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COVID-19 Info Line

1 401-222-8022

(Mon-Fri 8:30am-4:30pm) or

After hours: Call 211

Information for Healthcare Providers

Resources

Factsheets

10 things you can do to manage your health at home

- * Department of Labor and Training: Workplace Fact Sheet
- # Did you lose your health coverage?
- * NJDOH: Isolation vs. Quarantine (English) (Spanish)
- * Novel Coronavirus (English) (Spanish)
- * Share Facts About COVID-19
- ★ What to do if you are sick with COVID-19

Guidelines

- * 15 Days to Slow The Spread
- * Coronavirus (COVID-19) Guidance for Athletic Administrators & Coaches in School & After-School Programs
- * COVID-19 Preparedness and Response Interim Guidance for Large Events
- # Tips for Families: Coping with Stress from COVID-19

Guides

- * Parent/Caregiver Guide to Helping Families Cope With the Coronavirus Disease 2019 (COVID-19)
- * RIGCD COVID-19 Resource Guide

Instructions

- * Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission (3/11/20 RI risk level is minimal to moderate)
- * RI Office of the Health Insurance Commissioner & Medicaid Program Instructions COVID-19 State of Emergency
- * Specimen Collection Kit Instructions for 2019 Novel Coronavirus (COVID-19)

Notices

* Pharmacies Offering Delivery of Medications

Other Languages

- * Novel Coronavirus 2019 (COVID-19 Chinese)
- * Stop the Spread of Germs (Chinese)
- ** NJDOH: Isolation vs. Quarantine (Chinese)

Podcast

What we know about coronavirus with Dr. Philip Chan, Associate Professor, Brown University

Posters

- * Stop the Spread of Germs (English) (Spanish)
- * Viruses Don't Discriminate

Other Languages

* Stop the Spread of Germs: Other Languages

Video

* Press Conference Videos

Web Pages

- * City of Providence, COVID-19 Information
- ** Coronavirus 2019 Information: National LGBT Cancer Network (2020)
- * COVID-19 Global Cases Map
- * PreventOverDoseRI COVID-19 Resources

COVID-19 Press Releases



03/23/2020 18:00 EDT

Governor, Dr. Alexander-Scott Announce Domestic Travel Restrictions, New Primary Date

03/22/2020 17:45 EDT

Governor, RIDOH Provide Updates on State Actions During COVID-19 Crisis

03/21/2020 18:00 EDT

Governor, Dr. Alexander-Scott Provide Updates on State Regulations During COVID-19 Crisis

03/20/2020 18:30 EDT

Governor Activates National Guard, Extends Rhode Island Tax Filing Deadline Ten additional cases of COVID-19 in Rhode Island

More+

Coronavirus Disease 2019 (COVID-19)

Coronavirus Disease 2019 (COVID-19) is a virus strain that has only spread in people since December 2019.

For the latest information on Rhode Island specific COVID-19 numbers, see RIDOH's COVID-19 Disease Data webpage.

Someone's risk for COVID-19 is closely tied to their recent travel history, and the travel histories of their immediate contacts — specifically, travel to areas with community transmission of COVID-19 or close contact with a person confirmed to have COVID-19. Remember that interaction with someone who had contact with someone who has confirmed COVID-19 does not pose a risk if that contact is not sick. One of the most important messages for us to remember is that someone's nationality alone is *not* a risk factor for COVID-19.

General guidance and information

- If you have traveled anywhere internationally in the last 14 days, self-quarantine for 14 days. That means do not go to work or school and stay at home.
- Avoid all crowded places, large events, and mass gatherings. However, people should continue doing essential errands (such as going to the grocery store).
- Through March 30th, there will be no on-site food consumption for restaurants, bars, coffee shops, or other food establishments in Rhode Island. (Establishments with a food license can continue to conduct pick-up, drive-thru and delivery only.)
- Whenever possible, avoid close personal contact with people in public. When greeting people avoid handshakes and hugs.
- 15 DAYS TO SLOW THE SPREAD

Medical and Quarantine Information

- To prevent infection with COVID-19, the CDC recommends frequent handwashing with soap and warm water; coughing and sneezing into your elbow or a tissue; avoid touching mouth, nose, and eyes; and if you are sick, stay at home. MORE
- There are many respiratory illnesses circulating in Rhode Island, such as the flu and the common cold. Having
 respiratory symptoms does not mean that you have COVID-19. People are at higher risk for COVID-19 if they
 have symptoms of COVID-19 (cough, fever, shortness of breath) AND if they were a contact of a confirmed
 positive case of COVID-19 (or have traveled to country with community transmission).
- Someone is considered a contact if they have had direct, face-to-face contact with a person with COVID-19.

Testing can only be done on individuals who have symptoms that are consistent with COVID-19 and who have had contact with a confirmed case of COVID-19 or travel history to a country with ongoing community spread of COVID-19. Testing individuals with no symptoms or history of travel is not recommended by CDC.

- If you are subject to self-quarantine that means:
 - o Stay home.
 - o Do not go to work, school, or public areas.
 - o Do not use public transportation.
 - Separate yourself from other people in your home. As much as possible, you should stay in a different room from other people in your home. Also, you should use a separate bathroom, if available.
- People who think they have COVID-19 should call their healthcare provider. These people should NOT go directly to a healthcare facility without calling a healthcare provider (unless they are experiencing a medical emergency).

People with general questions about COVID-19 can call 7 401-222-8022.

Please see UPDATED INFORMATION FROM CDC (this may take a moment to load). For answers to frequently asked questions, please read the RIDOH/CDC fact sheet.

Publications & Resources For Businesses + For Care givers + For Chronic Condition Patients + For Educators and Trainers + For Employees +
For Care givers + For Chronic Condition Patients + For Educators and Trainers +
For Chronic Condition Patients + For Educators and Trainers +
For Educators and Trainers +
For Employees +
For Employers +
For Food Safety Managers +
For Food Vendors +
For Health Plans +
For Healthcare Administrators +
For Healthcare Providers +
For Healthcare Workers +
For Laboratorians +
For Long Term or Residential Care Managers +
For Parents +
For Patients and Caregivers +
For Public +
For Public Health Professionals +

For Restaurants + For School Administrators + For School Nurses + For Teens +

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CONTACT

Department of Health

3 Capitol Hill Providence, RI 02908

Directions

7 Phone: 401-222-5960

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RI Relay 711 Phonebook

OFFICE HOURS

Monday - Friday 8:30 AM - 4:30 PM Vital Records 7:30 AM - 3:30 PM Food Protection 8:30 AM - 4 PM Parking restrictions until 3 PM

PUBLICATIONS CENTER

Order Materials

OTHER LANGUAGES

Español Português

FOR EMPLOYEES

WEBSITE POLICIES



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PHAB Public Health Accreditation Board Certified