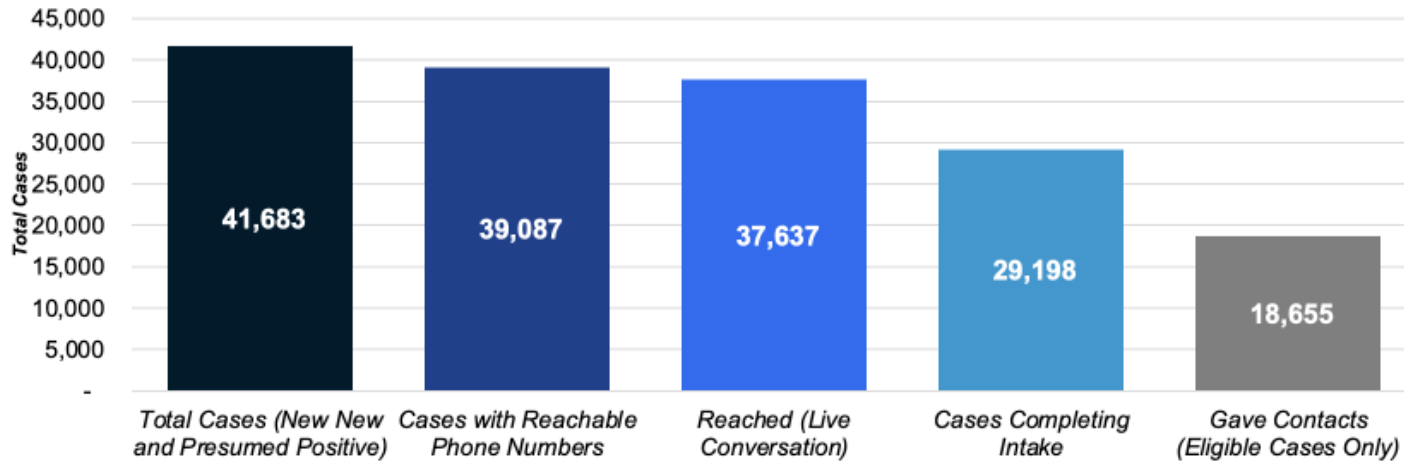
Percentage of cases who report having NOT left their home since last time they spoke with us:

96%

Percentage of contacts who report having NOT left their home since last time they spoke with us:

93%

Cumulative Progress through New COVID-19 Cases



Among cumulative cases as of this week...

41,683

Total Cases

94%

of all cases had a reachable phone number.

90%

of all cases were reached for a live conversation.

70%

of all cases complete intake.

69%

of eligible cases completing intake gave contacts.

Among cumulative cases as of last week...

38,692

Total Cases

94%

of all cases had a reachable phone number. (36,214)

90%

of all cases were reached for a live conversation. (34,988)

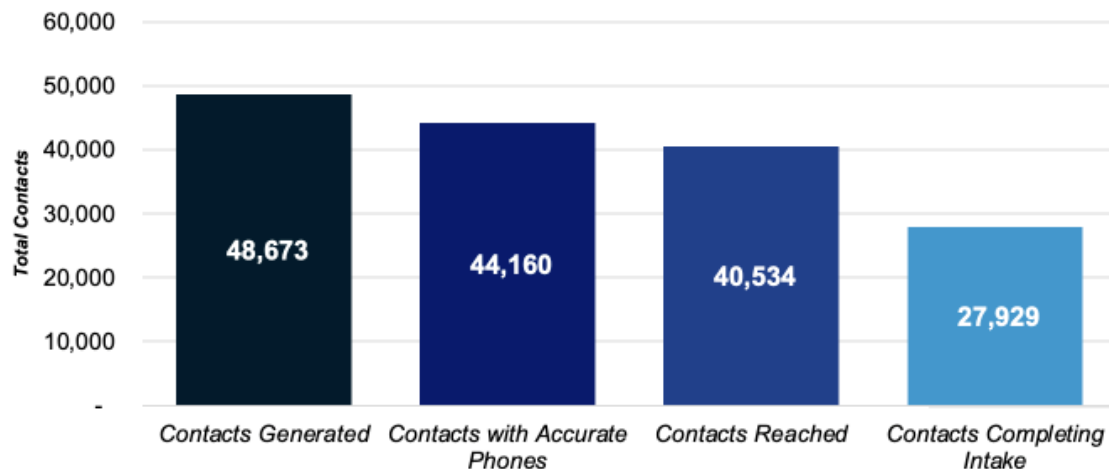
70%

of all cases complete intake. (26,928)

69%

of eligible cases completing intake gave contacts. (17,381)

Cumulative Progress through New COVID-19 Contacts



Among cumulative contacts as of this week...

48,673

Total Contacts

91%

of all contacts had a reachable phone number.

83%

of all contacts were reached for a live conversation.

57%

of all contacts complete intake.

Among cumulative contacts as of last week...

44,082

Total Contacts

90%

of all contacts had a reachable phone number. (39,802)

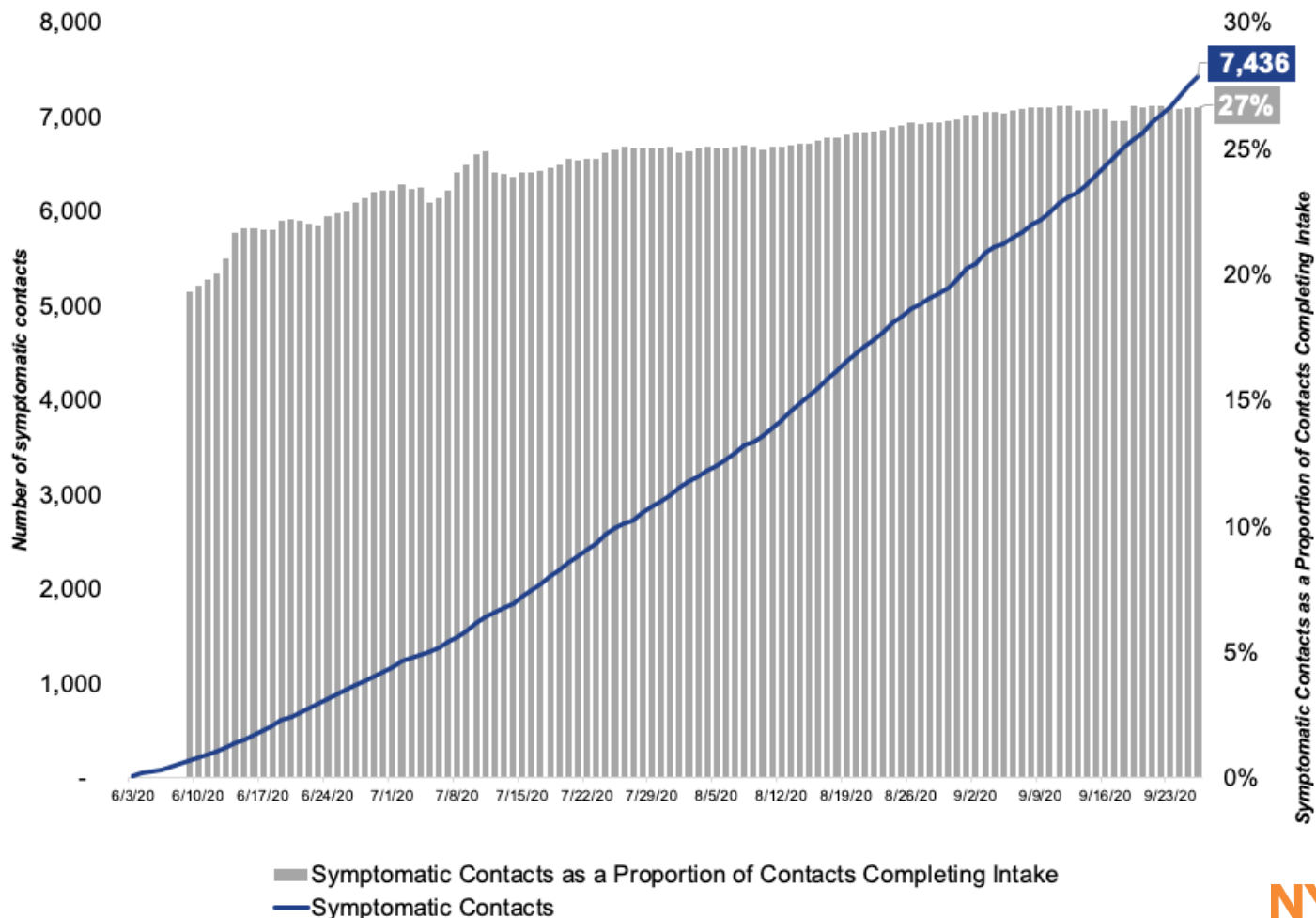
83%

of all contacts were reached for a live conversation. (36,654)

57%

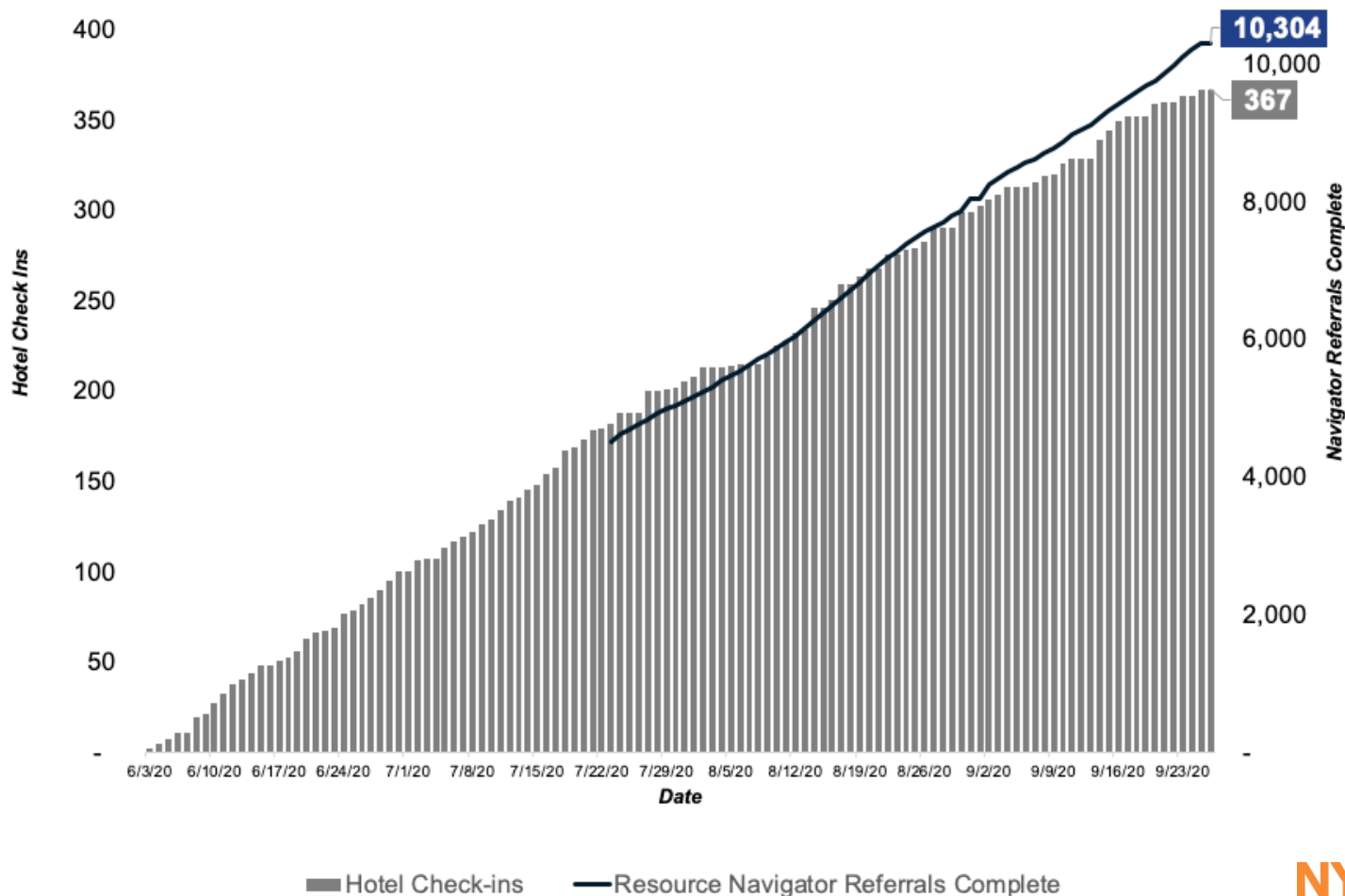
of all contacts complete intake. (25,307)

Cumulative Symptomatic Contacts



*Symptomatic cases are identified through the process of following up on contacts, as opposed to regular testing.

Resource Navigator Referrals Complete* and Hotel Check-ins



* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.